



Florida Health Care Connections (FX) Executive Steering Committee (ESC)

August 27, 2024



Procurement Integrity Statements

AHCA Statewide Medicaid Managed Care (SMMC):

The Agency has entered the statutory blackout period related to this procurement. To protect the competitive nature of SMMC procurements, the Agency will not have any discussions related to the scope, evaluation, or negotiation of any current or future procurement with contractors or their representatives. Procurements are subject to s. 287.057(25), Florida Statutes, between the release of the solicitation and the end of the 72-hour period following the agency posting the notice of intended award.

AHCA Florida Health Care Connections (FX):

The Agency's FX Program is ongoing and involves the preparation of specifications for upcoming contracts. To protect the competitive nature of FX procurements, the Agency will not have any discussions related to the scope, evaluation, or negotiation of any current or future procurement with vendors or their representatives, other than the Agency's SEAS Vendor, IV&V Vendor and Integration Services/Integration Platform (IS/IP) Vendor, who are precluded from bidding on future FX contracts. Procurements are subject to s. 287.057(25), Florida Statutes, between the release of the solicitation and the end of the 72-hour period following the agency posting the notice of intended award.





Opening Remarks

Tom Wallace | FX Executive Sponsor & Chair | AHCA



Roll Call

FX@ahca.myflorida.com



Agenda

Topic	Speaker(s)	Duration
Opening Remarks & Roll Call	Facilitator	5 minutes
FX Program Updates	Mike Magnuson	20 minutes
FX Program Finance & Contracting Updates	Angie McKenny	20 minutes
FX Independent Verification & Validation (IV&V) Assessment	Terry Sanderson	5 minutes
Public Comment	Attendees	5 minutes
Next Steps & Closing Remarks	Facilitator	5 minutes





