



Health Information Exchange Coordinating Committee

February 14, 2024

This meeting is being recorded



Jason Weida, Secretary
Agency for Health Care
Administration

Members

Craig Dalton - Chair
Strategic Health Intelligence

Marie Ruddy - Vice Chair
Nemours Hospital

Kayvan Amini
Florida Osteopathic Medical
Association

Ankush Bansal
Florida Chapter of the
American College of
Physicians

Melanie Brown-Wooffter
Florida Council for
Community Mental Health

Jarrold Fowler
Florida Medical Association

Tab Harris
Blue Cross & Blue Shield of
Florida

Dennis Hollingsworth
Clinical Informatics
Florida Department of
Health

Alejandro Romillo
Health Choice Network

Helen Sairany
Florida Pharmacy
Association

Kim Streit
Florida Hospital Association

Kim Tendrich
Florida Department of
Health

Vacant
Florida Association of
Health Plans

Melissa Vergeson
AHCA Medicaid

Hymin Zucker, MD
Florida Association of
Accountable Care
Organizations



AGENDA

Health Information Exchange Coordinating Committee (HIECC)

Meeting Date: February 14, 2024

Time: 1:00 PM to 3:00 PM

Location: <https://attendee.gotowebinar.com/register/4247830569726277211>

Dial-in Information: Will be provided upon registration.

TIME	ITEM
1:00 pm	Welcome
	Agency Updates
1:05 pm	Roll Call
	Review & Approve Meeting Minutes
	Previous Action Item Review and Status Updates
1:15 pm	2023 HIE Overview
1:45 pm	Behavioral Health HIE Update
2:00 pm	ITN Update
2:15 pm	2023 E PLUS Overview
2:45 pm	Meeting Summary
	Next Steps
	Adjournment



Welcome



Agency Updates



Roll Call



Review and Approve Previous Meeting Minutes



**Health Information Exchange Coordinating Committee (HIECC)
Meeting Minutes**

Date: November 15, 2023
Time: 1:00 PM to 3:00 PM
Location: GoToWebinar

Members Present: Craig Dalton, Tab Harris, Kayvan Amini (joined late) Ankush Bansal, Linda Macdonald (non-member) for Melanie Brown Woofter, Jarrod Fowler (joined late), Bruce Culpepper (non-member) for Dennis Hollingsworth, Peter Kress, Marie Ruddy, Kim Streit, Kimberly Tendrich

Agency Staff Present: Pamela King, Crystal Ritter, ABM Uddin, Jaime Bustos, Chrystal Largent, Corinne Slautterback, Suzanne Kirayoglu, Kim Davis-Allen, Dylan Dunlap

Interested Parties Present: David Shapiro MD., Brian Smart, David Rodriguez, Mary Thomas, Chris Alworth, Arron Parsons, Michael Craigg, Diane Godfrey, David Green, Ashley Tait-Dinger.

Meeting Materials: HIECC Meeting Packet. Copies of meeting materials are posted on: [Health Information Exchange Coordinating Committee \(myflorida.com\)](https://myflorida.com/HealthInformationExchangeCoordinatingCommittee)

Welcome and Call: Mr. Dalton called the meeting of the Health Information Exchange Coordinating Committee to Order at 12:18 p.m. on November 15, 2023. He welcomed everyone to the meeting and asked Mrs. King to call the roll.

Roll Call: Mrs. King took the roll, and noted there was a quorum present. She noted that Ms. McDonald was here in place of Ms. Brown to represent the Behavioral Health Association and that Mr. Culpepper was here in place of Mr. Hollingsworth to represent the Department of Health.

Review and Approval of Minutes and Previous Action Items: Mr. Dalton asked members if they had an opportunity to review the minutes and if there was a motion to approve. Ms. Streit made a motion to approve the minutes. Mr. Harris seconded the motion which was carried unanimously.

