



EXECUTIVE STEERING COMMITTEE

November 10, 2021



OPENING REMARKS

Simone Marstiller, Secretary & FX Executive Sponsor

AGENDA



- FX Program Updates
- FX Module / Project Updates
- Independent Verification & Validation Assessment
- Open Discussion / Member Updates
- Upcoming Activities / Closing Remarks



PROGRAM UPDATES

Mike Magnuson, FX Director

FX PROCUREMENT INTEGRITY STATEMENT



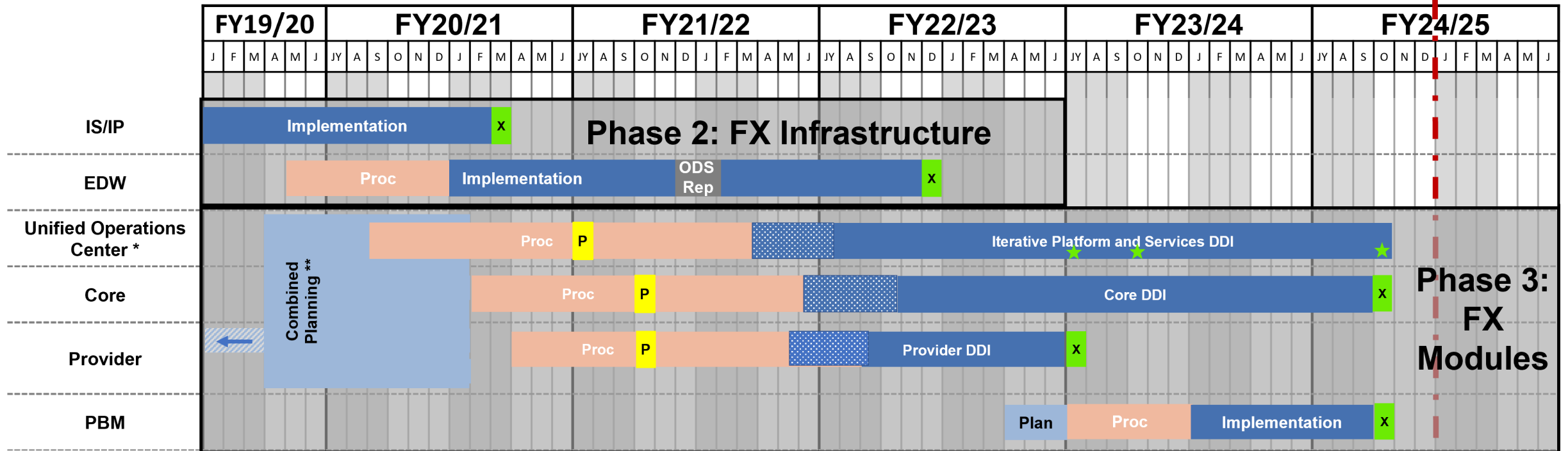
The Agency's FX program is an ongoing process that involves the preparation of specifications for upcoming contracts. To protect the competitive nature of FX procurements, the Agency will not have any discussions related to the scope, evaluation, or negotiation of any current or future procurement with vendors or their representatives, other than the Agency's SEAS Vendor, IV&V Vendor and IS/IP Vendor, who are precluded from bidding on future FX contracts. Procurements are subject to s. 287.057(23), Florida Statutes, between the release of the solicitation and the end of the 72-hour period following the agency posting the notice of intended award.

FX STRATEGIC ROADMAP



FLORIDA HEALTH CARE CONNECTIONS

Deadline to resolve
Fiscal Agent contract



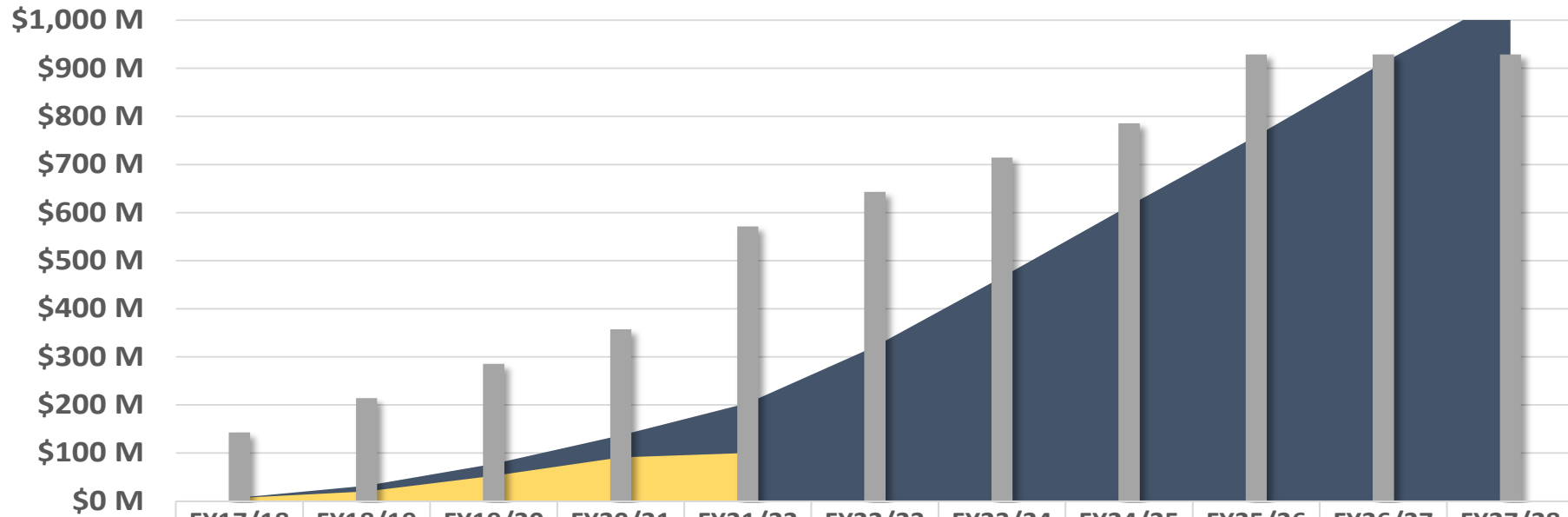
- Procurement – anticipated release (**P**)
- Integration between UOC and the Provider, Recipient (Oct 2023), Core, and PBM modules (★)
- * Recipient functionality will be included in UOC
- ** Combined Planning includes: UOC, Recipient, Core, Provider





