

CMAT AND MEDICAL FOSTER CARE



LEVEL OF CARE TRAINING

November 2018



Level of Care Training: Purpose



Completion of this on-line training will provide the knowledge and understanding to confidently review and assign a level of care to children staffed through the Children's Multidisciplinary Assessment Team (CMAT) for either Medical Foster Care Services (MFC) or Skilled Nursing Facility (SNF) Services.

Course Objectives





- To provide a consistent method of training for CMAT and MFC team members.
- To assist CMAT and MFC team members in the Level of Care Recommendation process.
- To provide access to training that can be completed outside a classroom setting.
- To ensure consistency in recommendations across teams and regions of the state.

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Who Needs Level of Care Training?



- Level of Care Training is required for:
 - All CMAT and MFC team members, including medical director.
 - Community Partners that participate in deliberations and consensus building concerning Level of Care recommendations.
 - SMMC providers who have members receiving services recommended through CMAT process.
 - Level of Care Training must be completed within 30 days of assignment to the CMAT or MFC team.
 - Biological and/or Medical Foster Parents are not required to take the Level of Care Training.

Overview





- Review CMAT process regarding level of care recommendation tools.
- Review common difficulties encountered in determining level of care recommendations.
- Review clinical and psychosocial information available to help guide level of care recommendations.
- Describe 5 factors used to determine the Level of Care.

Referrals to CMAT for



Medical Foster Care Placement

- Typically, referrals are made by Department of Children and Families or Lead Agency for foster care in the circuit for possible MFC Placement.
- Referrals can be emergent or routine, but all referrals must have a staffing completed within 9 business days.
- In order to proceed with CMAT staffing, signed releases from the legal guardian and a shelter/detention order are required.
- Emergency staffings must include the medical director, the CMAT team and the MMA representative, and can be done in person or via phone/skype.
- Redetermination staffings are held at a minimum of every 180 days or more frequently, dependent on the status of the child.

CMAT Process





- Prior to the scheduled staffing, the CMAT nurse and social worker conduct an in-depth assessment of the child's medical and psychosocial needs.
 - Includes medications, treatments, personal care, daily activities, and frequency of appointments outside the home.
 - Updated information of the status of the legal case regarding the child, including permanency plans.
- Staffings are scheduled in advance.
 - Bio-parents or legal guardians, MFC Parents and Guardian ad Litem assigned to child are all valued members of the CMAT team and encouraged to attend in person or via phone.

Five Factors Necessary to Consider for Determining Level of Care



- 1. Stability of the child in a home setting.
- Child's tolerance to caregiver delay or error in performing tasks.
- 3. Complexity and Intensity of Interventions.
- 4. Amount of Observation, Assessment and Documentation required, based on the child's medical needs.
- Personal care needs and age appropriateness of those needs.

Determining the Level of Care





- At the staffing, all members review the assessment completed by the CMAT nurse and social worker. Typically this is done as a group with the CMAT staff taking lead in sharing pertinent information regarding the child's condition.
- All those involved with the child and present at the staffing are given opportunity to provide updates or additional information that would help the team make a determination.
- After reviewing the information, the CMAT Medical Director assigns a stability statement for the child, which is the first item on the scoring sheet.
 - The CMAT Medical Director is the only member of the CMAT team that can provide the stability statement.

Use of the Level of Care Tool





- After indicating the stability statement, the team completes scoring of the other four domains, based on the information provided by the medical and psychosocial assessment and on additional information provided by staffing attendees.
- Each domain has categories indicated by a letter and a corresponding number of points.
- The points will be added up to obtain the child's total score. The total score is assigned to a Level of Care.
- There are 3 levels of care: Level 1 (38.80 per day), Level 2 (48.50) and Level 3 (67.90)
 - Level 1 is the lowest Level of Care and Level 3 is the most involved Level of Care.
- These are daily rates and are an overlay over the monthly board rate that is paid by DCF and based on age of the child.

1. Stability Statement





- The stability statement specifically looks at the frequency and predictability of changes in the health status or treatment of the child.
- The stability levels range from:
 - A. Infrequent and predictable changes
 - B. Frequent and predictable or infrequent and unpredictable
 - c. Frequent and unpredictable changes
 - Does not present as a current concern
- All letter scores have a corresponding point value.
 The more frequent and unpredictable, the higher the point score.