FX Program Updates

Mike Magnuson | FX Director | AHCA



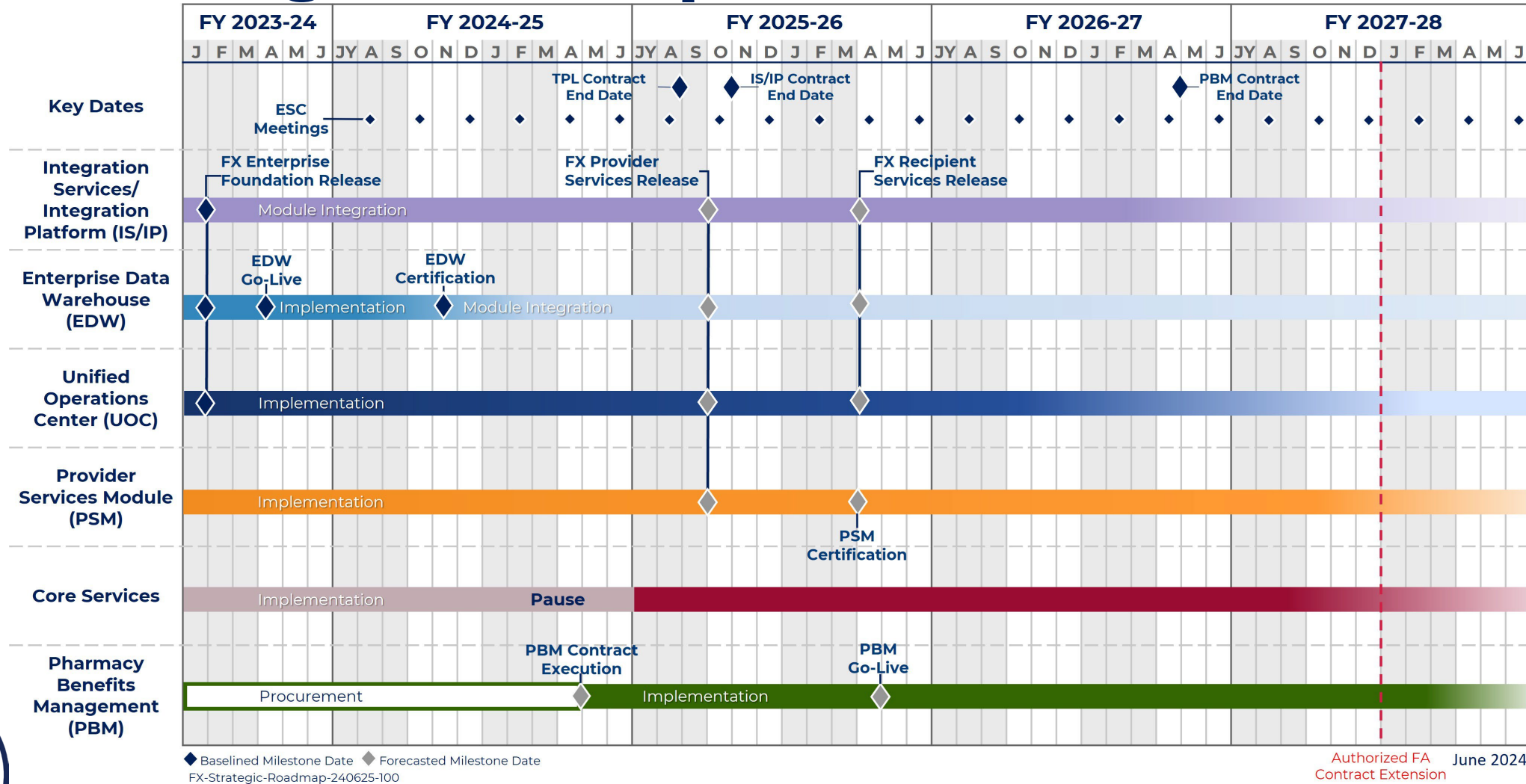
Since Last ESC on June 25th

- Position numbers assigned to 47 vacancies, 2 advertisements, 5 appointments routing
- [FX Hiring](#) webpage made public
- Revised FX Governance and selected workgroup members





FX Strategic Roadmap – Phase 3



Authorized FA June 2024
Contract Extension



FX Program Status Overview

Overall Program Status

Yellow



Overall program status is Yellow until all FX Vendor module schedules have received official baseline approval, all dependencies have been addressed, and contract amendments have been completed.

Scope/Roadmap



FX Ent Foundation (Feb '24)	In Production
FX Service Desk (Dec '24)	In Progress, on schedule
FX Provider Services (Oct '25)	In Progress, on schedule
FX Recipient Services (Mar '26)	In Progress, on schedule
FX Core Services (Dec '27)	Paused
FX PBM Procurement (Apr '25)	Paused

Status & Accomplishments



- PSMI schedule completed Agency review and is with the PSM Vendor for comment remediation.
- Comment remediation is complete for the UOCI schedule specifically for the Service Desk Release. Approval for baseline is awaited.

Roadblocks



- Formal baseline of PSMI is 19 days late.
- In the absence of an approved System Design and a Test Plan Document, System Testing for the Service Desk Release is at risk.

Next Steps



- Baseline PSMI and UOCI schedules, then update the MI UOC and MI Provider to align.
- Understand the Agency's plan for O&M management (e.g., CRAIDL, Reporting).



On schedule



14-30 days



30+ days



FX Governance



FX Program AHCA Responsibilities



Requirement	Compliance
<p>Prioritize procurements for the replacement of the current functions of FMMIS and the responsibilities of the current Medicaid fiscal agent, to minimize the need to extend all or portions of the current fiscal agent contract.</p>	<p>FX will update and publish an FX Strategic Roadmap outlining the anticipated timeline for the implementation and transition of fiscal agent functionality to FX modules.</p>
<p>Comply with and not exceed the Centers for Medicare and Medicaid Services funding authorizations for the FX system.</p>	<p>FX will complete and maintain approved Advanced Planning Documents outlining federally approved funding; secure legislative approval of project funding through the Legislative Budget Request process; maintain and submit monthly reports regarding status of expenditures.</p>
<p>Ensure compliance and uniformity with published MITA framework and guidelines.</p>	<p>FX will maintain MITA status information and perform periodic State Self-Assessments (SS-A).</p>
<p>Ensure that all business requirements and technical specifications have been provided to all affected state agencies for their review and input, as well as approved by the executive steering committee.</p>	<p>Based on the FX Strategic Roadmap created by the Agency's FX Governance, an FX Project Team is established to develop procurements. Within each procurement project schedule, there will be checkpoints to receive input from affected agencies. Business and technical specifications are then included in the solicitation and provided to the FX ESC prior to release.</p>
<p>Consult with the EOG working group for interagency information technology integration for the development of competitive solicitations that provide for data interoperability and shared information technology services across the state's Health and Human Services agencies.</p>	<p>FX will communicate to affected Health and Human Services agencies for the development of competitive solicitations that provide for data interoperability and shared information technology services.</p>
<p>Implement a data governance structure for the program to coordinate data sharing and interoperability across state healthcare entities.</p>	<p>FX created an Enterprise Data Governance body within the Agency and operationalized Data Governance through the IS/IP Vendor and the EDW Vendor.</p>
<p>Establish a continuing oversight team for each contract pursuant to s. 287.057(26). The teams must provide quarterly reports to the executive steering committee summarizing the status of the contract, the pace of deliverables, the quality of deliverables, contractor responsiveness, and contractor performance.</p>	<p>A continuing oversight team will be established for each contract. The responsibility of each team will include developing quarterly reports which summarize contract status, deliverable status, deliverable quality, contractor responsiveness, and contractor performance.</p>
<p>Implement a program governance structure that includes an executive steering committee.</p>	<p>FX Governance Plan (S-1) incorporates the 7-member committee.</p>

FX Governance Operating Structure



FX Project Execution

FX Advisory Working Groups

FX Executive Oversight



FX Project Teams and Groups



FX Program Finance and Contracting Working Group



FX Director



FX State Agency Stakeholder Working Group



FX Executive Sponsor



AHCA Secretary

AND



FX Executive Steering Committee (ESC)

