



EXECUTIVE STEERING COMMITTEE

January 2022

Note: This material is provided in lieu of an FX ESC meeting in January.



PROGRAM UPDATES

Mike Magnuson, FX Director

FX PROCUREMENT INTEGRITY STATEMENT



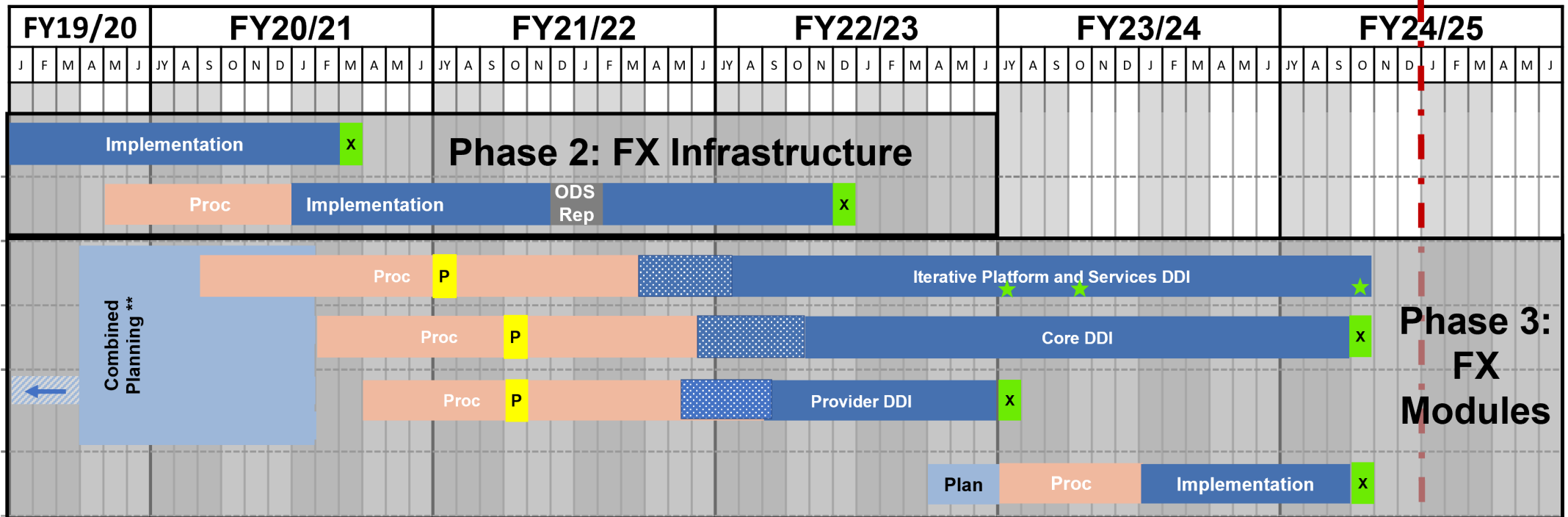
The Agency's FX program is an ongoing process that involves the preparation of specifications for upcoming contracts. To protect the competitive nature of FX procurements, the Agency will not have any discussions related to the scope, evaluation, or negotiation of any current or future procurement with vendors or their representatives, other than the Agency's SEAS Vendor, IV&V Vendor and IS/IP Vendor, who are precluded from bidding on future FX contracts. Procurements are subject to s. 287.057(23), Florida Statutes, between the release of the solicitation and the end of the 72-hour period following the agency posting the notice of intended award.