2. Tolerance to Delay & Task Error by Caregiver



- This domain reviews the child's ability to tolerate a delay in treatment or medication administration or an error in treatment without a decline in function or general health status.
 - In other words what is the impact and severity of consequences in the child's medical needs if there is a delay or task error
- Tolerance to delay and task error could result in
 - A. Mild Change in outcome of health care status
 - B. Decrease in functioning, an acute illness or decline in health
 - c. Could experience the loss of functioning or life
 - Does not present as a current concern

3. Interventions





- This particular domain is the only one with five possible categories for scoring.
- The second page of the tool contains descriptions and common interventions provided for infants, children and young adults.
 - List is not exhaustive and additional interventions may be required.
- The Interventions are classified as:
 - A. Simple
 - B. Complex
 - c. Complex that involves a series of instructions or steps and
 - Complex interventions that require 24 hour monitoring and/or documentation.
- Children may require multiple interventions. If one intervention falls into a higher level category, then that higher level would be used for scoring purposes.

4. Observation, Assessment and Documentation



- This domain refers to the frequency of observation, comprehensive assessment and interpretation of findings to update or formulate a plan of action.
 - A. Observation and limited assessment
 - B. Frequent observation & comprehensive assessment
 - c. Ongoing observation & comprehensive assessment
 - Does not present as a current concern
- This domain addresses the "usual" level of the child. It does not reflect any urgent changes. If the child's condition changes enough to routinely require an increase in observation, assessment and formulation of a plan of action, a "Redetermination staffing" may be required to re-address.

5. Personal Care





- This domain refers to the actual care required to do child's routine care and ADL's.
 - A. Chronologically age appropriate but require more time or done more frequently
 - Not chronologically age appropriate and require some assistance with ADL's
 - Significantly chronologically delayed and require total care for majority of ADL's
 - Not a concern (age and time appropriate)
- Typical care and ADL's are evaluated for age-appropriateness. As an example, changing diapers is age appropriate for an infant, but not age appropriate for a 7 year old.
- Specialty equipment that may be required for personal care should also be considered. Examples include hoyer lift, specialty bath chairs or specialty beds.
- If the child is able to perform all ADL's independently, with an occasional need for a reminder that is typical for most children, the rating would be a D.

Level of Care Scoring





- Each MFC team member completes the Level of Care Tool and comes up with a numeric score that corresponds to the Level of Care assigned for the child.
- Scoring is reviewed as a team. If there are differences regarding any of the domains, team consensus is obtained. This is not a "vote", but rather a discussion.
- Once consensus has been reached, the redetermination period is assigned.
- Bio parents or legal guardians and Medical Foster Parents can contribute information, but they are not part of the scoring, deliberation and consensus building process.



Level of Care Scoring Sheet Page 1

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Children's Multidisciplinary Assessment Team Level of Care Tool

