

**ANNUAL MONITORING REPORT
FLORIDA FAMILY PLANNING SECTION 1115 DEMONSTRATION**

State: Florida

Demonstration Reporting Period: July 1, 2018 – June 30, 2019

Demonstration Year: 21

Approved start and end date of the Demonstration: March 8, 2019 – June 30, 2023

A. Executive Summary

1. The Family Planning Waiver provides family planning services to women ages 14 through 55 years with family income at or below 191 percent of the Federal Poverty Level who have lost or are losing Florida Medicaid State Plan eligibility and are not otherwise eligible for the Children’s Health Insurance Program or enrolled in health insurance coverage that provides family planning services. Eligibility is limited to a period of up to 24 months following the loss of Medicaid coverage, as authorized in section 409.904(5), Florida Statutes, to provide transitional coverage for those losing Medicaid eligibility.

The State is required to submit a combined fourth quarter (April 1, 2019 – June 30, 2019)/annual (July 1, 2018 – June 30, 2019) report summarizing the events that occurred during the reporting period or are anticipated to occur in the near future that affect health care delivery.

2. Program Updates

a. Current Trends and Significant Program Activity

- i. Enrollment numbers have remained stable across Demonstration Year 21, with only a very slight decrease of 34 participants, or 0.04%, from Quarter 3 (82,294) to Quarter 4 (82,260). Demonstration Year 21 enrollment numbers are consistent with enrollment numbers for Demonstration Year 20, where total enrollment averaged at 81,772.
- ii. Participation within the waiver decreased in Quarter 4 (11%) from Quarter 3 (13%). This represents a decrease of 1,700 participants.

3. Policy Issues and Challenges

The Agency for Health Care Administration (Agency), in coordination with the Department of Children and Families (DCF) and the Department of Health (DOH), submitted to the Centers for Medicare & Medicaid Services (CMS) an implementation plan for integrating the Family Planning Waiver eligibility and application processes into the eligibility system operated by the State for Medicaid State Plan coverage in accordance with Section 1943 of the Social Security Act on June 6, 2019. The DOH has been working to update the current Family Planning Waiver application to collect all information needed to determine eligibility using Modified Adjusted Gross Income (MAGI) and to align with federal conditions of eligibility. In addition, the DCF has submitted the requisite Legislative Budget Request to request funding to be able to move forward with the transition.

B. Participation Monitoring

A summary of activities and outcomes occurring from April 1, 2019 – June 30, 2019 that address improving demonstration participation and service utilization among demonstration enrollees is provided in the following table:

County	Call Type	Number of clients applied	Number of clients approved	Community Outreach
Martin	Follow-up	5	5	In the Martin County Health Department, outreach activities are completed and letters are sent to clients. Also, every client who comes into the clinic is screened.
Charlotte	Follow-up	16	11	In the Charlotte County Health Department, there are signs regarding the Family Planning Waiver program posted by every check-in/check-out window. Flyers are distributed at various community locations advertising Family Planning Waiver services available through the DOH.
Desoto	Follow-up	0	0	One Healthy Start staff member in the Desoto County Health Department provides Presumptive Eligibility for Pregnant Women (PEPW) application services to positive pregnancy test patients. All clinic staff provide education on PEPW at each clinic visit for positive pregnancy testing and an immediate referral to both Healthy Start and the Special Supplemental Nutrition Program for Women, Infants, and Children (WIC).
Duval	Follow-up	48	48	The Duval County Health Department encourages all clients to receive a Family Planning Waiver program evaluation at their first encounter. When a woman presents with a positive pregnancy test, they encourage the patient to schedule an appointment with the Healthy Start coordinator. The first prenatal appointment is scheduled on the same day if