FX STRATEGIC ROADMAP



FLORIDA HEALTH CARE CONNECTIONS

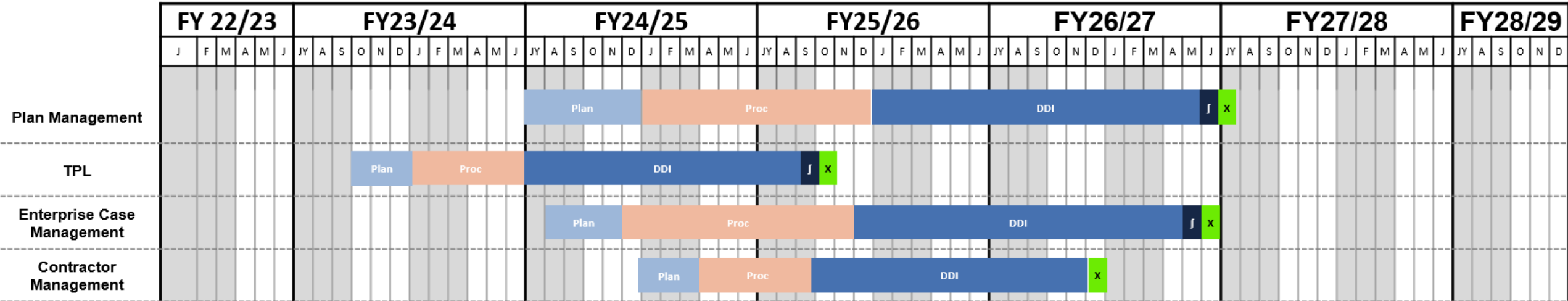
Deadline to resolve
Fiscal Agent contract



- Procurement – anticipated release (**P**)
- Integration between UOC and the Provider, Recipient (Oct 2023), Core, and PBM modules (★)
- * Recipient functionality will be included in UOC
- ** Combined Planning includes: UOC, Recipient, Core, Provider



FX STRATEGIC ROADMAP – PHASE 4



LEGEND





FX DASHBOARD as of 1/20/22

Leadership Attention/Awareness

- A decision was made to keep the negotiation order as planned for the three open procurements: (1) UOC; (2) PSM; and (3) Core.

Program-Level Risks and Issues

- Three major themes continue to drive the *yellow* and *red* FX Program-level Risks and Issues indicators: (1) awareness and adoption of the changes resulting from module implementations; (2) program impacts from the turnover of key staff; and (3) the volume and timing of interface implementations. In response, the Agency:
 - Intends to procure Organizational Change Management services to assist with mitigation of the adoption risk.
 - Is actively working to replace key positions and transfer immediate responsibilities to mitigate staff turnover risks.
 - Intends to build interfaces early and will aggressively manage Module Integration deadlines to mitigate interface-related risks.

Project-Level Risks and Issues

- Three themes are driving the increasing project-level Risks and Issues: (1) delay in receiving information regarding the Transformed Medicaid Statistical Information System (T-MSIS); (2) resource availability; and (3) task order initiation challenges. In response, the Agency:
 - Is working with its partners to gather T-MSIS information and expected testing timelines to update design documentation and the project schedule.
 - Assigned the EDWI Project Sponsor full-time to the project and identified additional Agency reviewers.
 - Is working with the IS/IP Vendor to get the ISIP-0004 Task Order: Integration Services & FX Enterprise Portal (ISEP) approved and is revisiting the Task Order Process based on lessons learned to improve timeliness of approvals.

FX Program	Status				
	Scope	Schedule	Budget	Risks	Issues
	G ↔	G ↔	G ↑	Y ↔	R ↔
Scope	The scope of the FX Program is currently unchanged.				
Schedule	The Agency and SEAS Vendor are working to keep the program on schedule to meet the December 2024 deadline.				
Budget	The Agency is preparing to submit the FY 2021-22 Q3 Budget Amendment to the Governor's Office.				
Risks	The Risks indicator remains <i>yellow</i> . See the Program-Level Risks and Issues section on the left for more information.				
Issues	The Issues indicator remains <i>red</i> . See the Program-Level Risks and Issues section on the left for more information.				

Active FX Projects	Status			
	Schedule	Budget	Risks	Issues
CMS Interoperability Planning – CMS Patient Access Rule (CPAR)	G ↔	G ↔	G ↔	G ↔
Unified Operations Center Procurement (UOCP)	G ↔	G ↔	G ↔	G ↔
Provider Services Module Procurement (PSMP)	G ↔	G ↔	G ↔	G ↔
Core Systems Procurement (CSP)	G ↔	G ↔	G ↔	G ↔
Enterprise Data Warehouse Implementation (EDWI)	G ↔	G ↔	Y ↔	R ↓
IS/IP Module Integration (MI)	Y ↔	*	*	G ↔