FLORIDA HEALTH CARE CONNECTIONS

FX BUDGET



	FY17/18	FY18/19	FY19/20	FY20/21	FY21/22	FY22/23	FY23/24	FY24/25	FY25/26	FY26/27	FY27/28
Planned \$	\$7.5 M	\$24.5 M	\$45.7 M	\$59.3 M	\$67.1 M	\$117.8 M	\$144.0 M	\$148.5 M	\$144.6 M	\$153.0 M	\$141.3 M
Cumulative Planned \$	\$7.5 M	\$32.0 M	\$77.7 M	\$136.9 M	\$204.0 M	\$321.8 M	\$465.8 M	\$614.3 M	\$758.9 M	\$911.9 M	\$1,053.2 M
Cumulative Spent \$	\$7.0 M	\$20.5 M	\$52.5 M	\$91.1 M	\$100.0 M						
# Planned Contracts	2	3	4	5	8	9	10	11	13	13	13

■ Cumulative Planned \$ ■ Cumulative Spent \$ ■ # Planned Contracts

*FY 17/18 to FY 21/22 – reflects Appropriated funding
FY 22/23 to FY 27/28 – reflects estimated funding*

*Cumulative Spent includes payments made through September 30, 2021
A vendor may be awarded multiple contracts*

FX SPEND PLAN FY 21/22



	Category	Appropriation	Quarters 1-2 Release Request	Expected Spend through 6/30/22
Phase 1	Strategic Planning, Program Management, and Project Management Activities	\$ 4,396,136	\$ 2,236,901	\$ 4,396,136
	Independent Verification and Validation Services	\$ 3,230,996	\$ 1,505,792	\$ 3,230,996
Phase 2	Operations and Maintenance of an Integration Platform and Integration Services for Existing Systems and New Modules	\$ 15,351,837	\$ 6,245,456	\$ 15,288,487
	Implementation of an Enterprise Data Warehouse and Data Governance	\$ 21,261,573	\$ 13,436,536	\$ 21,261,573
Phase 3	Core Fiscal Agent Procurement and Implementation	\$ 13,183,905	\$ 5,294,324	\$ 9,120,197
	Provider Module Procurement and Implementation	\$ 6,384,920	\$ 499,983	\$ 802,976
	Unified Operations Center	\$ 3,283,881	\$ 353,448	\$ 531,500
Total		\$ 67,093,248	\$ 29,572,440	\$ 54,631,864

FX LEGISLATIVE BUDGET REQUEST



FX Budget Areas	FY 22/23		TOTALS
	Non-Recurring	Recurring	
Phase I	\$ 17,154,798	\$ 139,924	\$ 17,294,722
Enterprise Strategic, Technical, Programmatic, and Advisory Services	\$ 13,923,802	\$ 139,924	\$ 14,063,726
Independent Verification and Validation Services	\$ 3,230,996	\$ -	\$ 3,230,996
Phase II	\$ 14,200,855	\$ 31,714,359	\$ 45,915,214
Enterprise Data Warehouse and Data Governance	\$ 9,304,855	\$ 11,769,887	\$ 21,074,742
Integration Platform and Integration Services	\$ 4,896,000	\$ 19,944,472	\$ 24,840,472
Phase III	\$ 52,832,844	\$ 1,750,000	\$ 54,582,844
Core, Claims Processing	\$ 29,594,146	\$ 1,000,000	\$ 30,594,146
Provider Services	\$ 8,973,303	\$ 750,000	\$ 9,723,303
Unified Operations Center	\$ 13,826,115	\$ -	\$ 13,826,115
Pharmacy Benefits Management	\$ 439,280	\$ -	\$ 439,280
TOTAL	\$ 84,188,497	\$ 33,604,283	\$ 117,792,780

FX LEGISLATIVE BUDGET REQUEST



Florida Health Care Connections (FX)- \$119.76M

Florida Medicaid Management Information System- \$117.79M

- Funding to support the modernization of current Medicaid technology by replacing the functions of the Florida Medicaid Management Information System.

Office of FX Support & Agency Technology Operations- \$1.97M /12 FTE

- Additional Other Personal Services (OPS) positions and 12 FTEs to support the Office of FX and module system planning, implementation, and ongoing support.



FX DASHBOARD as of 11/4/21

Leadership Attention/Awareness

- The program-level Schedule indicator remains *yellow* since the program is at risk of not meeting the December 2024 deadline.
- The program-level Budget indicator remains *yellow*. Even though the budget amendment needed to release FY Q2 funding is with the House and Senate, there is insufficient Q1 cash remaining to cover the projected October invoices, which are anticipated in November.

Issues

- CMS Interoperability Planning – CMS Patient Access Rule (CPAR) – The Budget indicator is *yellow* due to the forecasted end date extending beyond 10/31/2021.
- Enterprise Data Warehouse Implementation (EDWI) – The Issues indicator turned *green* with resolution of Issue #EDW-014: *Extended Deliverable Review Cycle (PD-9)*. PD-9 System Design Document – ODS has been approved.

Risks

- The Risks indicator remains *yellow* due to the following three risks, which are in an increasing status affecting the program:
 - Risk #SEAS-0374: *Agency ability to support FX Module Implementations and Operations*. If the resources are not available to retain and acquire the skills necessary to support operations and administration of the FX Program, then the Agency will be unable to adequately staff the FX Program and will have to continue to rely on contract staff.
 - Risk #SEAS-0290: *Timely release of funding*. If funding for FX is not released on a timely basis, then the program is at risk of delays and/or quality issues.
 - Risk #SEAS-033: *Coordinated Cross-Agency Systems Procurement (positive risk/opportunity)*. If the Agency can identify and coordinate with sister agencies' procurement activities, then there is an opportunity to exploit or enhance the advantages of shared cost savings and synergies of combining procurements.

Decisions

- Decision #EDW-057: *Continue use of the FMMIS PAR2 for the EDW UAT environment* is in progress. The cost of the proposed long-term solution may exceed funds currently available, so the team is reviewing the option to continue using the PAR2 environment for EDW User Acceptance Testing (UAT). Cost estimate was provided to the Agency 11/5/2021.

