

Hello,

I am contacting you on behalf of the Agency for Health Care Administration's (Agency) Patient Safety Culture Survey (PSCS) Team. The Agency has been statutorily tasked with implementing this survey process for Florida hospitals and Ambulatory Surgical Centers (ASCs) pursuant to s. [408.05\(3\)\(d\)\(1\) F.S.](#)

Each facility's required participation in this survey process is outlined in s. [395.1012\(4\) F.S.](#)

Your facility is **not** required to report Patient Safety Culture Survey data to the Agency until **June 1, 2025 – August 31, 2025**. Registration into the PSCS System, where each facility must submit the survey data results, will **not** be made available until **January 2025**.

In preparation for your facility to meet this legislative requirement, the Agency has scheduled email notifications to be sent to all Florida hospitals and ASCs. These notifications will serve as reminders and provide guidance during the timeframe leading up to the **2025** reporting period.

The **2024** PSCS email notifications will be sent on these tentative dates:

- February 1, 2024
- May 28, 2024
- September 27, 2024
- December 20, 2024

Every PSCS notification sent from the Agency can also be found under "General Information" at: [Patient Safety Culture Survey \(PSCS\) \(myflorida.com\)](#)

*(All updates to the Patient Safety Culture Survey website will be reflected within 48 business hours.)*

At this time, we ask that each facility:

1. Review rule 59A-35.115, Patient Safety Surveys.
2. Administer the survey and collect the results in accordance with rule 59A-35.115, Patient Safety Surveys.
3. Submit the following information about the facility's PSCS designee to [PSCS@ahca.myflorida.com](mailto:PSCS@ahca.myflorida.com).
  - Facility: *Sparkling Springs Health, Sparkling Springs, FL*
  - Facility Type: *ASC or Hospital*
  - Facility personnel or contracted entity designee: *Jane Smith or Jane Smith for LaCerra Solutions*
  - Title: *Patient Safety Officer*
  - Email address: *Janesmith@ssh.myflorida.com*

The facility designee must be determined by executive administration as the designated personnel or contracted entity contact that will be the responsible party the facility's Patient Safety Culture Survey data submission to the Agency.

4. Review PSCS guides and resources found here: [AHCA'S Patient Safety Culture Survey](#) website.

We have provided a FAQ section to address any inquiries you may have. You may also email a member of the PSCS Team at: [PSCS@ahca.myflorida.com](mailto:PSCS@ahca.myflorida.com).

Thank you.