Mr. Dalton asked Mrs. King to review the previous action items. The HIECC members were previously asked to provide additional input related to Mental Health Collaboration opportunities in their communities. The Agency did not receive any additional input from the members, but staff did learn of a project being done in Broward County by the Broward Behavioral Health Coalition. The Agency connected this group with the Northwest Florida Mental Health Task Force for collaboration and will follow up with them in the future.





Agency Updates: Mrs. King provided agency updates. The legislature has committee meetings going on and Agency staff are currently working on following the different bills that have been filed. There have not been many updates directly related to HIE yet this year, but staff members are following anything that might impact the Agency and will provide updates as they happen. The Agency is working on developing their Invitation to Negotiate for the HIE service vendor and anticipate that it will be put out in January of 2024.

Election of Officers for 2024: Mrs. King reminded members of the email that was previously sent out to obtain nominations for officers for the HIECC for 2024. Mr. Dalton and Ms. Ruddy were nominated for Chair. Ms. Ruddy was also nominated for Vice Chair. Both have accepted their nominations. Mr. Dalton asked for a motion to vote for Chair. Ms. Streit made a motion to vote to keep Mr. Dalton as Chair. Mr. Harris seconded the motion. The committee voted unanimously in favor of keeping Mr. Dalton as Chair. Mr. Dalton then asked for a motion to elect a Vice Chair. Mr. Harris motioned to vote on electing Ms. Ruddy for Vice Chair. Ms. Tendrich seconded the motion. The committee voted unanimously in favor of electing Ms. Ruddy as Vice Chair.

Legal Work Group Update: Mr. Dalton asked Agency staff to provide the Legal Work Group Update. Mrs. King explained that the SCHIP Advisory Council asked the Agency to reestablish the HIE Legal Work Group to evaluate any legal considerations during the re-procurement of the HIE Vendor and any potential modifications to the HIE infrastructure. The Legal Work Group met on October 10th to discuss the HIE vendor transition and any policy or security considerations associated with that. They specifically looked at the HIE infrastructure, data retention, and the consent process. Mrs. King referenced the meeting summary document that was provided to the members in advance.

Health Information Exchange Vendor Transition: Mr. Dalton noted that the committees discussions and input is solely intended to assist the Agency for Health Care Administration as they look to procurement of a Florida HIE Services vendor. He asked Mrs. King to share the information the Agency had obtained from HIE stakeholders regarding the ENS Solution.

Stake Holder Feedback: Mrs. King explained that the Agency put out a survey to stakeholders, and held listening sessions with the Department of Health, Regional Health Information Exchanges, Health Plans, Practitioners, Community Health Centers, Hospitals/ Hospital Systems, Long Term Care Providers, Behavioral Health Providers, and Accountable Care Organizations.

Input on Current ENS Solution:

Retention of Encounter Data: The feedback was neutral on retaining data and dependent on how data is used.

Key points included:





- Vendor is at a minimum be ISO certified with a preference of being HITRUST certified.
- Time for retention be limited
- Data be maintained in the lower 48 states
- Assurances that the data would not be monetized/sold
- Clearly definitions for data destruction after retention time met

Ms. Tendrich supported the idea of retaining the data for a maximum of two years with the ability for data sources to request destruction of their data every year. Mr. Dalton asked for an opinion on Florida-Centric vs vendor's network-centric data retention. Ms. Tendrich opined that due to the number of snowbird patients in Florida, she would recommend data retained at the national/network level.

Interstate Data: There was limited overall interest in interstate encounter data exchange. Key points included:

- Some providers in the Northern part of the state did express potential interest in border state data
- Some providers in the Southern part of the state were interested in "snowbird" data
- Providers expressed the need for better quality data, including discharge disposition and diagnosis codes, versus additional data from other states

Mr. Culpepper stated that from the public health perspective, DOH would like to have access to encounter data from border states Georgia and Alabama. Ms. Tendrich, Ms. Ruddy, Ms. Streit and Mr. Kress supported interstate data exchange for care coordination. Ms. Ruddy suggested that Florida can leverage PCC's national network for countrywide ADT messages. Mr. Dalton proposed that we must prioritize what is important for Florida providers.