FX Program		Status				
		Scope	Schedule	Budget	Risks	Issues
		G ↔	Y ↔	Y ↔	Y ↔	G ↔
Scope	▪ The scope of the FX Program is currently unchanged.					
Schedule	▪ The Schedule indicator remains <i>yellow</i> since the Master Program Schedule suggests the Go-Live of the Core Systems Module will occur in January 2025. Agency and SEAS Vendor are exploring options to keep the program on the December 2024 deadline.					
Budget	▪ The Budget indicator remains <i>yellow</i> . Even though the budget amendment needed to release FY Q2 funding is with the House and Senate, there is insufficient Q1 cash remaining to cover the projected October invoices, which are anticipated in November.					
Risks	▪ The Risks indicator remains <i>yellow</i> due to three program-level risks in an increasing status affecting the program. See the Risks section on the left for more information.					
Issues	▪ There are currently no program-level issues.					
Active FX Projects			Status			
			Schedule	Budget	Risks	Issues
CMS Interoperability Planning – CMS Patient Access Rule (CPAR)			G ↔	Y ↔	G ↔	G ↔
Unified Operations Center (UOC) Procurement			G ↔	G ↔	G ↔	G ↔
Provider Services Module (PSM) Procurement			G ↔	G ↔	G ↔	G ↔
Core Systems (Core) Procurement			G ↔	G ↔	G ↔	G ↔
Enterprise Data Warehouse Implementation (EDWI)			G ↔	G ↔	G ↔	G ↑
IS/IP Module Integration (MI)			*	*	*	G ↔

Trending Indicators:

- *Stable* (↔) – Program/project health status is consistent and remains unchanged from the last reporting period
- *Improving* (↑) – Program/project health status has improved since the last reporting period and/or remediation activities are producing the desired results
- *Declining* (↓) – Program/project health status has declined since the last reporting period; issues are more probable and/or remediation activities are not producing the desired results
- *Baseline Not Yet Established* (*) – The documentation used to report on the program/project health status have not yet been established

FX Program Timeline - Phases 1-3

As of 10/28/2021

Legend:

- Not Active/Future Project
- Baseline Duration
- Project Duration*
- % Complete



Projects	Start Date	Est. Finish	FY 19/20				FY 20/21				FY 21/22				FY 22/23				FY 23/24				FY 24/25			
			Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4
Integration Services/Integration Platform - Procurement	1/17/2018	12/11/2019	100%																							
Integration Services/Integration Platform - Implementation	11/14/2019	3/8/2021		100%																						
Enterprise Data Warehouse - Procurement	3/28/2018	1/20/2021	100%																							
Enterprise Data Warehouse - Implementation	12/31/2020	4/10/2023					46%																			
Provider Services Module - Procurement	8/9/2019	9/26/2022	ON HOLD				74%																			
Single Source Credentialing - Planning	9/9/2020	3/31/2021					100%																			
Provider Services Module - Implementation	9/8/2022	10/4/2023													0%											
Core Planning Unified Operations - Planning	3/19/2020	10/1/2020	100%																							
Unified Operations Center - Procurement	9/9/2020	8/12/2022					69%																			
Unified Operations Center - Implementation	8/9/2022	2/26/2025									0%															
Core Systems - Procurement	1/20/2021	11/30/2022					58%																			
Core Systems - Implementation	10/24/2022	4/8/2025									0%															
Pharmacy Benefits Management - Planning	4/3/2023	7/17/2023													0%											
Pharmacy Benefits Management - Procurement	7/3/2023	1/16/2024													0%											
Pharmacy Benefits Management - Implementation	12/25/2023	3/7/2025									0%															
CMS Interoperability: Patient Access Rule - Planning	7/1/2021	2/24/2022									59%															
CMS Interoperability: Patient Access Rule - Implementation	2/11/2022	7/11/2022									0%															
IS/IP Module Integration	6/3/2021	8/5/2024									13%															

*In-flight projects without schedule baselines are depicted solely with light-blue.

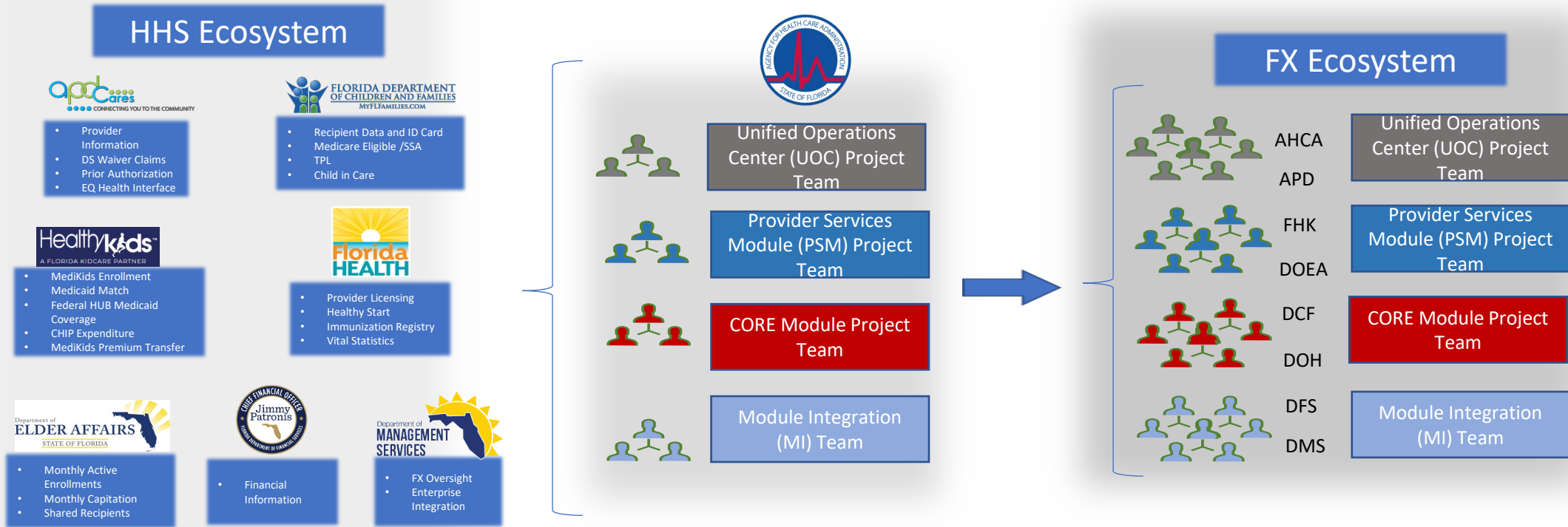
Note: The Program Timeline extends into 2025 to account for anticipated system decommissioning activities.