TIER 1

TIER 2

TIER 3

FX Governance Operating Structure



TIER 1 – FX Project Execution

FX Project Teams and Groups



Membership:

FX Project Teams

FX Continuing Oversight Teams

FX Transformation Enablement Team

FX Enterprise Program Management Office

FX Technology Teams

Meeting Cadence: Daily / Weekly

Activities:

- Project teams and groups operate and resolve project and program items independently and escalate decisions, changes, and other governance items to Tier 2 and Tier 3 for awareness and/or approval
- Tier 1 provides program reports, including required continuing oversight reports, to Tier 2 and Tier 3



FX Governance Operating Structure



TIER 2 – FX Advisory Working Groups

FX Program Finance and Contracting Working Group



Membership:

FX Program Director, Working Group Lead

Mike Magnuson, FX Director

Office of the General Counsel

Joe Helton, AHCA Legal Counsel

Division of [Contract] Administration

Michelle Factor, Operations and Mgmt. Consultant

Continuing Oversight Team Representatives

Angie McKenny, Larissa Siegel, Lucy Gibson, FX Contract Managers

FX Program Strategic Roadmap Manager

Ruth Klann, FX SEAS Strategic Lead

FX Program Project Managers

FX Delivery Assurance Representatives, Tom Hoth, DA Manager

FX Program Risk Manager

Greg Martin, CRAIDL Manager

Others:

Matt Cooper, Assistant Dep. Secretary for Health Care Data

Luis Diaz, FX Deputy Director

Alicia Dyer, FX Transformation Manager

La-Shonna Austin, Finance & Accounting

Dietra Cole, FX UOC Project Sponsor

Staci Griffis, FX PSM Project Sponsor

Cheryl Travis, FX Core Project Sponsor

FX Vendors, as needed

Meeting Cadence: Monthly

Requirements:

- Review the program status and all contract and program operations, policies, risks, and issues related to the budget, spending plans and contractual obligations, and develop recommendations to the FX Executive Steering Committee for improvement
- Review all change requests that impact the program's scope, schedule, or budget related to contract management and vendor payments and submit those recommended for adoption to the FX Executive Steering Committee

FX Governance Operating Structure



TIER 2 – FX Advisory Working Groups

FX State Agency Stakeholder Working Group



FX Executive Sponsor

Membership:

FX Executive Sponsor, Working Group Lead

Tom Wallace, Deputy Secretary for Health Care Data and Finance

Department of Children and Families

Cole Sousa, Chief Information Officer

Department of Health

Pura Ahler, Deputy Director of Information Systems

Agency for Persons with Disabilities

Betsy Chance, Program Director

Florida Healthy Kids Corporation

Suzetta Furlong, Chief Operating Officer

Department of Elder Affairs

Jon Yeaton, Chief Information Officer

State Chief Information Office (or delegate)

Kristyn Hollowell, Data Program Manager

Department of Financial Services

Scott Fennell, Chief Financial Officer

Planned Meeting Cadence: Every Other Month

Requirements:

- Review the program status and all program operations, policies, risks, and issues that may impact the operations external to the Agency for Health Care Administration FX Program and develop recommendations to the FX Executive Steering Committee for improvement

FX Governance Operating Structure



TIER 3 – FX Executive Oversight

AHCA Secretary and Executive Steering Committee (ESC)



AHCA Secretary



FX ESC

ESC Membership:

Secretary or FX Executive Sponsor, Chair

Tom Wallace, Deputy Secretary for Health Care Data and Finance

Division of Health Care Finance and Data

Lynn Smith, Asst. Deputy Secretary for Health Care Finance

Division of Medicaid Policy, Quality, & Operations (2 members)