Consent: Respondents thought behavioral health data was more important than interstate data exchange.

Key points included:

- The current consent model works for existing ENS infrastructure
- Hospitals are moving to Opt-Out models
- Alignment with federal changes are needed to minimize cost and impact

Mr. Dalton asked members if Florida should continue with the current consent to receive policy or should Florida switch to the Vendor's recommended consent to share policy. Mrs. King clarified that to share behavioral health data in an interstate model, we have to move to consent to share model, and in that case, data sources have to reverse their policy from opt-out model to opt-in model to share data. She further clarified that that would require them to execute operational and technical changes. Mr. Smart from PCC explained the technical process for sharing data with subscribers mentioning that 90% of data flows through the HIE is related to treatment, payment, and operations for which patient consent is not required; however, for behavioral health data sharing, the consent is a must, and the PCC technology allows safe





sharing of mental health data based on patient consent. Mr. Smart further explained that in the current model, the HIE vendor cannot meet patients' requests to remove their information from HIE and they need to contact their providers where they consented to share to affect the change. However, the new PCC model will allow the vendor to remove patient information upon requests.

After much discussion, the HIECC recommended the Agency refer the issue back to the Legal Work Group for their input around the consent policy because of the complex nature of the issue.

2024 HIECC Meeting Dates:

Mrs. King presented proposed dates for the HIECC meeting for the next year. The dates were approved with no objection from the members.

- Wednesday, February 14
- Wednesday, May 8
- Thursday, August 8
- Wednesday, November 13

The HIECC will meet again on Wednesday, February 14, 2024.

Public Comments: Ms. Godfrey, who left before this segment began, asked a question earlier in the meeting on getting data from other states to which Mrs. King clarified that that would be the responsibility of the newly procured vendor.

Meeting Summary:

Mrs. King summarized the meeting highlighting the below:

- **Data Retention:** There was no opposition to data retention as long as data security is maintained and there will be no monetization of data.
- **Interstate Data Exchange:** There is an interest in interstate data exchange.
- **Consent Policy:** A complex issue - pros and cons for both "consent to share" and "consent to receive" models. The committee recommends sending the issue back to the Legal Work Group for further consideration.

Action Item:

New Action Item	Owner
Consent Policy: Input from the Legal Work Group	Pamela King





Adjournment: With no further business to discuss, Ms. Streit moved to adjourn, and Mr. Harris seconded the motion. The motion was approved unanimously, and the committee adjourned.

DRAFT





Previous Action Items and Status Updates

Action Item:

New Action Item	Owner
Consent Policy: Input from the Legal Work Group	Pamela King