Attachment 14

Child's Name:						S	taffing Date:		
1. STABILITY OF THE CHILD	IN A HOME S	ETTING							
A. The child is at risk for or is medical needs. The child is co present: The child has a histor	experiencing in onsidered at risl y of changes in e their medical	frequen	t and predictable changes in or more of the following conditions is	B. The child is experis frequent and predictab infrequent and unpred changes in medical ne	ole or ex lictable ar eeds. ch	xperie nd un	child is encing frequent predictable es in medical		nedical stability in does not present ncern.
2. TOLERANCE TO DELAY	AND TASK ER	ROR BY	CAREGIVER (Impact and severity	of consequences of a c	delay or tas	sk err	or in the child's m	edical needs)	
A. The child could experience in the outcome of their health		in funct	e child could experience a decrease tioning, an acute illness or a decline eral health care status.	C. The child could exploss of functioning or li	perience th ife.		D. The child's to does not present outcome of the c	as a current co	ncern in the
3. INTERVENTIONS (See Sa	mple Interventi	ons by C	Category on back of page)						
interventions by the	medical needs the caregiver to perform one or complex interv	require more	C. The child's current medical need interventions that involve a series of the child's current medical needs reindependent decisions made by the awaiting instruction by a health care skills required to maintain life or to plife threatening events.	f instructions or steps. equire quick caregiver, without professional, and the	require 24 intervention document The intervention	4-hou on or tation ventio functi	current medical n r monitoring, treatments and by a trained care ns are required to oning and to prev threatening event	giver. concerni	The child's tions do not as a current
4. OBSERVATION, ASSESS	MENT, AND D	OCUME	NTATION					·	
A. Child's current medical needs require the care giver to provide observation and limited assessment.	provide freque that requires in	nt obser terpreta	dical needs require the caregiver to vation, comprehensive assessment ition of information to formulate a ailed documentation.	C. Child's current med to provide ongoing obs assessment that requi to formulate and imple detailed documentation	servation, o res interpre ment a pla	comp etatio	rehensive n of information		n, assessment and does not present ncern.
5. PERSONAL CARE (Requi	red care due to	the chil	d's clinical condition)						
A. Child's personal care need chronologically age appropriat more time or must be done more	e but require	chrono	ld's personal care needs are not logically age appropriate and some care assistance with ADLs.	C. Child's personal consignificantly chronolog and require total care all ADLs.	gically dela	yed	D. The child's pe chronologically a within expected t	ge appropriate	eds are and completed
LEVEL OF REIMBURSEMEN	T SCORING: I	oints b	y Category: (See Level of Care def	initions on back of page	e)				
Stability of the Child in a He Tolerance to Delay and Ta: Interventions Observation, Assessment, Personal Care	sk Error	ation ,	A=5 B=10 C=15 D=0 A=1 B=5 C=10 D=0 A=1 B=5 C=15 D=20 E=0 A=1 B=5 C=10 D=0 A=5 B=10 C=15 D=0	Child's Score	,		's Total Score_ ld's Level of CAF		

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Level of Care Scoring Sheet Page 2



Children's Multidisciplinary Assessment Team Level of Care Tool

Attachment 14

SAMPLE INTERVENTIONS BY CATEGORY / EXAM	PLES BUT NOT LIMITED T	O: (Check all interventi	ons in each category that apply to the child.)
Category A: Simple interventions required due to	the child's clinical condition	on	
[] Oral or bulb suctioning;		[] Pulse-oximeter che	cks that do not typically result in an intervention;
[] Positioning as with GE-reflux, aspiration prevention	and/or turning;	[] Medications classif	ied as simple on the CMAT Nursing Assessment
[] Special feeding techniques;		[] Assistance with mo	bilization (transfers, wheelchair);
[] Cast care;		[] Regular visits to a l	health care provider;
[] Applying splints;		[] Apnea monitoring v	with no history of alarms (Initial or since last assessment)
[] Employing standard precautions for a contagious of	isease;	[] Skin / wound care i	not requiring pain medication or sterile procedures;
[] Infrequent nebulizer treatments (PRN);		[] Other(s):	
Category B: Complex interventions			
[] Ostomy care;		[] Pharyngeal suction	ing;
[] Frequent nebulizer treatments (daily);		[] Shunt care includin	g monitoring or assessment;
[] Bolus G-tube or NG-tube feeding;		[] Administration of m	edications classified as complex on the CMAT Nursing
[] Positioning for severe contractures, scoliosis, or ot	her physical conditions	Assessment;	
resulting in or due to immobilization of the patient;		[] Intermittent oxygen	administration & care;
[] Chest physiotherapy;		[] Frequent visits to p	roviders in / out of home; (health, mental health and / or developmental)
[] Apnea monitoring; urgent true apnea events requir	ing action of caregiver;	[] Other(s);	
Category C: Complex interventions involving serie	es of instructions or steps		
[] Sterile procedure (trach or catheter procedures);		[] Continuous positive	e airway pressure (C-PAP); BiPAP; or
[] Skin / wound care that requires pre-medication for	pain control or sterile	[] Spontaneous Interr	mittent Mechanical Ventilation (SIMV)
procedures;		[] Administration of m	edications classified as complex on the CMAT nursing
[] Sterile wound dressings or wounds with packing;		assessment that re	equire observation or assessment prior to administration;
[] Infrequent tracheostomy suctioning or trach care;		[] Taking the child to	a physician or emergency room as a result of an
[] Feedings delivered via pump (G-tube or NG-tube)		unanticipated ever	nt related to the child's clinical condition;
[] Continuous oxygen administration;		[] Well controlled dial	petic care (stable with no episodic events for 6 months)
[] Pulse-oximeter check that typically results in a nee	d for oxygen administration	[] Other(s):	
Category D: Complex interventions or treatments	requiring 24-hour monitorii	ng and documentation	1
[] Ventilator management		[] Administration of m	edication requiring ongoing observation to prevent loss of life;
[] Technology dependent interventions to sustain life		[] Frequent suctioning	g and/or tracheostomy care;
[] Insulin dependent diabetic care; (not controlled for] Apnea events requiring emergent interventions, CPF		[] Other(s):	
LEVEL OF REIMBURSEMENT DEFINITIONS		•	
Level I: 9 to 24 points The child is at risk for or is experiencing infrequent and predictable changes in medical needs. The child's medical needs require simple interventions, medical management, reliable observation, and documentation by a trained caregiver.	Level II: 25 to 39 points The child is experiencing fre changes in medical needs o unpredictable changes in meeds can be met by a care to meet both anticipated and	r infrequent and edical needs. The giver that is prepared	Level III: 40 to 70 points The child is experiencing frequent and unpredictable changes in medical needs. These needs can be met in the home setting by a caregiver who is prepared to intervene when the child experiences anticipated and unanticipated events.