Austin Noll, Deputy Secretary for Medicaid Policy, Quality & Operations

Pam Hull, Asst. Deputy Secretary for Medicaid Operations

Division of Health Care Policy & Oversight

Kim Smoak, Deputy Secretary for Health Care Policy & Oversight

Florida Center for Health Information & Transparency

Jaime Bustos, Chief of Health Information & Policy Analysis

Chief Information Officer or designee

Scott Ward, Chief Information Officer

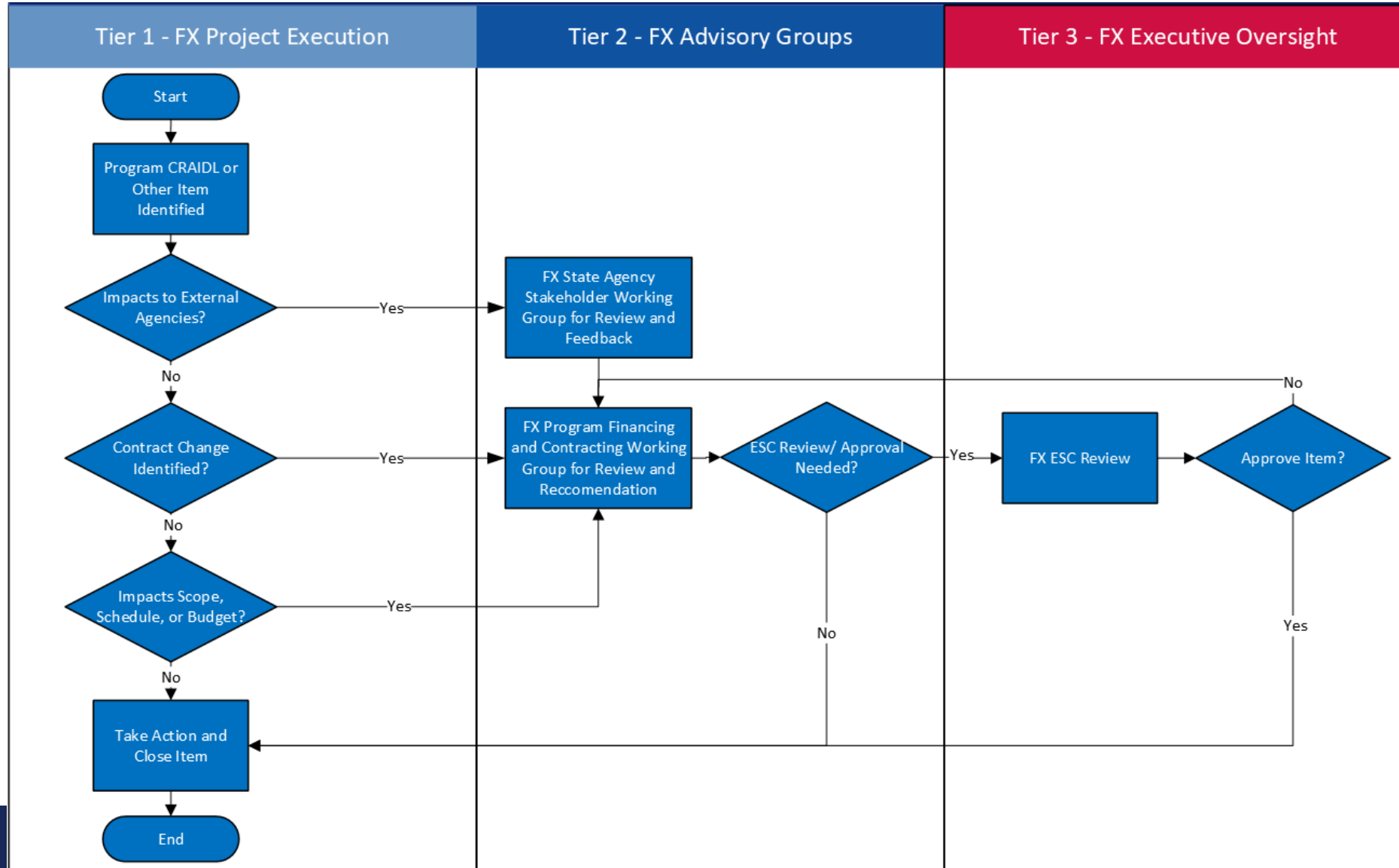
Planned Meeting Cadence: Every Other Month

FX ESC Requirements:

- Identify and recommend to the Executive Office of the Governor, the President of the Senate, and the Speaker of the House of Representatives any statutory changes needed to implement the modular replacement to standardize, to the fullest extent possible, the state's healthcare data and business processes
- **Review and approve any changes to the program's scope, schedule, and budget**
- **Review and approve any changes to the program's strategic roadmap**
- **Review and approve change requests that impact the program's scope, schedule, or budget recommended for adoption by the program finance and contracting working group**
- **Review recommendations provided by the program working groups**
- **Review vendor scorecards, reports, and notifications produced by the continuing oversight teams**
- Ensure that adequate resources are provided throughout all phases of the program
- Approve all major program deliverables
- Review and verify that all procurement and contractual documents associated with the replacement of the current FMMIS and Medicaid fiscal agent align with the scope, schedule, and anticipated budget for the program



FX Governance Escalation Process





FX Criteria for Change Requests & Decisions

CRITERIA	IMPACT	TEST QUESTION
TEST 1	External Impact	Will this item impact operations external to the Agency?
TEST 2	Contract	Is a contract amendment needed?
TEST 3	Cost	Is there any +/- cost change over X (example: \$100,000) to an existing contract vehicle under purview of the Continuing Oversight Team?
		Is there any request to reallocate appropriated funds across project components or issue codes?
	Schedule	Is there a schedule change resulting in a variance more than 60 days or impacting the FX Strategic Roadmap?
	Scope	Does this have a Program-level impact?
Will this impact the schedule with a variance more than 60 days or dependencies for other FX Projects?		





