

GOVERNOR'S PANEL ON EXCELLENCE IN LONG-TERM CARE
GOLD SEAL AWARD CRITERIA REVIEW
SUBGROUPS

Subgroup	Criteria – Statute/Rule	Chair	Panel Members:
Customer Satisfaction and Homelike Environment	Section 400.235(5)(c), F.S. Rule 59A-4.200(2)(a), F.A.C.	Kelly Smith	Kelly Smith Teresa Scott Bob Asztalos
Long-Term Care Ombudsman and Family/Community Involvement	Section 400.235(5)(d), F.S. Rule 59A-4.200(2)(a)4.,a., F.A.C.	Judith Plaut	Bobby Rosenthal Terri Cantrell
Quality of Care Rating and Best Practices/Targeted In-Services	Section 400.235(5)(g), F.S. Rule 59A-4.200(2)(a)4., c., F.A.C.	Kimberly Smoak	Judith Plaut Kelly Smith Dulce Cuetara Bobby Rosenthal
Stability and Staffing/Workforce	Section 400.235(5)(e), F.S. Rule 59A-4.200(6), F.A.C.	Kelly Smith	Dulce Cuetara Bob Asztalos Ken Kniepman

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