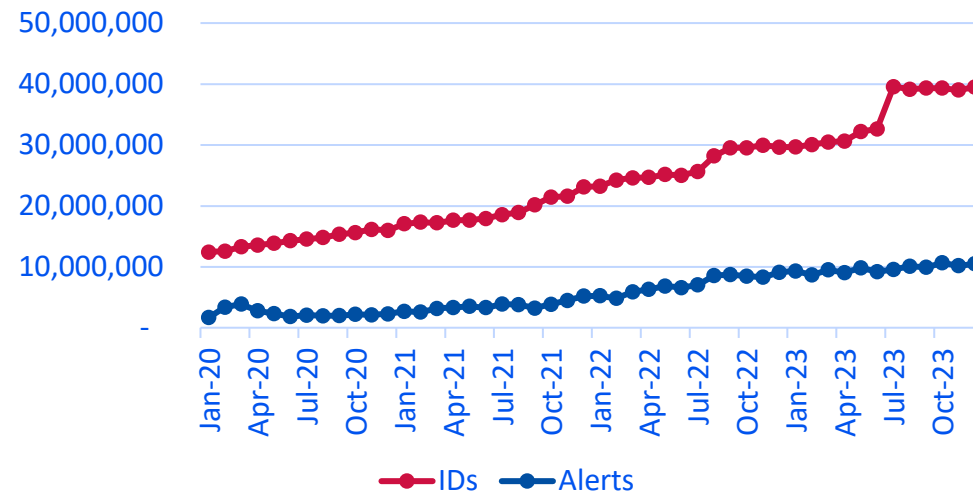


2023 HIE Overview

Florida HIE ENS 2023

- Total ENS Alerts Sent 2023: 116,586,949 million
 - **Increase from 2022: 30,483,531 million**

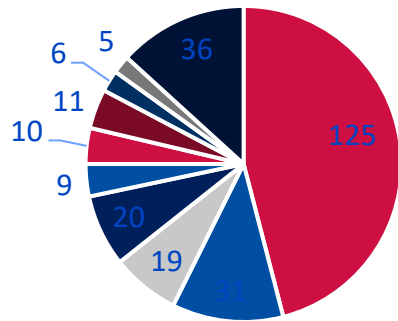
ENS Patient IDs and Number of Alerts
Jan 2020-Dec 2023



Florida HIE ENS 2023

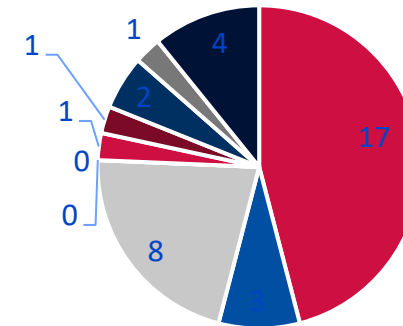
- Total Subscriber Agreements in 2023: **272**
 - Added **37** net new subscriber agreements in **2023**

Total Subscriber Agreements
as of 12/31/2023



- Provider
- ACO
- Hospital
- FQHC
- Hospice
- SNF
- BH
- Home Health
- State Agency
- Plan

New Subscriber Agreements in 2023



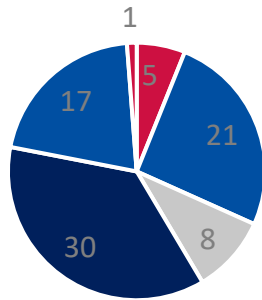
- Provider
- ACO
- Hospital
- FQHC
- Hospice
- SNF
- BH
- Home Health
- State Agency
- Plan



Florida HIE 2023

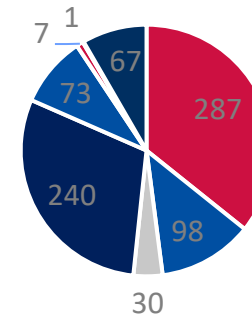
- Total Data Senders by End of 2023: **803**
 - Added **82** net new Data Senders in **2023**

Data Sources



- Hospital
- Home Health
- Hospice
- Skilled Nursing Facility
- Urgent Care
- Crisis Stabilization Unit

Data Sources



- Hospital
- Home Health
- Hospice
- Skilled Nursing Facility
- Urgent Care
- Crisis Stabilization Unit
- Emergency Medical Services
- County Health Department



Florida HIE 2023

Smart Alert Uses:

- Subscribers Actively Requesting Smart Alert to meet various HEDIS and Quality Measures - these Smart Alert rules include the following.
 - Behavioral Health
 - Social Determinates of Health
 - Maternal Health
 - Dental Alerts
 - Substance Abuse
 - COPD
 - Asthma
 - Pediatric ER
 - Follow up after Mental Health Visit (FUM)
 - Follow up after ER Alcohol (FUA)



Florida HIE 2023

Public Health Support:

- **EMS Agency:**

- Sent 5,345,962 million alerts to EMS agency in 2023
 - Reduction of 2,296,266 million alert compared to 2022 (My opinion this equates to less EMS calls and healthier Florida population.)
- Sent out 994,188 thousand EMS Treat and Release alerts to Florida HIE subscribers

- **Department of Health:**

- Florida Brain and Spinal Cord
 - Sent a total of 280,242 thousand alerts in 2023

- **County Health Department (CHD):**

- Sent all 67 CHD a total of 3,356,708 million alerts in 2023
 - Increase of 947,624 thousand alerts compared to 2022





Behavioral Health HIE Update



ITN Update



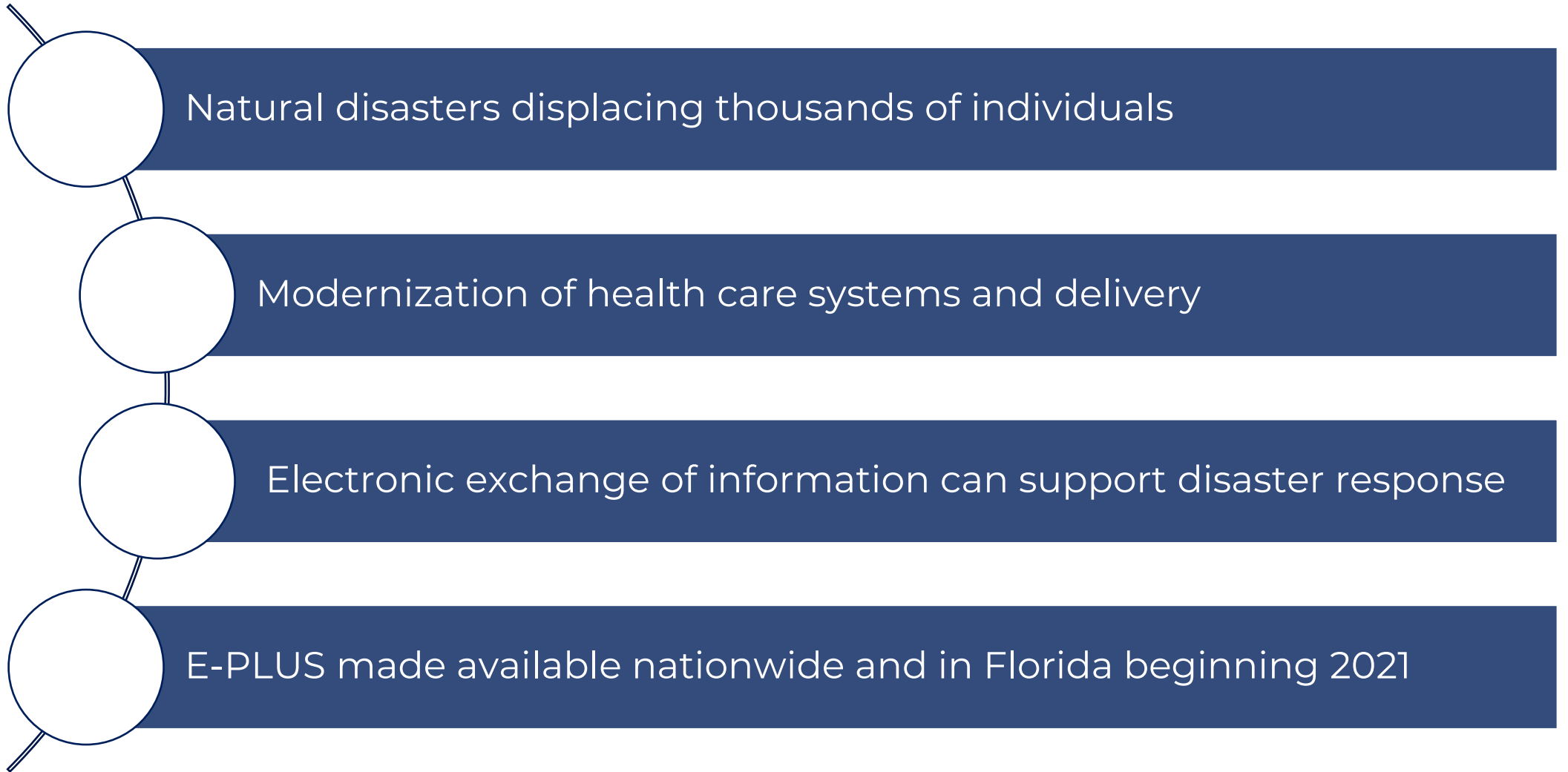
2023 E-PLUS Overview

Health Information Technology: Supporting Disaster Response

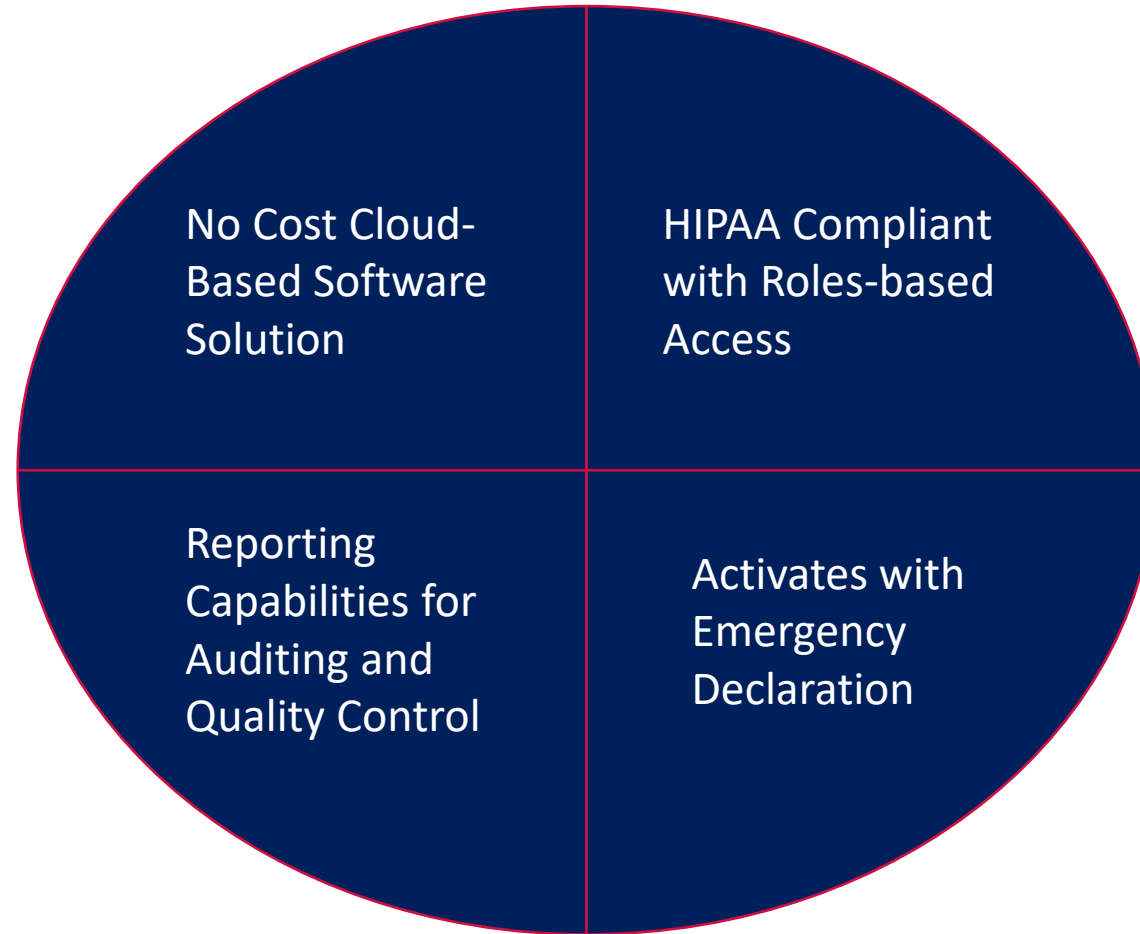
E-PPLUS
Emergency Patient Look-Up System



Background



What is E-PLUS?