				possible.
St. Johns	Follow-up	4	2	The Family Planning Waiver program is promoted through family planning appointments with the St. Johns County Health Department during scheduling, through the Assuring Best Care Clinic (improved pregnancy outcomes clinic), and by local OB/GYN providers.
Okeechobee	Follow-up	0	0	The Okeechobee County Health Department provides information at outreach events and posters in the community. The front desk staff complete the PEPW screening (no positive pregnancy test is required).
Monroe	Follow-up	0	0	The Monroe County Health Department staff promote the Family Planning Waiver program during WIC certification visits, Healthy Start visits, and Family Planning clinic visits.
Alachua	Desk Review	76	64	An Alachua County Health Department Family Planning Waiver program employee reviews upcoming appointments and flags anyone who is likely eligible for the Family Planning Waiver. In addition, staff have the application guidelines available to them to provide to anyone who may be eligible. The Alachua County Health Department also has a community support group that encourages individuals in the community to apply for the Family Planning Waiver program. These are individuals identified as having a need for the services provided through the program.
Hillsborough	Desk Review	57	26	The Hillsborough County Health Department provides information to providers and local community organizations about the waiver and provides contact information for

				<p>questions about the program. The Hillsborough County Health Department also provides clinics and partners with brochures and handouts that explain the program and can be distributed to their patients.</p>
Brevard	Desk Review	52	37	<p>The Brevard County Health Department provides Family Planning Waiver program brochures in all obstetrical (OB) packets. These brochures are also available throughout the clinics, and staff have distributed them in WIC clinics. Brevard County Health Department staff have educated local OBs on the Family Planning Waiver program and encouraged them to refer their clients for assessments and eligibility determinations.</p>
Gadsden	Desk Review	9	4	<p>The Gadsden County Health Department has education materials posted in all client exam rooms to promote the Family Planning Waiver program locally.</p>
Walton	Desk Review	0	0	<p>The Walton County Health Department has posters and screens clients as they are seen to determine eligibility. They work with clients at the end of visits to complete applications. Most clients come seeking a pregnancy test. If the test is positive, staff route the client to an interview clerk to complete an application for full Florida Medicaid coverage. Upon completion of the application, they will give the client a temporary identification number. If the client must leave prior to obtaining the temporary identification number, it is scanned into the record and the client can come and pick it up at her convenience.</p>

Miami-Dade	Technical Assistance	53	32	The Miami-Dade County Health Department's Family Planning Waiver program staff is currently working on a Quality Improvement project to mass mail applications to eligible clients on a monthly basis to increase the number of applications received. The first mass mailing was scheduled to be completed on June 1, 2019 to test the feasibility of the project. Program staff will also contact clients by telephone to answer questions regarding the program and possibly schedule family planning appointments.
Clay	Technical Assistance	8	7	The Clay County Health Department promotes the Family Planning Waiver program through flyers and posters. They also ensure new clerical staff complete the appropriate training so they can accurately identify and aid clients who wish to apply for waiver services.
Broward	Technical Assistance	53	20	The Broward County Health Department promotes the Family Planning Waiver program with flyers throughout the Family Planning clinic site, through eligibility staff during clinic visits, and through their website. Eligibility staff remind clients about second year waiver enrollment by providing applications, encouraging reminders to be set up on their personal phones, and staff reminder phone calls.
Bradford	Technical Assistance	1	1	In the Bradford County Health Department, marketing materials and posters are utilized to promote the Family Planning Waiver program, eligible clients are identified for the program by staff, and clerical staff network with the

				Healthy Start program.
Union	Technical Assistance	0	0	In the Union County Health Department, marketing materials and posters are utilized to promote the Family Planning Waiver program, eligible clients are identified for the program by staff, and clerical staff network with the Healthy Start program.
Nassau	Technical Assistance	0	0	The Nassau County Health Department evaluates patients that come into the clinic for Family Planning Waiver program eligibility and asks the WIC and Healthy Start programs to refer individuals that may be eligible.

C. Utilization Monitoring

The state will summarize utilization through a review of claims/encounter data for the demonstration population in the subsequent tables. This includes the following:

Table 1. Utilization Monitoring Measures

Topic	Measure [reported for each month included in the report]
Utilization Monitoring	Unduplicated Number of Enrollees by Quarter
	Unduplicated Number of Beneficiaries with any Claim by Quarter (by key demographic characteristics such as age, gender, and income level)
	Utilization by Primary Method and Age Group
	Total number of beneficiaries tested for any sexually transmitted disease
	Total number of female beneficiaries who obtained a cervical cancer screening
	Total number of female beneficiaries who received a clinical breast exam

Table 2: Unduplicated Number of Enrollees by Quarter

	Number of Female Enrollees by Quarter				
	14 years old and under	15-20 years old	21-44 years old	45 years old and older	Total Unduplicated Female Enrollment*
Quarter 1	-	-	-	-	81,817
Quarter 2	-	-	-	-	83,536
Quarter 3	9	4,417	77,343	525	82,294
Quarter 4	2	4,529	77,203	526	82,260

*Total column is calculated by summing columns 2-5.