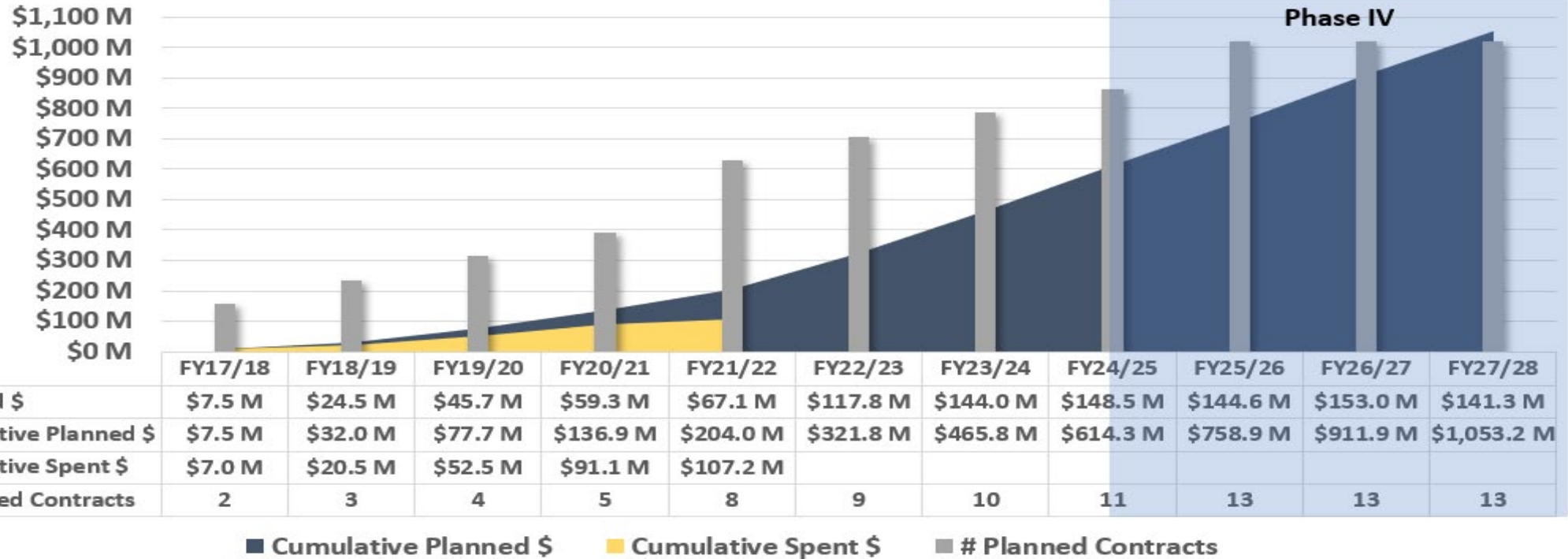
Trending Indicators:

- Stable* (↔) – Program/project health status is consistent and remains unchanged from the last reporting period
- Improving* (↑) – Program/project health status has improved since the last reporting period and/or remediation activities are producing the desired results
- Declining* (↓) – Program/project health status has declined since the last reporting period; issues are more probable and/or remediation activities are not producing the desired results
- Baseline Not Yet Established* (*) – The documentation used to report on the program/project health status have not yet been established

FX BUDGET



FX Total Funding Estimate with Planned Contracts



FY 17/18 to FY 21/22 – reflects Appropriated funding
 FY 22/23 to FY 27/28 – reflects estimated funding

Cumulative Spent includes payments made through December 31, 2021
 A vendor may be awarded multiple contracts

FX SPEND PLAN FY 21/22



	Category	Appropriation	Quarters 1-3 Release Request	Expected Spend through 6/30/22
Phase 1	Strategic Planning, Program Management, and Project Management Activities	\$ 4,396,136	\$ 3,316,518	\$ 4,396,136
	Independent Verification and Validation Services	\$ 3,230,996	\$ 2,123,699	\$ 3,230,996
Phase 2	Operations and Maintenance of an Integration Platform and Integration Services for Existing Systems and New Modules	\$ 15,351,837	\$ 7,518,260	\$ 14,051,837
	Implementation of an Enterprise Data Warehouse and Data Governance	\$ 21,261,573	\$ 13,299,859	\$ 21,251,341
Phase 3	Core Fiscal Agent Procurement and Implementation	\$ 13,183,905	\$ 6,856,316	\$ 8,755,955
	Provider Module Procurement and Implementation	\$ 6,384,920	\$ 1,236,535	\$ 2,535,990
	Unified Operations Center	\$ 3,283,881	\$ 1,080,923	\$ 1,849,896
Total		\$ 67,093,248	\$ 35,432,110	\$ 56,072,151