INTERAGENCY SUBJECT MATTER EXPERTS (iSMEs) UPDATE

Alicia Dyer, FX Compliance & Communications

iSME PROJECT COLLABORATION



- *Integrated Provider and Recipient Experiences across agencies*
- *Improve inter-agency business operations*
- *Architect future state vision together*
- *Aligned interagency modernization efforts*

iSME Engagement



- **Austin Noll***
(UOC, Provider, Core, MI)
- **Katie Fuller**
(Provider, Core)
- **David Tillotson**
(UOC, Core, MI)



- **Shandra McGlohon***
(MI)
- **Ginnifer Barber**
(MI)



- **Lorena Fulcher***
(UOC, Provider)
- **Sriram Kommu**
(Core, MI)



- **James Garren***
(UOC, MI)
- **Chris Presnell**
(UOC, MI)
- **Nikki Darling**
(UOC, MI)



- **Carlton Basset***
(UOC)
- **Miley Kilts**
(MI)
- **Deana Metcalf**
(Core, MI)



- **Alec Jessee***
(UOC, Provider, Core, MI)

* Designates primary point of contact for agency.

iSME Engagement



- **Pura Ahler***
(UOC, Provider, Core, MI)
- Aurora Grospe
(Provider)
- Maryjean Datuin
(Provider)
- Candy Hughes
(UOC, Provider, MI)
- Sam Smigiel
(UOC, Provider, MI)
- Lola Pouncey
(UOC, Provider)
- Dennis Hollingsworth
(Core, MI)
- Ken Jones
(Provider)
- Mary Green
(UOC, MI)
- Kimberly Schmidt
(MI)
- Shandreshia Bradwell
(MI)
- Isaiah Hill
(MI)
- Niaz Siddiqui
(MI)
- Jessica Tice
(Core, MI)
- Young Yi
(Core, MI)
- Robert French
(MI)
- Mike Baker
(Core)
- Ericka Horne
(MI)
- Rona Traub
(Provider, Core, MI)

* Designates primary point of contact for agency.

NEXT STEPS



- Monthly Touch Point Meetings
- Connect iSMEs with FX Project team(s)



MODULE/PROJECT UPDATES

Project Sponsors



INTEGRATION SERVICES/ INTEGRATION PLATFORM (IS/IP) MODULE INTEGRATION (MI)

Mike Magnuson, FX Director, Program Sponsor

Damon Rich, Business and Technical Architect

Angel Garay, Systems Integration Lead

FX Project Value Statement:

The IS/IP Vendor is responsible for the connection of new modules to the FX Enterprise. However, the Agency must establish a prioritization to interface with the legacy systems. In addition, the Agency will work with other partners to determine what changes are necessary to interface with the new platform and services. This three-year engagement will plan, prioritize, and implement the transition to the FX Enterprise with an emphasis on planning for the SFY 2023-24 budget cycle. The team will leverage the FX Executive Steering Committee to help communicate and prioritize those interfaces outside the Agency.



IS/IP MI – INITIATION STAGE

Where we have been:

- The Integration Services / Integration Platform (IS/IP) Module Integration (MI) team conducted multiple discussions to determine scope.

Where we are:

- The IS/IP MI Charter is in final review.
- The IS/IP MI team is conducting discussions on how to bundle the work, which will be an input to the IS/IP MI Work Breakdown Structure (WBS).

Where we are headed:

- FX Implementation Team (FXIT) to review and approve Charter.
- After Charter approval, the team will begin developing anticipated timelines to complete interface validation and evolution plan.

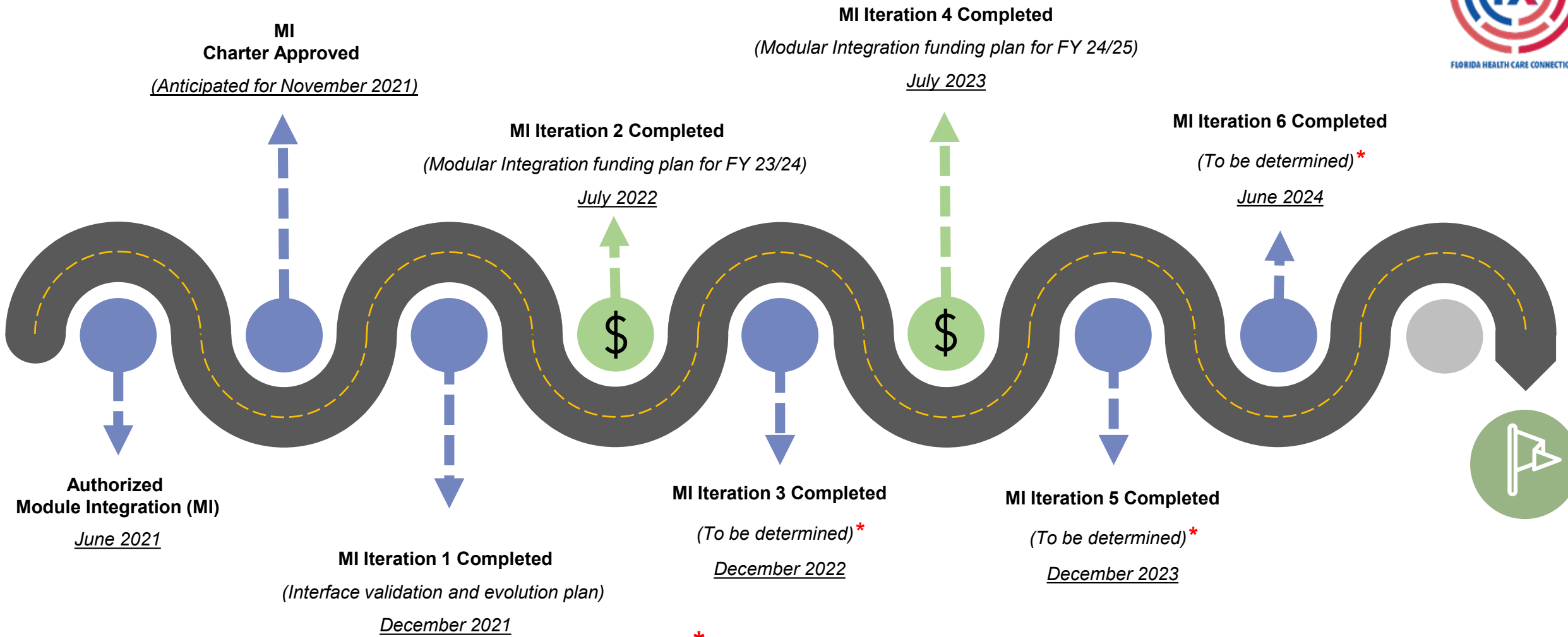
IS/IP MI – OBJECTIVES & OUTCOMES



MI aims to achieve and deliver the following high-level, strategic objectives and outcomes:

- Meet the needs for all interfaces handled by Fiscal Agent prior to December 2024
- Coordinate all the initiatives to replace connections needed for the FX Enterprise
- Identify opportunities for optimization that the FX modernization presents
- Identify and provide funding needs for other systems and other agencies to connect to the FX Enterprise

IS/IP MI – MAJOR MILESTONES

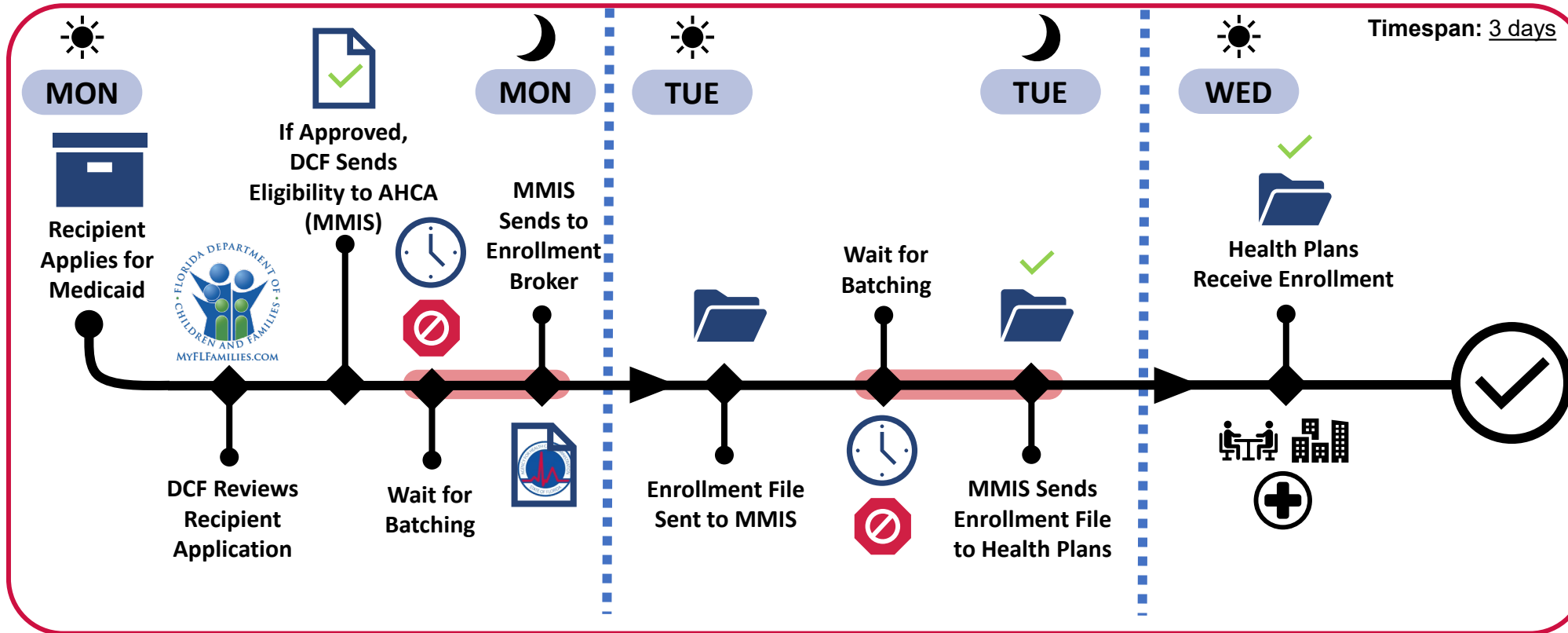


*The MI Team will conduct progressive elaboration sessions every six months via rolling wave. Significant events and/or work products for the MI engagement and their estimated durations are shown above.

IS/IP MI

User Story: Recipient & Enrollment Processing (Today)

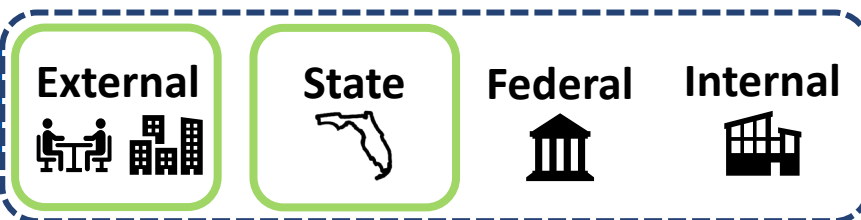
Data Exchange



Challenges

- Limited to daily refresh of data at each intersecting system step
- Batching causes delays in services and data corrections