Table 3: Unduplicated Number of Beneficiaries with any Claim by Age Group per Quarter in the Demonstration Year (to date)

	Number of Females Who Utilize Services by Age and Quarter					
	14 years old and under	15-20 years old	21-44 years old	45 years old and older	Total Female Users *	Percentage of Total Unduplicated Female Enrollment
Quarter 1	-	-	-	-	7,569	9%
Quarter 2	-	-	-	-	14,416	14%
Quarter 3	2	2,217	18,270	119	20,608	17%
Quarter 4	2	2,673	22,300	146	25,121	18%

*Total column is calculated by summing columns 2-5.

Table 4: Contraception Utilization by Age Group per Demonstration Year (to date)**

Effectiveness	Users of Contraceptives					
		14 years old and under	15 – 20 years old	21 – 44 years old	45 years old and older	Total
Most and Moderately Effective*	Numerator	0	1,631	12,398	90	14,119
	Denominator	9	7,640	133,359	981	141,989
Long-acting reversible contraceptive (LARC)*	Numerator	1	179	1,519	6	1,705
	Denominator	9	7,640	133,359	981	141,989
Total	Numerator	1	1,810	13,917	96	15,824
	Denominator	9	7,640	133,359	981	141,989

*This measure is calculated as per the Medicaid and CHIP Child and Adult Core Set measure for contraceptive care for all women.

**Guidance for Reporting on page 42-44 of the Core Set of Health Care Quality Measures for Adults Enrolled in Medicaid 2019 Technical Specifications and Resource Manual was used to calculate the measures for Table 4.

Table 5: Number Beneficiaries Tested for any STD by Demonstration Year

Test	Total Tests	
	Number	Percent of Total Enrolled Females
Unduplicated number of beneficiaries who obtained an STD test*	7,484	5.27%

*Used procedure codes:

'86592','86593','86689','86694','86695','86696','86701','86702','86703','86706','86707','86762','86803','87070','87075','87081','87086','87088','87110','87164','87205','87206','87210','87252','87270','87273','87274','87340','87341','87350','87390','87480','87481','87490','87491','87510','87511','87516','87520','87521','87522','87528','87529','87530','87534','87535','87590','87591','87592','87623','87624','87660','87661','87810','87850'

Table 6: Total Number of Female Beneficiaries who obtained a Cervical Cancer Screening

Screening Activity	Number	Percent of Total Enrolled Females
Unduplicated number of female beneficiaries who obtained a cervical cancer screening*	530	0.64%

*Used procedure codes:

'88141','88142','88143','88150','88152','88153','88155','88164','88165','88166','88167','88174','88175',

Reported by quarter

Table 7: Breast Cancer Screening

Screening Activity	Number	Percent of Total Enrolled Females
Unduplicated number of female beneficiaries who received a Breast Cancer Screening*	0	N/A

*Breast cancer screenings are done as part of a routine physical (evaluation and management), and as such are not able to be identified in this format.

Table 8: Post-Partum Contraceptive Care*

Screening Activity	Number	Percent of Total Enrolled Females
Among female beneficiaries between the ages of 15 to 20 who had a live birth, the percentage that was provided within 3 and 60 days of delivery, a most effective or moderately effective method of contraception.	0	0
Among female beneficiaries between the ages of 15 to 20 who had a live birth, the percentage that was provided within 3 and 60 days of delivery, a long-acting reversible method of contraception (LARC).	0	0
Among female beneficiaries between the ages of 21 to 44 who had a live birth, the percentage that was provided within 3 and 60 days of delivery, a most effective or moderately effective method of contraception.	0	0
Among female beneficiaries between the ages of 21 to 44 who had a live birth, the percentage that was provided within 3 and 60 days of delivery, a long-acting reversible method of contraception (LARC).	0	0

*Florida does not enroll individuals within 3 and 60 days of delivery into the Family Planning Waiver. These individuals still have access to full State Plan Medicaid coverage through 60 days postpartum.