FX ESC Future Recurring Agenda Template

Topic	Objective	Approx. Duration
Opening Remarks & Roll Call	<ul style="list-style-type: none">Review open action items and decisions from last meeting	5 minutes
FX Program Updates	<ul style="list-style-type: none">Review statusReview financials	10 minutes
FX Finance & Contracting	<ul style="list-style-type: none">Review vendor scorecards, reports, and notificationsReview contract changes (if applicable)Review advisory workgroup recommendation (if applicable)	15 minutes
Decisions & Approvals (includes public comment)	<ul style="list-style-type: none">FX Strategic Roadmap (if applicable)FX change requests (if applicable)FX major deliverables (if applicable)	15 minutes
FX Independent Verification & Validation (IV&V) Assessment	<ul style="list-style-type: none">Review FX Program observationsReview findings and recommendations	5 minutes
Other Items	<ul style="list-style-type: none">Review advisory workgroup recommendation (if applicable)Review statutory recommendations (if applicable)	5 minutes
Next Steps & Closing Remarks	<ul style="list-style-type: none">Review action items and decisionsReview next meeting date	5 minutes





FX Program Finance & Contracting Updates

Angie McKenny | FX Contract Manager | AHCA



FX Spend Plan FY 23/24 (through July 2024)

Phase	Category	Appropriation	Incurred To-Date	Variance
1	Strategic Enterprise Advisory Services	\$ 9,746,662	\$ 9,746,661	\$ 1
	Independent Verification and Validation Services	\$ 3,230,996	\$ 3,230,983	\$ 13
2	FX Operations and Maintenance (IS/IP, EDW, Enterprise Software/Services)	\$ 56,160,787	\$ 53,841,457	\$ 2,319,330
3	Core Implementation	\$ 37,430,069	\$ 15,511,443	\$ 21,918,626
	Provider Module Procurement and Implementation	\$ 33,123,375	\$ 14,666,669	\$ 18,456,706
	Unified Operations Center Implementation	\$ 34,635,314	\$ 18,719,503	\$ 15,915,811
	Pharmacy Benefits Management Procurement and Implementation	\$ 8,284,790	\$ 294,105	\$ 7,990,686
Total		\$ 182,611,993	\$ 116,010,820	\$ 66,601,173





FX Spend Plan FY 24/25 (through July 2024)

Phase	Category	Appropriation	Incurred To-Date	Variance
1	Strategic Enterprise Advisory Services	\$ 2,000,000	\$ 129,983	\$ 1,870,017
	Independent Verification and Validation Services	\$ 3,230,996	\$ 269,250	\$ 2,961,746
2	FX Enterprise Project Services and Hardware/Software Renewals	\$ 17,828,703	\$ 1,953,061	\$ 15,875,642
	Integration Services/Integration Platform	\$ 13,694,981	\$ 2,801,471	\$ 10,893,510
	Enterprise Data Warehouse and Data Governance	\$ 14,427,660	\$ 576,139	\$ 13,851,521
	Staff Augmentation Subject Matter Expertise and Support Services	\$ 7,746,661	\$ 939,464	\$ 6,807,197
3	Provider Module Procurement and Implementation	\$ 7,285,601	\$ 152,273	\$ 7,133,328
	Unified Operations Center Implementation	\$ 25,868,222	\$ -	\$ 25,868,222
Total		\$ 92,082,824	\$ 6,821,640	\$ 85,261,184





FX Continuing Oversight Teams

FX Contract	Established	Remaining	Status
SEAS		x	Appointment memo drafted and awaiting execution.
IV&V		x	
IS/IP		x	
EDW		x	
UOC	✓		
PSM	✓		
FMMIS/Fiscal Agent	✓		





SEAS Amendment

Agency Contract #:	MED191, Amendment 12
Title:	Strategic Enterprise Advisory Services (SEAS)
Vendor:	North Highland
Description of Amendment:	<ol style="list-style-type: none">1. Amends contract language to remove the use of Task Orders as required by the Florida Legislature, pursuant to the State Fiscal Year 2024/25 General Appropriations Act.2. Defines specific scope for FY24/253. Adds FY24/25 fixed price deliverables
Impact to Contract Total Cost:	Reduction of \$7,746,661
IV&V Review Complete:	Yes
CMS Approval Required:	Yes - Approved 7/23/24





IS/IP Amendment

Agency Contract #:	MED205, Amendment 5
Title:	Integration Services and Integration Platform (IS/IP)
Vendor:	Accenture, LLP
Description of Amendment:	<ol style="list-style-type: none">1. Amends contract language to remove the use of Task Orders as required by the Florida Legislature, pursuant to the State Fiscal Year 2024/25 General Appropriations Act.2. Inclusion of Requirements and Performance Metrics to support Enterprise Job Scheduler activities managed by the IS/IP Vendor.3. Modifications to Security Requirements due to the Agency contracting with an FX Enterprise Security & Privacy Assessment Vendor.
Impact to Contract Total Cost:	None
IV&V Review Complete:	Yes
CMS Approval Required:	No