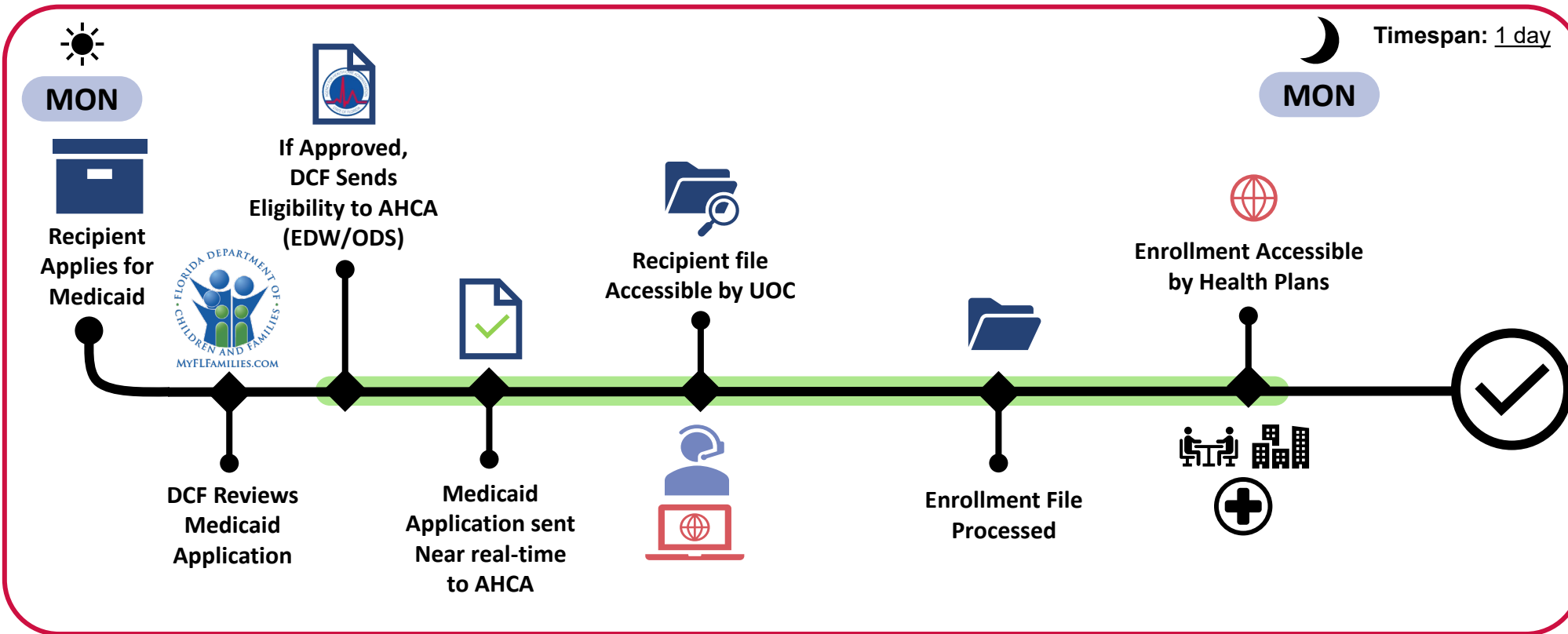
Transaction Partners



IS/IP MI

User Story: Recipient & Enrollment Processing (Future)

Data Exchange



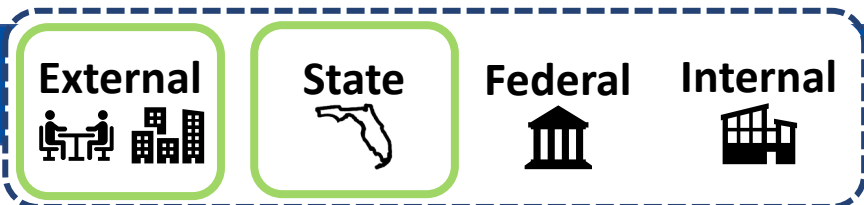
Realized Value

- Interoperability between intersecting systems
- Near real-time communication between modules

Challenges

- Adoption of new integration point due to financial impacts

Transaction Partners



IS/IP MI

Exit Criteria



The following criteria will mark the end of the MI engagement:

- All deliverables have been received and approved, and any work products have been transitioned to the Agency.
- All interfaces required to operate the Medicaid Program have been transitioned from FMMIS to the FX Enterprise.
- All connections for downstream legacy systems which are dependent on FMMIS have been decommissioned and replaced by FX connections.



CMS INTEROPERABILITY PATIENT ACCESS RULE (CPAR)

Scott Ward, Project Sponsor

FX Project Value Statement:

To put patients first by giving them access to health information needed to make informed healthcare decisions by designing Application Programming Interfaces (APIs) that improve the quality of patient health information and provider data, and are compliant with the Interoperability and Patient Access final rule (CMS-9115-F) and other applicable standards.

CPAR – PLANNING STAGE



Where we have been:

- Completed data mapping to support Provider Directory functionality allowing recipients to retrieve data to inform healthcare decisions.
- Initiated data mapping for Formulary functionality allowing patients to find information about medications covered by Medicaid.
- Initiated data mapping for Patient Access functionality allowing Medicaid recipients to view information about their claims.
- Conducted additional meetings with organizations that may provide clinical data, including Managed Care Organizations (MCOs) and members of the State of Florida Health and Human Services (HHS) Interoperability Workgroup.

Where we are:

- Continuing data mapping to translate Agency data to the Fast Healthcare Interoperability Resource (FHIR) format standard required by the Centers for Medicare and Medicaid Services (CMS).
- Preparing vendors to design system interfaces and data structures to support Medicare recipients' ability to retrieve their healthcare data.

Where we are headed:

- The project team will complete data mapping and will initiate design of system interfaces and data structures to support implementation of features to allow recipients to access claims, clinical, pharmacy, and provider information via third-party applications.



UNIFIED OPERATIONS CENTER (UOC)

Damon Rich, Project Sponsor

FX Project Value Statement:

To create a procurement document to describe the business needs for a customer focused, efficient, and cost-effective Unified Operations Center (UOC). The effort includes defining business and technical requirements, defining UOC workforce transformation requirements, procurement documentation, Design, Development, and Implementation (DDI) readiness, and conducting the procurement of a technology and services DDI Vendor for the Agency.

UOC PROCUREMENT – EXECUTION STAGE



FLORIDA HEALTH CARE CONNECTIONS

Where we have been:

- The Agency posted responses to vendor questions on 9/3/2021.
- A Business Process Analysis (BPA) workstream was added to the project scope to provide insights into high-priority UOC future state business processes for provider management and recipient management services and enhance operational efficiency.

Where we are:

- The BPA activities are in progress. The BPA workstream team is currently reviewing the Recipient Demographic Update Process and developing future state process options.
- The project team is developing personas to support identification of the Invitation to Negotiate (ITN) evaluation and negotiation team members. This effort is being coordinated across the UOC, Provider Services Module (PSM), and Core Systems procurements.

Where we are headed:

- The project team will continue the BPA activities.
- The second round of vendor questions is due in early November and the Agency responses are anticipated in late November or early December.
- The deadline for receipt of vendor responses to the ITN is expected in early December.
- The Agency will collaborate with sister agencies to identify evaluator and negotiator resources.
- The Agency will appoint the evaluation and negotiation team members in mid-November.



PROVIDER SERVICES MODULE (PSM)

Brian Meyer, Project Co-Sponsor
Samantha Heyn, Project Co-Sponsor

FX Project Value Statement:

To define and procure the components to transform provider management interactions while engaging all relevant stakeholders and capturing requirements to improve efficiency and effectiveness.