Rev 05.13.10 approved by consensus CMAT/MFC MD's and LOC Workgroup (CMAT,MFC, AHCA)

Level of Care Definitions





- Level 1: The child is at risk or is experiencing infrequent and predictable changes in needs. The interventions required are simple, and require reliable observation and documentation by a trained caregiver.
- Level 2: The child is experiencing frequent and predictable changes in needs or infrequent and unpredictable changes in needs. Interventions may be complex and the caregiver must be trained and prepared to meet both anticipated and unanticipated changes.
- Level 3: The child is experiencing frequent and unpredictable changes in needs. These needs can be met in a home setting, but require a trained caregiver that is able to quickly formulate a plan of action to prevent or reduce complications or poor outcomes. Interventions are complex and require a number of steps to complete. Care may not be age appropriate, or requires significantly more time than a typical child.

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Challenges to Determining a Level of Care



- CMAT team members may disagree from time to time on scoring.
 - In the event consensus cannot be reached on the Level of Care recommendations, the health plan will have the final decision-making authority.
- The tolerance to delay, the observation, assessment and documentation and the personal care domains are the areas that are open to interpretation.
- It is important to note that the quality of the medical and psychosocial assessment and the additional information provided by CMAT attendees is critical to the success of the CMAT team process.
- Each child and situation must be considered individually. The capacity and capabilities of the medical foster parent must also be considered.
- Stability statement is the sole responsibility of the CMAT physician.
- All information shared at CMAT staffings is confidential and is shared only for the purposes of determining a level of care.

Attendance Sheet and Confidentiality Statement



- Each person attending a CMAT staffing will sign their full name and add their address and best phone number for contact on the attendance sheet.
- If a person is attending via phone or skype, their attendance and the mode of attendance will be noted on the attendance sheet.
- The confidentiality statement will be read before each child is staffed so that there is full understanding of the purpose of the staffing and the information shared.
- The CMAT nurse or social worker will keep a copy of all sign in sheets, Level of Care scoring and assessments in the child's individual CMAT file.

Attendance Sheet





CMAT Staffing Attendance and Confidentiality Statement Form

Everyone who attends this CMAT staffing is asked to sign the attendance and confidentiality form. All information discussed at the CMAT staffing is considered confidential. Recording devices such as traditional audio and video recorders or cellular telephones will not be permitted to record the staffing. By signing this form, you agree to maintain the confidentiality of the information and not discuss the information without written permission from the parent or legal guardian and in accordance with H.I.P.A.A. and other federal laws.

	NAME	PHONE #
Parent or Legal Representative		
Family Member		
Family Member		
CMAT Medical Director*		
CMAT Nurse*		
CMAT Social Services Worker*		
Medicaid Quality Bureau Nurse*		
QIO Rep.*		
Agency for Persons with Disabilities Rep.*		
Early Steps Rep.*		
Children & Families / CBC Agency Rep.*		
Medical Foster Care Rep.*		
Case Manager / Investigator		
MMA Nurse Care Coordinator		
Foster Parent	(first name only)	DO NOT COMPLETE THIS SECTION
Foster Parent	(first name only)	DO NOT COMPLETE THIS SECTION
Attorney ad Litem		
Guardian ad Litem		

Guardian ad Litem	
Medical Service Provider	
Medical Service Provider	
Medical Service Provider	
Education / School Representative	
Guest	

^{*} CMAT voting members.