EDW Amendment

Agency Contract #:	EXD091, Amendment 3
Title:	Enterprise Data Warehouse (EDW)
Vendor:	Deloitte
Description of Amendment:	<ol style="list-style-type: none"> 1. Amends contract language to remove the use of Task Orders 2. Inclusion of Requirements and Performance Metrics to support Enterprise Job Scheduler and Service Now activities. 3. Modifications to Security Requirements due to the Agency contracting with an FX Enterprise Security & Privacy Assessment Vendor. 4. Adds Enhancement Services Team 5. Adds EDW Module Integration (MI) Services Base Team 6. Adds EDW Integration with UOC and PSM (replacing existing task orders and adding scope) 7. Add Claims Fraud & Abuse Detection Scope 8. Adds Provider Network Verification (PNV) Operations & Maintenance (O&M) 9. Update detailed budget
Impact to Contract Total Cost:	Increase of \$55M over the remaining contract term (expires December 2027) EDW Operations & Maintenance - \$14,047,590.56 Enhancement Services Team - \$11,090,924.57 EDW MI Base Team - \$6,881,972.67 EDW MI for UOC and PSM - \$19,822,357.41 Fraud & Abuse Detection - \$3,100,000.00 PNV O&M - \$30,680.12/monthly
IV&V Review Complete:	No
CMS Approval Required:	Yes





UOC Amendment

Agency Contract #:	EXD106, Amendment 2
Title:	Unified Operations Center (OUC)
Vendor:	Automated Health Systems
Description of Amendment:	<ol style="list-style-type: none">1. Amends contract language to remove the use of Task Orders2. Inclusion of Requirements and Performance Metrics to support Enterprise Job Scheduler and Service Now activities.3. Modifications to Security Requirements due to the Agency contracting with an FX Enterprise Security & Privacy Assessment Vendor.4. Updates Stages & Deliverables to align with the FX Roadmap5. Adds New Stage/Release - Service Desk6. Update Detailed Budget
Impact to Contract Total Cost:	No increase expected
IV&V Review Complete:	No
CMS Approval Required:	Yes





PSM Amendment

Agency Contract #:	EXD115, Amendment 1
Title:	Provider Services Module (PSM)
Vendor:	HHS Technology Group
Description of Amendment:	<ol style="list-style-type: none">1. Amends contract language to remove the use of Task Orders as required by the Florida Legislature, pursuant to the State Fiscal Year 2024/25 General Appropriations Act.2. Inclusion of Requirements and Performance Metrics to support Enterprise Job Scheduler and Service Now activities.3. Modifications to Security Requirements due to the Agency contracting with an FX Enterprise Security & Privacy Assessment Vendor.4. Add negotiated Transition Risk Innovation Staffing5. Minor revisions to requirements6. Update the Detailed Budget<ol style="list-style-type: none">a. Extend Bill of Materials billingb. Reduce O&M monthly billing
Impact to Contract Total Cost:	None
IV&V Review Complete:	No
CMS Approval Required:	No





FX Contracts Status

Vendor	Contract #	Amendment Drafted	Approved by CMS	Routing for Approval	Contract Amendment Executed
SEAS (North Highland)	MED191	100%	✓	✓	
IS/IP (Accenture)	MED205	100%	N/A		
EDW (Deloitte)	EXD091	50%			
UOC (Automated Health Systems)	EXD106	20%			
CORE (Gainwell)	EXD110				
PSM (HHS Technology Group)	EXD115	60%	N/A		