INDEPENDENT VERIFICATION & VALIDATION (IV&V) ASSESSMENT

Kurt Hartmann, FX Project Director

NTT Data

FX PROGRAM GOVERNANCE: IV&V ASSESSMENT



- Florida is leading by example (for other State Medicaid Agencies) a successful governance program. The ESC meetings and participation is paramount to its success. We regularly receive requests from other States to meet with the Agency to learn about the Governance program.
- The FX Program had several facilitated sessions to work on program strategy and discuss overall governance. The sessions focused on the following:
 - Clarifying project roles to update the Program RACI
 - Develop a strategy for improving collaboration among the various vendors
 - Ensure the current FX governance structure is sustainable and effective for a multi-vendor FX future state
- A Data Governance and Management assessment was performed by IV&V in December. Overall, the results included the following:
 - The Agency has developed, with the assistance of the SEAS vendor, a solid data management strategy and data governance plan.
 - The report identified 25 recommendations that will help the Agency mature their posture on data management and governance.
 - Overall, it was recommended that the Agency establish more formal structures needed for data governance, including a charter and policies, while continuing to pursue the work occurring with the EDW project.

FX PROGRAM: IV&V ASSESSMENT



12/2021 GREEN ↔

- Recent key staff turnovers are expected to have an impact on FX Program decision-making, deliverable reviews, and the workloads for Agency staff in the short term.
 - The Agency's plan for resolving the issue is to temporarily fill the roles with experienced staff from applicable business areas as well as accelerating the recruiting process to fill/backfill the positions, which will be difficult in the current job market.
- FX Portfolio Management is working on the identification and planning of future transition of project tasks from the SEAS vendor to Agency.
 - This includes the identification of Agency staff resources that will be responsible for these activities and will help eliminate potential overallocation.
- The Agency and FX Program are addressing gaps in the number of task hours assigned to individuals in FX project schedules against the hours reported by these individuals on their timesheets in PeopleFirst. There appears to be more hours in schedules than what is reported on timesheets.
 - This helps to correctly allocate resources and the Agency can maximize federal matching dollars for hours supporting FX-related tasks.
- The FX Enterprise Project Management Office is working to maximize efficiency of managing change requests, risks, action items, issues, decisions, and lessons learned.
 - This helps ensure vendor participation, adherence to FX procurement integrity, and reduces the administrative burden.
- The FX Program is increasing its efforts and focus on addressing organizational change management.
 - This area is becoming increasingly important as more vendors and modules are added to the FX Program.



FX PROJECTS: IV&V ASSESSMENTS

FX Enterprise Data Warehouse (EDW)

[Risk Rating] - 11/2021 **Green** 12/2021 **Green**

- IV&V Finding #61 regarding the requirement of technical documentation for System Integration Testing (SIT) entrance criteria was closed. Agency approval of the PD-9: System Design Document for the Operational Data Store (ODS) portion of the EDW project and a Project Process Agreement (PPA) variance that moved the requirement of technical documentation from SIT entrance criteria to SIT exit criteria.
- The Agency approved SIT exit criteria on November 30, 2021. SIT for the ODS portion of the EDW project validated replication of FMMIS data to the cloud environment.
- ODS User Acceptance Testing (UAT) is trending behind schedule. The team is exploring opportunities to reach UAT completion as scheduled in mid-January 2022.
- FX Net cloud interconnectivity and Single Sign On (SSO) integration activities have been incorporated into the EDW Project Schedule without change to the EDW implementation date.

FX Module Integration (MI)

[Risk Rating] – 11/2021 **Green** 12/2021 **Green**

- MI is in its infancy and will include the Integration Services/Integration Platform (IS/IP) task orders. IV&V views this as a positive approach to organizing the various task orders that will be executed by the IS/IP vendor.
- The SSO Background Screening (BGS) project is expected to close out this month. The finish date was past the baseline scheduled completion date of November 18, 2021. The delay was a result of technical issues identified during the testing phase of the project.



FX PROJECTS: IV&V ASSESSMENTS

FX Core

[Risk Rating] – 11/2021 **Green** 12/2021 **Green**

- Key activities for the FX Core project team completed during this period included receipt of two vendor responses to the ITN, completion of mandatory requirements review, and preparing responsive proposals for evaluation.
- Upcoming activities include completing evaluations February 4, 2022, and negotiations to complete July 5, 2022, with anticipated posting of intent to award on July 13, 2022.