Florida Department of Health

Children's Medical Services

3/2015; 12/2017

Florida Department of Health

Children's Medical Services



Denial of a CMAT Staffing



- After the CMAT team reviews the relevant clinical and psychosocial assessment for the child, the CMAT Medical Director can make a determination that a staffing should be denied for the child.
- This is based on the child's clinical condition, the medical complexity or fragility of the child or the inability of the child to meet MFC eligibility requirements.
- Typically, a staffing is denied because the needs of the child are too complex or the needs of the child are not complex enough. If the child is not ready to be discharged from an in-patient setting, the case can be reviewed again when the child has become more stable.



Denial of Staffing Form



CMAT MEDICAL DIRECTOR'S REVIEW: DENIAL OF A CMAT STAFFING

For diagnosis, history, current clinical status, interventions and care needs, see CMAT Assessment for clinical and psychosocial information. The denial of the CMAT staffing process is based on a failure of the client's clinical condition to meet the medically complex /fragile requirements and the client meeting the Medicaid service eligibility requirements. I. In addition to the clinical and psychosocial information sections in the CMAT abbreviated assessment, materials reviewed, and source and / or contacts with other health care professionals are listed below if applicable. (List dates and person contacted and summary of discussion; use reverse if more space is needed). II. Type of Service being requested: Check all that apply: Medical Foster Care (MFC) Nursing Facility (NF) Model Waiver (MW) III. Reasons the client is not eligible for a CMAT Staffing: Check all that apply: A. Client does not have a medically necessary or medically fragile condition as defined in the FAC 59G-1.010 and 59A-4.1295 and as outlined in the CMAT Desk Reference Guide. B. Client does not have and/or will not receive in the near future the required prescription for the Medicaid-funded service (NF). Client is NOT Medicaid Eligible and/or will not be in the near future (NF, MFC). Client is Medicaid Eligible; thus ineligible (MW). Client does not have degenerative spinocerebellar disorder, thus ineligible (MW).
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Client is Medicaid Eligible; thus ineligible (MW).
Client does not have degenerative spinocerebellar disorder; thus ineligible (MW).
Client does not have certification of need for nursing facility placement or completed referral form #3008 signed by a physician (NF).
Other, explain:
Signature of CMAT Medical Director: Date:
cc: Referral Source and parent (if not referral source)

Florida Devartment of Health

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Case Study #1 Using LOC Tool

Jimmy Jones is a 6 year old with diabetes mellitus that was just diagnosed 2 years ago. He gets routine insulin twice a day and PRN doses depending on his blood sugar. He has to have his blood sugar checked before meals and at bedtime routinely. He has lots of highs and lows and does not always eat what he is supposed to at school. He has been hospitalized twice in the past 6 months for DKA, none since going into foster care. He also has exercise-induced asthma and uses his inhaler before playing outside. He is independent in his ADL's other than needing occasional reminders to brush his teeth or take a shower. He is in 1st grade and is doing pretty well in school. He does have 3 visits per week with his parents with goal of reunification. He is often very hyper and upset when he returns from the visits.

How would you score this child?



Case Study #1 Results



- Stability: Child has had 2 hospital admits in the past 6 months, but none in foster care. He is reported to have lots of highs and lows of blood sugar...Stability B—10 points
- Tolerance to Delay: Failure to monitor blood sugars or administer insulin could have loss of functioning or life. Failure to use inhaler could result in loss of functioning...C—10
- Interventions: Insulin dependent diabetic, not controlled for 6 months. Also ongoing observation to prevent loss of life. D—20
- Observations: Must check blood sugars and formulate a plan regarding insulin administration and implement that plan. Needs ongoing observation. C—10
- Personal Care: Age appropriate. D—0
- Total = 50 points. Level of Care 3.



Case Study #2 Using LOC Tool



Susie Loo is a 12 year old with 2nd degree burns of her arms, cheek and perineal area caused by parent throwing scaling water on her. She has been released from the burn center. She has twice per day dressing changes to the burn areas, as well as application of burn garments. She complains of pain with the dressing changes and requires pain medication. She needs assistance with bathing, dressing and eating because of the dressings. She is going to PT and OT 3 times per week. She is having frequent nightmares about her injuries and is seeing a therapist one time per week. She is cúrrently on hospital homebound. Her mother is incarcerated at this time and there is no visitation with her mother.