D. Program Outreach and Education

1. General Outreach and Awareness

- a. Provide information on the public outreach and education activities conducted this demonstration quarter; and,
- b. Provide a brief assessment on the effectiveness of these outreach and education activities.

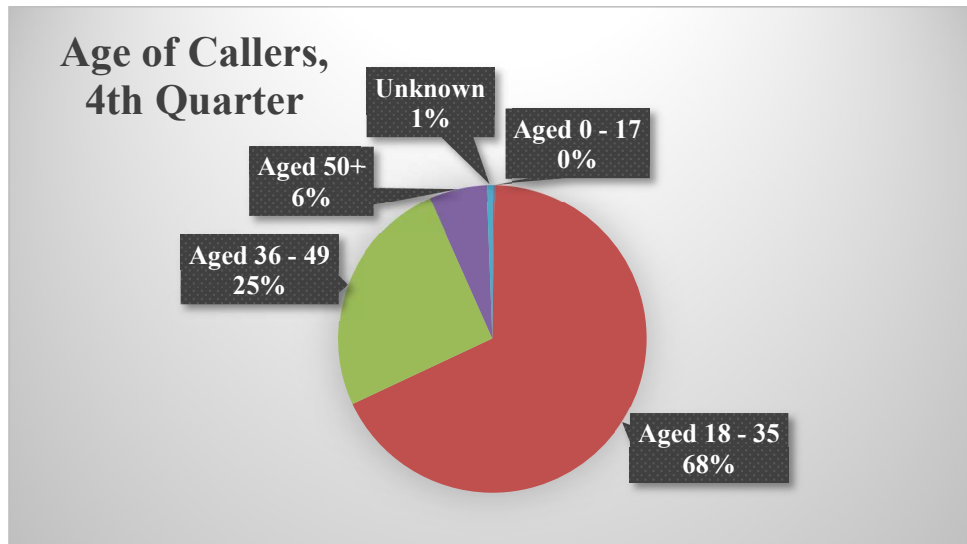
County	Number of clients applied	Number of clients approved	Community Outreach	All requirements met on monitoring tool?	Follow-up activities?
Hernando	30	17	The program is promoted in the Hernando County Health Department Family Planning clinics and by front desk staff. Outreach is done for women who qualify based on FMMIS (Florida Medicaid Management Information System) verification and the end date of loss of full Florida Medicaid benefits.	Yes	No
Bay	7	4	The Family Planning Waiver program is promoted by interview staff who offer information, applications, and brochures. These brochures are also distributed throughout the clinic. Information is regularly provided to local OB offices and Healthy Start office-based care coordinators.	Yes	No
Franklin	5	5	Franklin and Gulf County Health Department staff attend community outreach activities. This includes	Yes	No

			<p>setting up information booths that include handouts on birth control services and the Family Planning Waiver program. This is done at health fairs, community baby showers, and community partner meetings. These same handouts and posters are on display in public areas of the clinics. Family Planning staff collaborate with the Healthy Families, Healthy Start, WIC and School Health programs to make services easily accessible and provide assistance with the Family Planning Waiver application if necessary. Staff also use local media and social media to promote county health department services, including family planning. All clients are provided with a financial interview/ update at the time of service, and Family Planning clerical staff assist eligible clients in completing the Family Planning Waiver application.</p>		
Gulf	0	0	Franklin and Gulf County Health Department staff attend community outreach activities. This includes setting up information booths that include handouts on birth control services and the Family	Yes	No

			<p>Planning Waiver program. This is done at health fairs, community baby showers, and community partner meetings. These same handouts and posters are on display in public areas of the clinics. Family Planning staff collaborate with the Healthy Families, Healthy Start, WIC and School Health programs to make services easily accessible and provide assistance with the Family Planning Waiver application if necessary. Staff also use local media and social media to promote county health department services, including family planning. All clients are provided with a financial interview/ update at the time of service, and Family Planning clerical staff assist eligible clients in completing the Family Planning Waiver application.</p>		
Sumter	2	1	<p>The Sumter County Health Department promotes the Family Planning Waiver program in the clinics with poster displays and making forms readily available.</p>	Yes	No

