## **CY 2017 LTC Performance Measure Scores**

## Agency-defined measures

|   | Health Plans        |            |        |        |          |        |  |  |  |
|---|---------------------|------------|--------|--------|----------|--------|--|--|--|
|   | <b>Aetna Better</b> |            |        |        |          |        |  |  |  |
| Performance Measures                                | Health              | Amerigroup | Humana | Molina | Sunshine | United |  |  |  |
| Care for Older Adults - Advance Care Planning - 18- |                     |            |        |        |          |        |  |  |  |
| 60 years  | 80%                 | 100%       | 94%    | 97%    | 96%      | 85%    |  |  |  |
| Care for Older Adults - Advance Care Planning - 61- |                     |            |        |        |          |        |  |  |  |
| 65 years  | 80%                 | **         | 94%    | **     | 98%      | 82%    |  |  |  |
| Care for Older Adults - Advance Care Planning -     |                     |            |        |        |          |        |  |  |  |
| 66+ years   | 85%                 | 96%        | 92%    | 99%    | 97%      | 90%    |  |  |  |
| Care for Older Adults - Advance Care Planning -     |                     |            |        |        |          |        |  |  |  |
| Total   | 84%                 | 96%        | 93%    | 99%    | 97%      | 89%    |  |  |  |
| Care for Older Adults - Functional Status           |                     |            |        |        |          |        |  |  |  |
| Assessment - 18-60 years                            | 84%                 | 93%        | 90%    | 100%   | 96%      | 93%    |  |  |  |
| Care for Older Adults - Functional Status           |                     |            |        |        |          |        |  |  |  |
| Assessment - 61-65 years                            | 88%                 | **         | 92%    | 100%   | 96%      | 71%    |  |  |  |
| Care for Older Adults - Functional Status           |                     |            |        |        |          |        |  |  |  |
| Assessment - 66+ years                              | 93%                 | 98%        | 89%    | 98%    | 96%      | 95%    |  |  |  |
| Care for Older Adults - Functional Status           |                     |            |        |        |          |        |  |  |  |
| Assessment - Total                                  | 92%                 | 97%        | 89%    | 99%    | 96%      | 92%    |  |  |  |
| Care for Older Adults - Medication Review - 18-60   |                     |            |        |        |          |        |  |  |  |
| years   | 98%                 | 95%        | 99%    | 72%    | 94%      | 18%    |  |  |  |
| Care for Older Adults - Medication Review - 61-65   |                     |            |        |        |          |        |  |  |  |
| years   | 100%                | **         | 100%   | **     | 96%      | 27%    |  |  |  |
| Care for Older Adults - Medication Review - 66+     |                     |            |        |        |          |        |  |  |  |
| years   | 97%                 | **         | 100%   | 44%    | 91%      | 27%    |  |  |  |
|   |                     |            |        |        |          |        |  |  |  |
| Care for Older Adults - Medication Review - Total   | 98%                 | 96%        | 100%   | 59%    | 94%      | 25%    |  |  |  |
| Case Manager Training                               | 94%                 | 94%        | 94%    | 100%   | 98%      | 98%    |  |  |  |
| Face-to-Face Encounters                             | 87%                 | 76%        | 91%    | 88%    | 95%      | 56%    |  |  |  |

<sup>\*\* =</sup> Insufficient enrollment to report this measure

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|   | <b>Aetna Better</b> |            |        |        |          |        |  |  |
| Performance Measures                            | Health              | Amerigroup | Humana | Molina | Sunshine | United |  |  |
| Required Record Documentation - 701B            |                     |            |        |        |          |        |  |  |
| Assessment                                      | 93%                 | 90%        | 93%    | 96%    | 97%      | 82%    |  |  |
| Required Record Documentation - Care Plan -     |                     |            |        |        |          |        |  |  |
| Enrollee Participation                          | 99%                 | 82%        | 89%    | 92%    | 70%      | 49%    |  |  |
| Required Record Documentation - Care Plan - PCP |                     |            |        |        |          |        |  |  |
| Notification                                    | 81%                 | 91%        | 84%    | 97%    | 54%      | 56%    |  |  |
| Required Record Documentation - Freedom of      |                     |            |        |        |          |        |  |  |
| Choice Form                                     | 96%                 | 92%        | 99%    | 90%    | 79%      | 42%    |  |  |
| Required Record Documentation - LTC Service     |                     |            |        |        |          |        |  |  |
| Authorizations (INVERSE)                        | 0%                  | 0%         | 1%     | 0%     | 1%       | 1%     |  |  |
| Timeliness of Service                           | 95%                 | 93%        | 91%    | 89%    | 95%      | 45%    |  |  |