How would you score this child?



Case Study #2 Results



- Stability: Child is experiencing frequent and predictable changes in needs. Stability B—10 points
- Tolerance to Delay: While burn care dressing care is important, it is not dependent on a specific time of day. Level A—1 point
- Interventions: Frequent visits to providers out of home,
 Category B. Burn care that requires pre-medication Category
 C. Because the burn care is a higher level of complexity, would score as a C—15 points
- Observation: Burn areas need to be observed 2x a day, and level of pain must be assessed. Plan of action formulated. B-5
- Personal Care: 12 year old that needs assistance with ADL's.
 Also not sleeping well, with nightmares. B—10
- Total: 41 points. Level 3. The personal care needs increased the level, not the interventions.



Case Study #3 Using LOC Tool



Penny Loafer is a newborn infant who was born at 26 weeks gestation. She has been in the NICU for 4 months. She has weaned off the ventilator but is on continuous oxygen through nasal cannula and is going home on an apnea monitor. She has occasional alarms for low heart rate. She gets albuterol nebulizer every 4 hours and is on diuril which is considered to be a complex medication. She is also a slow PO feeder and each feeding can take up to an hour, with a specific feeding program. Her weight is low, so she is fed every 3 hours, through the night as well. Because of her weight, she has to go to her PCP for weekly weight checks. There is a referral for Early Steps. She also has to see cardiology, pulmonology, ophthalmology and gastroenterology.

How would you score this child?



Case Study #3 Results



- Stability: Baby is on Apnea monitor with occasional low heart rate alarms. Also on oxygen. C-15 points
- Tolerance to Delay: If the baby has low heart rate and there is no response, or oxygen comes out of nose and is not replaced, could result in loss of functioning or life. C—10
- Interventions: Continuous oxygen administration(C)complex meds (B) special feeding techniques (A). Because there is a C level intervention, that level will be the score. C—15
- Observation: Oxygen and apnea monitor are 24 hours per day. Must be able to assess and formulate plan. B—5
- Personal Care: Every 3 hour feedings for an infant is not uncommon.
 However, because of size and prematurity may require more time. A—5
- Total: 50 points, Level of Care 3. However, as the baby grows and gets stronger, it is possible at the next staffing the apnea monitor and oxygen may have been discontinued which could potentially change the level of care, which would require a notice of right to appeal.

Medical Foster Care Plan Of Care



OVERVIEW

MFC Plan of Care Requirements





- The MFC Plan of Care (POC) must provide all instructions that a MFC parent-provider or any caregiver needs to know to care for the medical, developmental and behavioral needs of the MFC child.
- The SMMC plan will create and update the plan of care of MFC children according to Medicaid Policies
 - Signed and dated by a credentialed physician who has experience serving children with complex medical needs.

MFC Plan of Care





- The completed, signed MFC POC must be reviewed with the MFC parent-provider before admission to the MFC program can occur.
- The CMS MFC team will provide MFC parentprovider oversight to ensure child specific training and compliance with MFC POC implementation and documentation.

MFC Staffings and the POC





- Monthly Meetings with MFC team (RN, SW & MD)
 & MMA Plan Care Manager
 - Review MFC POC
 - Review status of MFC child
 - Review status MFC parent-provider
 - Provide recommendations, feedback

Basic Recommended Components for MFC Plan of Care



- 1. Child's name, DOB, & Medicaid ID (these belong on all pages of the plan of care)
- 2. Names & phone numbers of all providers & care manager
- 3. ICD-10 diagnosis code(s) & description(s)
- 4. Diet, including any child-specific feeding instructions
- 5. All prescribed medications with dose, frequency, route and any special observations or instructions for each medication
- 6. Any contraindicated over the counter medications

Basic Recommended Components for MFC Plan of Care



- Treatments & interventions by the MFC provider (duration and frequency)
- 8. Treatments & interventions by other providers (provider, frequency)
- 9. Durable medical equipment and medical supplies
- 10. Allergies and description of reaction
- 11. Any child-specific safety measures, functional limitations (include those related to daily living activities) or restricted activities
- Signature of SMCC Plan credentialed physician with date

Questions





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