PSM PROCUREMENT – EXECUTION STAGE



FLORIDA HEALTH CARE CONNECTIONS

Where we have been:

- The Agency and the Centers for Medicare and Medicaid Services (CMS) completed their review of the PSM Invitation to Negotiate (ITN); the PSM ITN was posted on 10/12/2021.
- Questions were received from vendors on 10/19/2021.
- New project Co-Sponsors were appointed in early October 2021.

Where we are:

- The project team is preparing responses to vendor questions.
- The project team is developing personas to support identification of the ITN Evaluation and Negotiation team members. This effort is being coordinated across the Unified Operations Center (UOC), PSM, and Core Systems procurements.

Where we are headed:

- The Agency will collaborate with sister agencies to identify evaluator and negotiator resources.
- The Agency will appoint the evaluation and negotiation team members in mid-November 2021.
- The vendor responses to the PSM ITN are expected in early December 2021.



CORE SYSTEMS (CORE)

Brian Meyer, Project Sponsor

FX Project Value Statement:

To develop procurement documents for the Core Systems (Core) Module. The effort includes defining business and technical requirements, defining Core workforce transformation requirements, procurement documentation, and Design, Development, and Implementation (DDI) readiness.

CORE PROCUREMENT – EXECUTION STAGE



Where we have been:

- The Core Invitation to Negotiate (ITN) was approved by the Centers for Medicare and Medicaid Services (CMS) on 10/20/2021.
- The Agency's routing and review process of the Core Systems ITN completed on 10/22/2021.
- The Core ITN was posted on 10/25/2021.

Where we are:

- The project team is developing personas to support identification of the ITN evaluation and negotiation team members. This effort is being coordinated across the Unified Operations Center (UOC), Provider Services Management (PSM), and Core Systems procurements.

Where we are headed:

- The vendor questions about the Core Systems ITN are expected in early November 2021.
- The Agency expects to appoint the evaluation and negotiation team members in early December 2021.



ENTERPRISE DATA WAREHOUSE IMPLEMENTATION (EDWI)

Nikole Helvey, Project Sponsor

FX Project Value Statement:

To implement an enterprise data management platform aligned with the Agency's FX vision for data and analytics, thereby enabling people and systems within and outside the Agency to operate with the same information to accelerate and improve service delivery.

EDWI – PLANNING STAGE

Where we have been:

- The EDW Vendor finalized the physical data model (PDM) for the FX Operational Data Store (ODS).
- A Project Change Request was approved to revise the Project Schedule and the project is working from the revised schedule.
- The Organizational Change Management Plan (includes Training Plan) and the User Manual for the ODS were approved.
- The project team completed development of the ODS and began ODS System Integration Testing (SIT) activities.
- Approved the Data Conversion and Migration Plan and the Contingency Plan (for Disaster Recovery and Business Continuity).

Where we are:

- The project team is performing Enterprise Analytic Data Store (EADS) design activities.
- The project team continues ODS SIT testing and is preparing for ODS User Acceptance Testing (UAT).

Where we are headed:

- Approve ODS System Design Document.
- Continuing work on contractual deliverables: Implementation Plan/Software Release Plan for the ODS Soft Launch in February 2022, and the Operations and Maintenance Manual Preliminary Deliverable for ODS.
- The project team will complete ODS SIT in late November 2021 and move into ODS UAT.
- The project team will begin iterative design and development activities for EADS in November 2021.



INDEPENDENT VERIFICATION & VALIDATION (IV&V) ASSESSMENT

Kurt Hartmann, FX IV&V Project Director

IV&V ASSESSMENT – OCTOBER OBSERVATIONS



- **FX Enterprise Data Warehouse Implementation (EDWI)**

[Risk Rating] - 9/2021 **Yellow** 10/2021 **Yellow**

- EDWI quality management assessed at a yellow risk rating. PD-9: SDD was in a fourth review cycle. At the end of the reporting period, PD-9 remediation was being finalized for approval.
- EDWI schedule management assessed a yellow risk rating. IV&V observed that the EDWI Project Schedule was rebaselined on October 26, 2021, and the final schedule in the reporting period, October 28, 2021, contained late tasks and inconsistencies in reporting completion percentages.
- IV&V Finding #61 remained open at the end of the reporting period. The EDW Vendor proceeded with system integration testing (SIT) even though the entrance criteria had not been met. A Project Process Agreement (PPA) Variance has been submitted to the Agency to allow for an exception to SIT Entrance Criteria. This PPA Variance will move the approval of the Technical Documentation from SIT Entrance Criteria to SIT Exit Criteria. IV&V expects Agency approval of the PPA early in the next reporting period

- **FX Unified Operations Center (UOC)**

[Risk Rating] – 9/2021 **Green** 10/2021 **Green**

- As of the end of the reporting period, the procurement project was 69% complete.
- Key activities for FX UOC this period were centered around business process analysis and the planning of an evaluation strategy for ITN responses, including the number of team members required and the identification of subject matter experts for each module.

IV&V ASSESSMENT – OCTOBER OBSERVATIONS



- **FX Core Systems (Core)** [Risk Rating] – 9/2021 **Green** 10/2021 **Green**
 - As of the end of the reporting period, the project was 58% complete.
 - Key activities for the FX Core this period were centered around the coordination of the resources and tracking processes needed for the Vendor’s Questions and Responses to the procurement ITN’s.
 - The Agency received approval for the Core ITN on October 21, 2021, from CMS.
 - The Core Systems ITN was posted October 25, 2021. Questions from potential bidders are due November 3, 2021, with answers to be posted November 24, 2021. Receipt of vendor responses to the ITN are due December 15, 2021.

- **FX Provider Services Module (PSM)** [Risk Rating] – 9/2021 **Green** 10/2021 **Green**
 - As of the end of the reporting period, the procurement project was 74% complete.
 - The PSM ITN was posted October 12, 2021. Questions from potential bidders on the ITN were received October 19, 2021, with answers due to be posted November 9, 2021.