FX Provider Services Module (PSM)

[Risk Rating] – 11/2021 **Green** 12/2021 **Green**

- Key activities for the FX PSM project team completed during this period included receipt of vendor responses to the ITN, completion of mandatory requirements review, and appointment of evaluators.
- Upcoming activities include completing evaluations January 10, 2022, and negotiations to complete May 3, 2022, with anticipated posting of intent to award on May 23, 2022.

FX Unified Operations Center (UOC)

[Risk Rating] – 11/2021 **Green** 12/2021 **Green**

- Key activities for the FX UOC project team completed during this period included receipt of vendor responses to the ITN, completion of mandatory requirements review, and appointment of evaluators.
- Upcoming activities include the planned completion of evaluations on February 4, 2022, and negotiations to complete March 25, 2022, with anticipated posting of intent to award on April 4, 2022.



UPCOMING ACTIVITIES

FX ESC MEETINGS – LOOKAHEAD



Dates*	Discussion or Review/Approval Items*
March 30	<ul style="list-style-type: none">• FX Program Updates<ul style="list-style-type: none">• Quarter 4 Budget Amendment• Procurement Updates• iSME Updates• FX Module/Project Updates• FX Focus:<ul style="list-style-type: none">• Integration Services/Integration Platform (IS/IP) Module Integration (MI)• Enterprise Data Warehouse (EDW) Operational Data Store (ODS)
May 25	<ul style="list-style-type: none">• FX Program Updates<ul style="list-style-type: none">• Legislative Budget Request• Procurement Updates• Advance Planning Document (APD) Update• iSME Updates• FX Module/Project Updates

** Dates and items may be subject to change.*

CLICK ON THE FLORIDA HEALTH CARE CONNECTIONS BUTTON @ahca.myflorida.com





The screenshot shows the website for the Florida Agency for Health Care Administration. At the top, there is a search bar and a navigation menu with links for HOME, ABOUT US, MEDICAID, LICENSURE & REGULATION, FIND A FACILITY, and REPORT FRAUD. Below this is a secondary navigation bar with links for Home, About FX, Meetings, FAQs, Resources, and Contact Us. The main content area features the FX logo and the headline "Connecting and Modernizing Medicaid Technology" with a cluster of icons representing various healthcare services. A paragraph of text describes the initiative: "The Florida Agency for Health Care Administration is modernizing its approach to overall Agency functions in order to build better connections to relevant data sources and programs, and improve health care options and outcomes. This initiative, known as Florida Health Care Connections (FX), is a multi-year transformation to enhance the provider and recipient experience, improve access to health care data, and enhance data integration between State of Florida agencies." Below this is the "FX Vision" section, which states: "Transforming Florida's Medicaid Enterprise to provide the greatest quality, the best experience, and the highest value in health care." The "FX Guiding Principles" section lists eight principles, each with an icon: 1. Enable high-quality and accessible data (lightbulb icon), 2. Improve health care outcomes (bar chart icon), 3. Reduce complexity (question mark icon), 4. Improve integration with partners (paw print icon), 5. Use evidence-based decision-making (gears icon), 6. Improve provider and recipient experiences (thumbs up icon), 7. Enable good stewardship of Medicaid funds (dollar sign icon), and 8. Enable holistic decision-making rather than short-term focus (target icon).

AGENCY FOR HEALTH CARE ADMINISTRATION

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 **Connecting and Modernizing Medicaid Technology** 

The Florida Agency for Health Care Administration is modernizing its approach to overall Agency functions in order to build better connections to relevant data sources and programs, and improve health care options and outcomes. This initiative, known as Florida Health Care Connections (FX), is a multi-year transformation to enhance the provider and recipient experience, improve access to health care data, and enhance data integration between State of Florida agencies.

FX Vision
Transforming Florida's Medicaid Enterprise to provide the greatest quality, the best experience, and the highest value in health care.

FX Guiding Principles

- Enable high-quality and accessible data
- Improve health care outcomes
- Reduce complexity
- Improve integration with partners
- Use evidence-based decision-making
- Improve provider and recipient experiences
- Enable good stewardship of Medicaid funds
- Enable holistic decision-making rather than short-term focus



CONTACT US

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