Independent Verification & Validation (IV&V) Assessment

Terry Sanderson | FX IV&V | NTT Data



FX Program Health Dashboard

Risk Ratings as of August 20, 2024

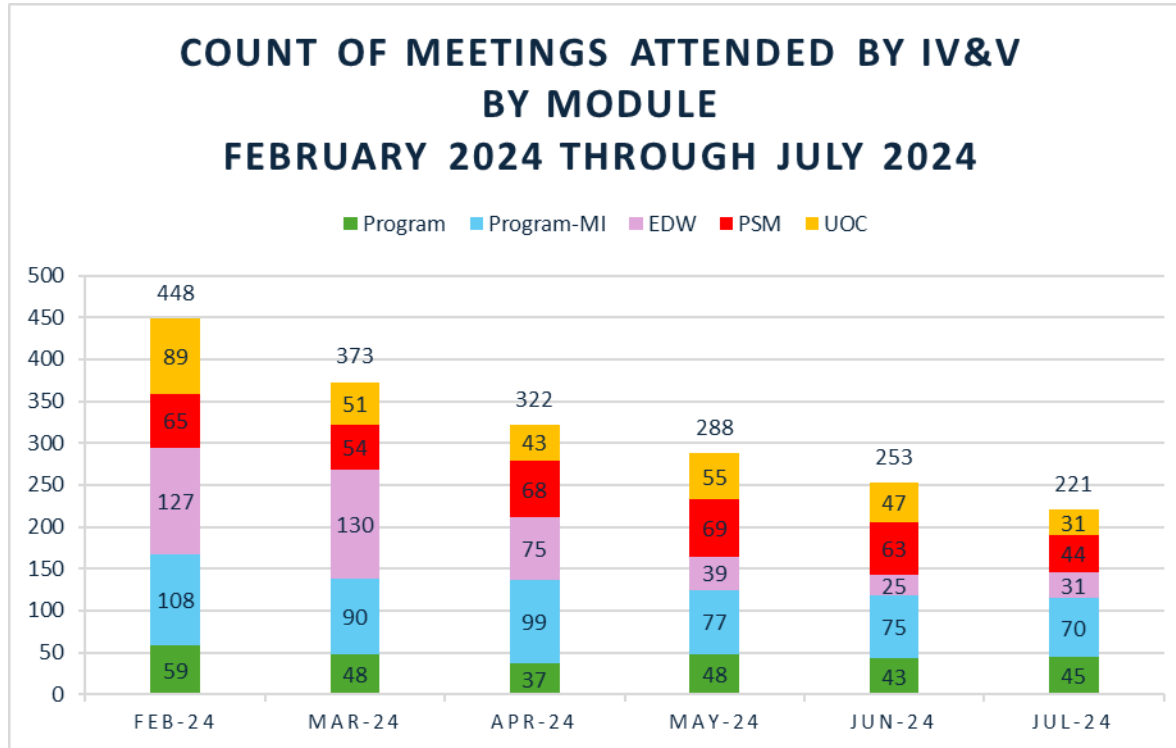
Module	Risk Rating
PSM	Red
UOC	Yellow

- “Green Light” (Acceptable to Excellent, i.e., “Low Risk”): The area meets or exceeds established project management standards. To receive this ranking, the approach must present no significant risks to the project.
- “Yellow Light” (Caution, i.e., “Medium Risk”): The area is not clearly defined, and/or presents a moderate risk to the project. For areas with this status, recommendations are important to ensure optimal project operation.
- “Red Light” (Risk Alert, i.e., “High Risk”): The area presents a serious risk to the project and requires immediate attention. Areas with this status require recommendations to mitigate project risk.





Meetings Attended by IV&V (Last Six Months)



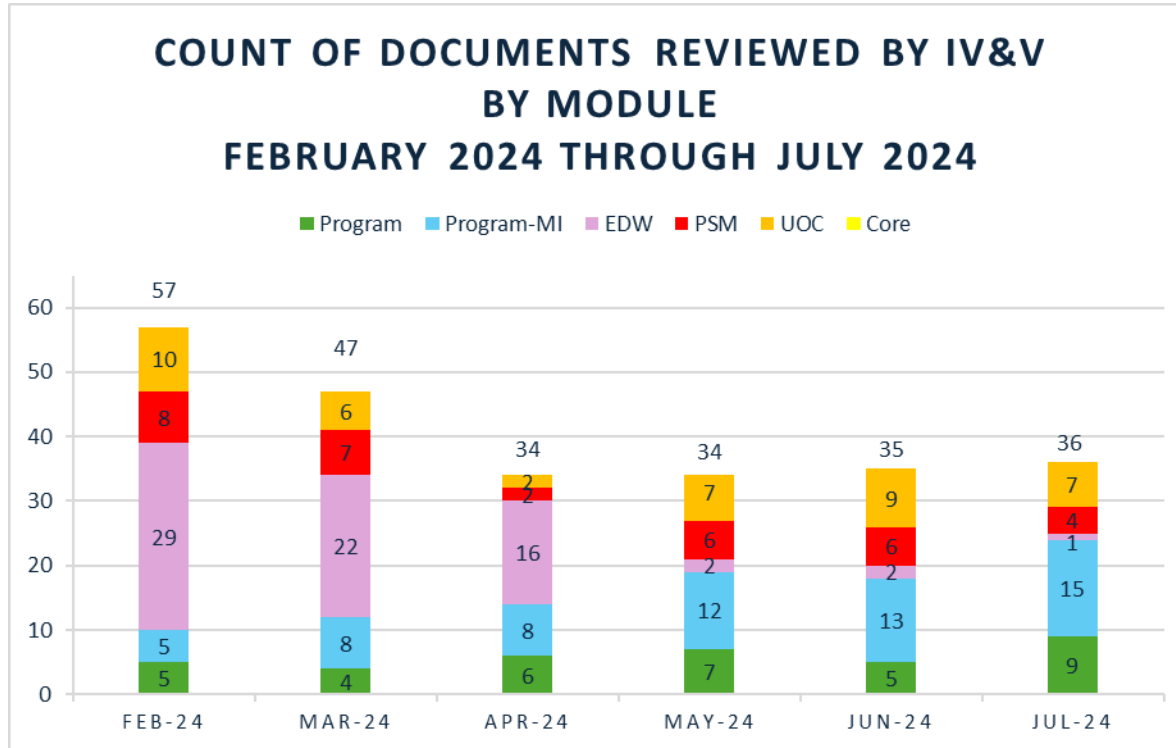
Total Time Spent in Meetings

Month	Total Meeting Time (Hours)	Percent Change from Prior Month
May	210	-3.58%
June	179.75	-14.40%
July	187	+4.03%