IV&V ASSESSMENT – OCTOBER OBSERVATIONS



- **FX CMS Patient Access Rule Planning (CPAR)** [Risk Rating] – 9/2021 **Green** 10/2021 **Green**
 - The project schedule was re-baselined on October 29, 2021. This is because the team underestimated the amount of time to get Vendor task orders finalized and FHIR mapping completed.
 - The project is 62% complete but has extended beyond the forecasted end date of October 31, 2021. The Agency is exploring options to fund the remaining work.
 - The EDW and IS/IP vendor CPAR task orders were approved and executed on October 29, 2021.
- **FX Integration Services/Integration Platform (IS/IP) Task Orders (TO)**
 - **FX Cloud Interconnectivity (CI) Planning** [Risk Rating] – 9/2021 **N/A** 10/2021 **Green**
 - The project is 93% complete but has extended beyond the forecasted completion date of November 3, 2021. The Agency is working to determine next steps.
 - **FX Single Sign-On (SSO) Integration** [Risk Rating] – 9/2021 **Green** 10/2021 **Green**
 - The project is 92% complete and according to schedule metrics, the project will finish on November 18, 2021. However, it has been reported in a status meeting that UAT may not finish on time thus causing an unplanned delay. Meetings are occurring to determine the potential impact to the schedule.
 - All project deliverables have been submitted by the vendor and approved by the Agency.



OPEN DISCUSSION/ MEMBER UPDATES

Mike Magnuson, FX Director



UPCOMING ACTIVITIES & CLOSING REMARKS

Simone Marstiller, Secretary & FX Executive Sponsor

ESC MEETING – LOOKAHEAD



Dates*	Discussion or Review/Approval Items*
January 21	<ul style="list-style-type: none">• FX Program Updates• FX Module/Project Updates<ul style="list-style-type: none">• EDW ODS Readiness Update
March 25	<ul style="list-style-type: none">• FX Program Updates<ul style="list-style-type: none">• Quarter 4 Budget Amendment• Procurement Updates• FX Module/Project Updates
May 20	<ul style="list-style-type: none">• FX Program Updates<ul style="list-style-type: none">• Legislative Budget Request• Procurement Updates• APD Update• FX Module/Project Updates

** Dates and items may be subject to change.*

CLICK ON THE FLORIDA HEALTH CARE CONNECTIONS BUTTON @ahca.myflorida.com



The screenshot shows the homepage of the Florida Agency for Health Care Administration. At the top left is the agency's logo, a blue circle with a white pulse line. To its right is the text 'AGENCY FOR HEALTH CARE ADMINISTRATION'. A search bar is located on the right side of the header. Below the header is a navigation menu with links for 'HOME', 'ABOUT US', 'MEDICAID', 'LICENSURE & REGULATION', 'FIND A FACILITY', and 'REPORT FRAUD'. A secondary navigation bar contains links for 'Home', 'About FX', 'Meetings', 'FAQs', 'Resources', and 'Contact Us'. The main content area features the FX logo on the left, the headline 'Connecting and Modernizing Medicaid Technology' in the center, and a cluster of icons on the right representing various healthcare services. Below this is a paragraph explaining the FX initiative: 'The Florida Agency for Health Care Administration is modernizing its approach to overall Agency functions in order to build better connections to relevant data sources and programs, and improve health care options and outcomes. This initiative, known as Florida Health Care Connections (FX), is a multi-year transformation to enhance the provider and recipient experience, improve access to health care data, and enhance data integration between State of Florida agencies.' This is followed by sections for 'FX Vision' (Transforming Florida's Medicaid Enterprise to provide the greatest quality, the best experience, and the highest value in health care.) and 'FX Guiding Principles', which are listed in four columns: 1. Enable high-quality and accessible data (lightbulb icon); 2. Improve health care outcomes (bar chart icon); 3. Reduce complexity (question mark icon); 4. Improve integration with partners (paw print icon); 5. Use evidence-based decision-making (gears icon); 6. Improve provider and recipient experiences (thumbs up icon); 7. Enable good stewardship of Medicaid funds (dollar sign icon); 8. Enable holistic decision-making rather than short-term focus (target icon).



CONTACT US

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APPENDIX



INTEGRATION SERVICES/ INTEGRATION PLATFORM (IS/IP) OPERATIONS & MAINTENANCE (O&M)

Scott Ward, CIO, Director of Information Technology

Angel Garay, Systems Integration Lead



IS/IP O&M

Performance Metrics – September and October

There are eight (8) performance metrics that are identified as part of MED205.

Key Updates

- Completed ALM component upgrades.
- Migrated VPN to standardized FX Domain floridafx.gov.
- Established network connectivity between FX IS/IP network to FXNet and established linkage between IS/IP UAT to EDW UAT.
- Provided ALM admin support for requests from the Agency, EDW and SEAS.

PM-1

Level 1 (Critical and High) Incident Tickets

The Vendor shall submit a Monthly Performance Standards Report Card which lists the incidents tickets by category and shows the incidents which were completed on time and which ones were not completed within the agreed upon timeframe.

PM-4

Application and System Availability

The Vendor shall submit a Monthly Performance Standards Report Card which shows the amount of total time the ESB system was unavailable and the calculated percent of availability time for the month.

PM-5

Staffing Levels

The Vendor shall submit a Monthly Performance Standards Report Card which shows the number of agreed upon staff and the number of vacant positions. Staffing level is calculated by dividing the total active staff by the number of agreed upon staff for the month.

PM-6

Production Reports

The Vendor shall submit a Monthly Performance Standards Report Card which shows the total number of production reports scheduled and the number of reports delivered or available as scheduled. This metric is calculated by dividing the number of reports delivered or accessible on time each month by the total number reports scheduled for the month.

PM-8

Performance Report

The Vendor shall submit a Monthly Performance Report which shows the agreed to performance metrics. The Financial Consequences for failure to provide the report timely or in a manner acceptable to the Agency shall be \$500.00 a day for each business day the report is not received or acceptable.

PM-2

Enterprise Service Bus End-to-End Response Time

The Vendor shall submit a Monthly Performance Standards Report Card which shows the number of ESB transactions, the average response time per day and the number of ESB transactions each month which are more than 1.000 second.

PM-3

Enterprise Service Bus Transaction Errors

The Vendor shall submit a Monthly Performance Standards Report Card which shows the number of ESB transactions and the number of ESB transactions errors each calendar day, with a calculation for each calendar day to show the daily error rate.

PM-7

Master Data Management Performance

The Vendor shall submit a Monthly Performance Standards Report Card which shows MDM transactions, the average transaction time each calendar day and the number of MDM linkage updates each month greater than two (2.000) minutes and number of daily linkage average retrieval times greater than 0.400 seconds.

Legend: Performance Metrics met. Performance Metrics not currently active. Performance Metrics not met.