In addition to the outreach and education referenced above, the Florida Family Health Line, a toll-free hotline, provided 1,814 callers with information about the Family Planning Waiver during the fourth quarter. This included:

- 600 calls in April 2019
 - Under 18 years of age: 2
 - 18 – 35 years of age: 395
 - 36 – 49 years of age: 151
 - 50+ years of age: 48
 - Unknown: 4
- 650 calls in May 2019
 - Under 18 years of age: 0
 - 18 – 35 years of age: 442
 - 36 – 49 years of age: 174
 - 50+ years of age: 30
 - Unknown: 4
- 564 calls in June 2019
 - Under 18 years of age: 2
 - 18 – 35 years of age: 393
 - 36 – 49 years of age: 134
 - 50+ years of age: 32
 - Unknown: 3



For the entire demonstration year, the Florida Family Health Line provided 7,259 callers with information about the Family Planning Waiver.

E. Program Integrity

Local county health departments assist individuals who may be eligible for Florida Medicaid due to pregnancy or the Family Planning Waiver program apply for the appropriate coverage. Currently, the DCF determines eligibility for Florida Medicaid due to pregnancy and the DOH determines eligibility for the Family Planning Waiver

program. However, local county health departments are able to determine presumptive eligibility for either group and provide point of care services.

F. Grievances and Appeals

There were two hearing requests during the fourth quarter and eight hearing requests during the demonstration year. All eight requests were denied as the 24 months of eligibility had expired and these individuals did not qualify for additional services. Letters were mailed with determination statuses.

G. Table 9: Unduplicated Number of Beneficiaries Losing Coverage after 2-year Period of Enrollment by Demonstration Year

Annual Population 141,989	Number of Female Enrollees Losing Coverage in Demonstration Year					
	14 years old and under	15-20 years old	21-44 years old	45 years old and older	Total Females Lost Enrollment*	Percent of Total Enrolled Females
DY21	3	2,481	70,643	474	73,601	52%

*Total column is calculated by summing columns 1-4

H. Table 10: Unduplicated Number of Beneficiaries Re-enrolled in Demonstration Year for a Subsequent 2-year Period of Eligibility*

Annual Population 141,989	Number of Female Enrollees Re-enrolled for a Subsequent 2-year Period of Eligibility					
	14 years old and under	15-20 years old	21-44 years old	45 years old and older	Total Females Re-enrolled**	Percent of Total Enrolled Females
DY21	1	663	46,285	253	47,202	33%

*Eligibility is limited to 24 months following the loss of Medicaid coverage, but women may become eligible for a new 2-year period of family planning coverage upon each subsequent loss of Medicaid eligibility. This chart captures those individuals that have enrolled for multiple 2-year periods.

**Total column is calculated by summing columns 1-4

I. Annual Post Award Public Forum

The annual post award public forum was held on December 11, 2018 during the Medical Care Advisory Committee meeting from 2:00 – 4:00 pm. The meeting was publicly noticed in the Florida Administrative Register on October 30, 2018. The Agency presented an overview of the Family Planning Waiver, including information regarding enrollment and key evaluation findings.

J. Budget Neutrality

The budget neutrality workbook was submitted through the 1115 PMDA portal on September 25, 2019. Provided below is an overview.

	Budget	actual
DY21 Expenditures	\$5,694,031	\$3,916,268
member months	622,536	813,433

PMPM	\$ 7.00	\$ 4.81	
Recipients enrolled during DY21		141,989	
Actual participants in FP during DY21		25,121	17.69%

Twenty-three percent (23%) of expenses are for evaluation and management of established patient treatment of STIs.

Thirteen percent (13%) of expenses are in pharmacy.

Currently, the variance between budgeted and actual amounts is positive (budget neutral). Member-months utilization during Demonstration Year 21 was 10%, and actual recipients' utilization was 14%.

K. Demonstration Evaluation Activities and Interim Findings

Florida State University most recently conducted the evaluation of the Family Planning Waiver. The evaluation contract expired October 31, 2018, and the Agency is working with the vendor to develop a new contract. The Agency collaborated with the vendor to produce an evaluation design and submitted the draft evaluation design to CMS on July 5, 2019.