Document Reviews Completed by IV&V (Last Six Months)

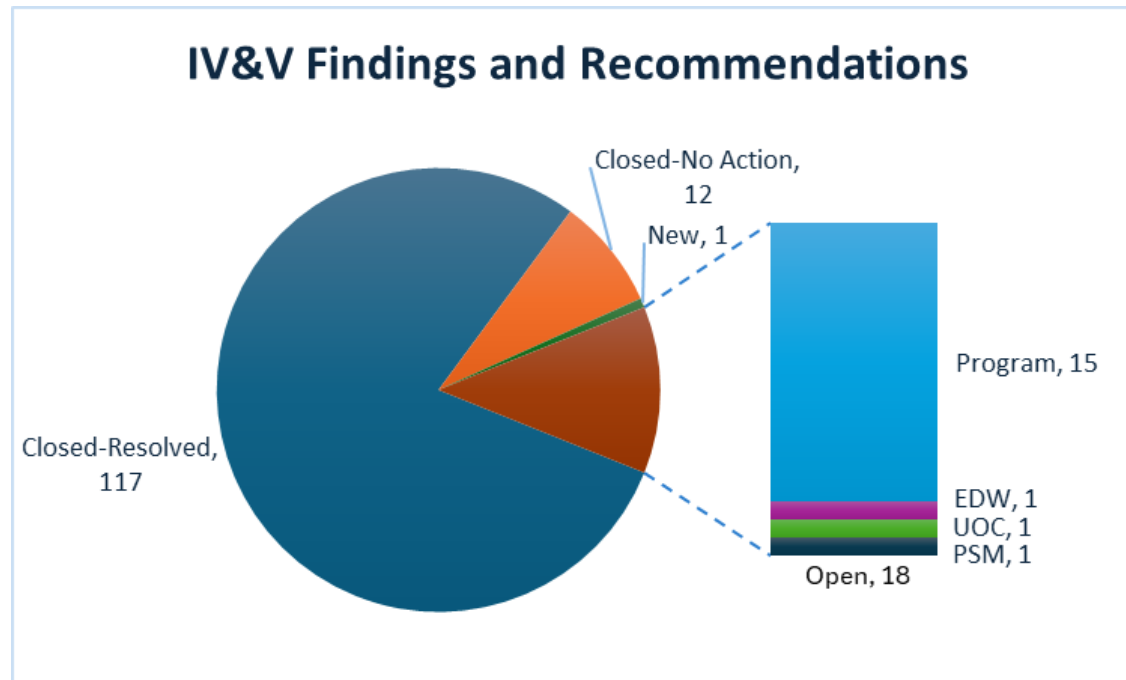


Month	Documents Reviewed	Percent Change from Prior Month
May	34	0%
June	35	+2.94%
July	36	+2.86%





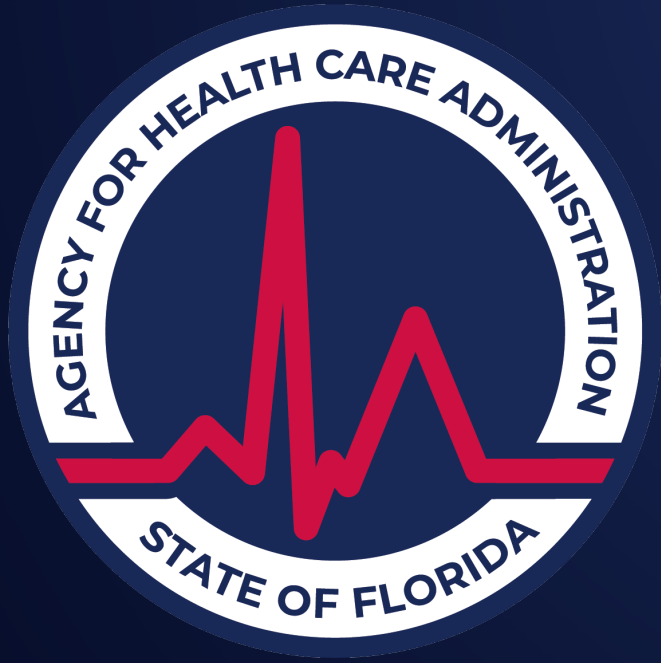
IV&V Findings (F)/Recommendations (R)



- IV&V has produced 148 F/Rs - F(11) R(137)
 - 129 have been addressed
 - 18 in 'Open' status – F(2) R(16)
 - One recommendation in 'New' status



All data is current through August 20, 2024. Assessment status reflects the status of items as assigned by IV&V (FX Assessment Status-Vendor).



Public Comment



Action Items



Next Steps & Closing Remarks

Tom Wallace | FX Executive Sponsor & Chair | AHCA



Next Steps

- Full appointment of remaining Continuing Oversight Teams
- Working Groups Kick-off: Planned for September
- Next ESC Meeting: Planned for October 1, 2024





Contact Information

FX@ahca.myflorida.com

Florida Health Care Connections