Clinical Document Retrieval

eHealth Exchange

Medication Fill History

Surescripts

E-PLUS

**Encounter
Notification Service**

Supports Missing Persons

**Encounter
Notification Service**

Generates Shelter Encounter Alerts

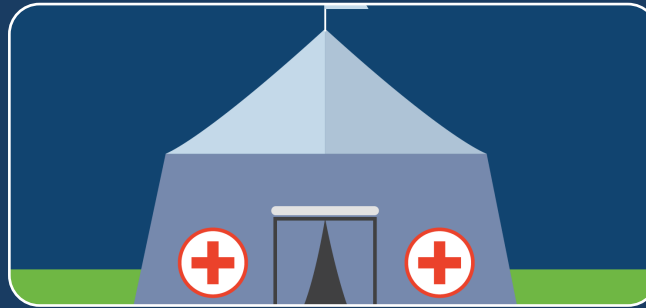


E-PLUS Applications



Patient Search

Access electronic patient clinical records and medication fill histories from national health information exchange networks



Emergency Census

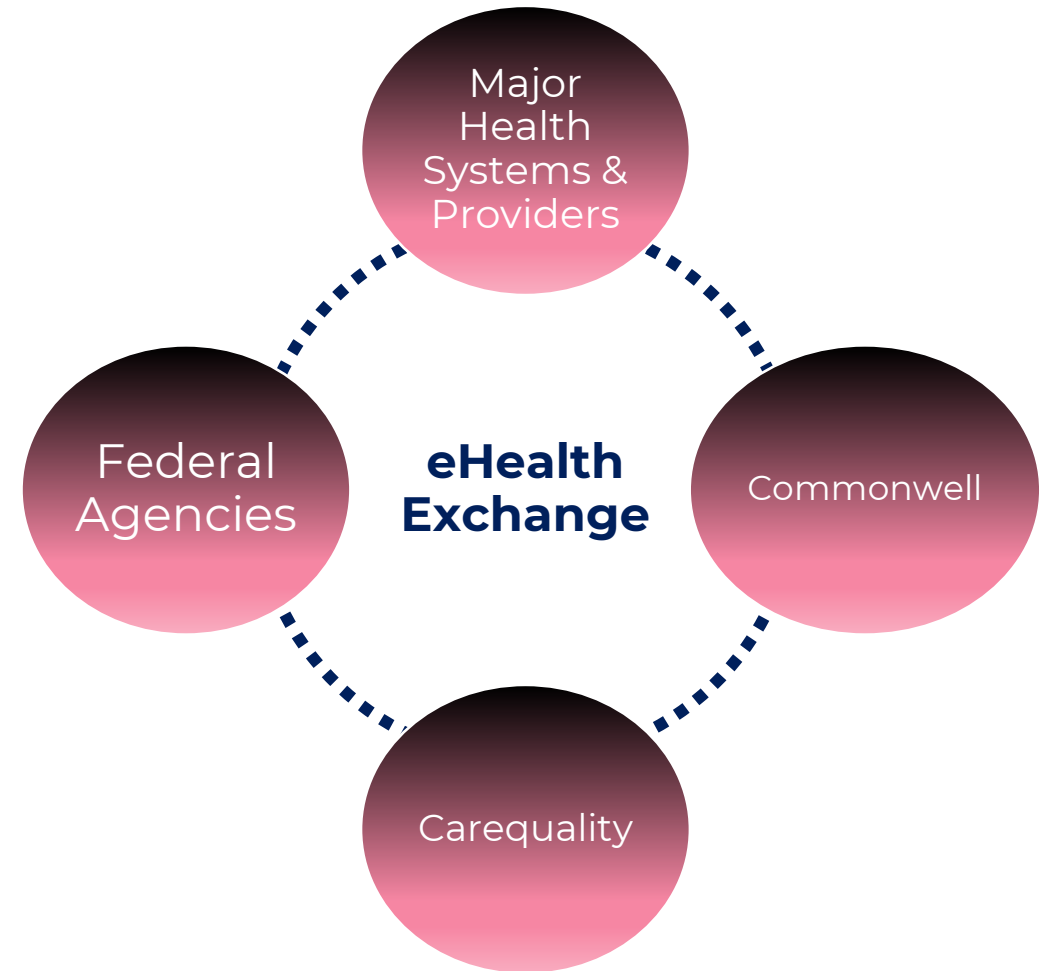
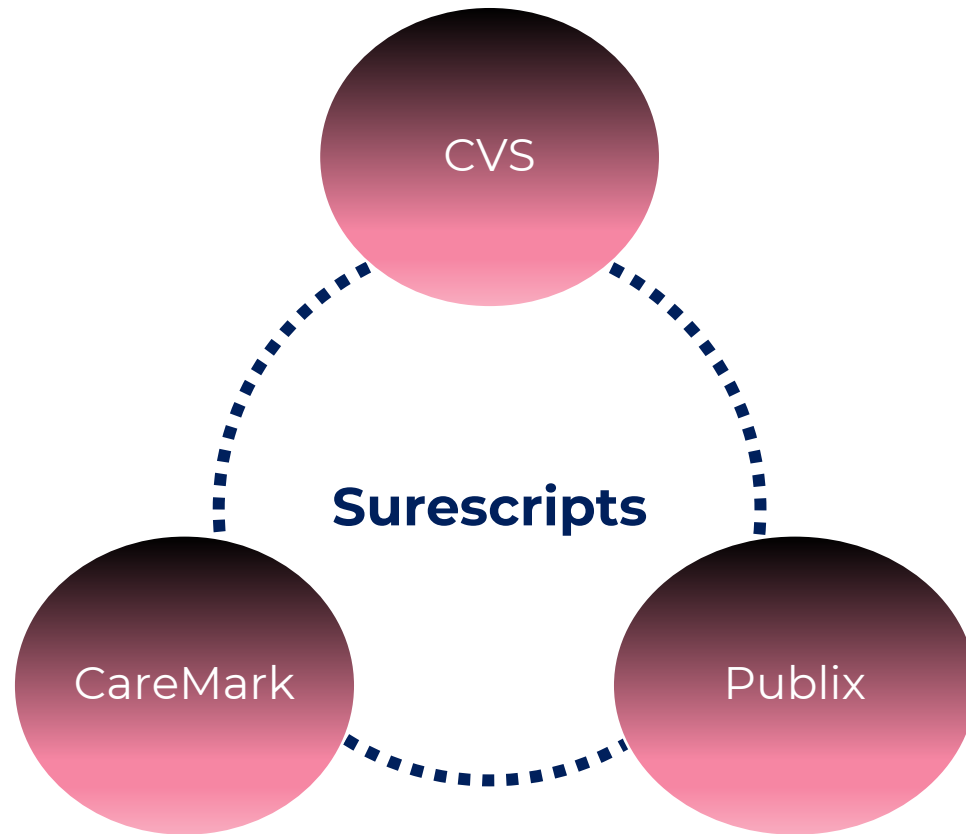
Special Needs Shelter (SpNS) registration data is used as a data source to search for missing persons



Missing Persons

Search ENS connected data sources and Emergency Census data to identify possible encounters in connected facilities

Patient Search Data Sources



Emergency Census

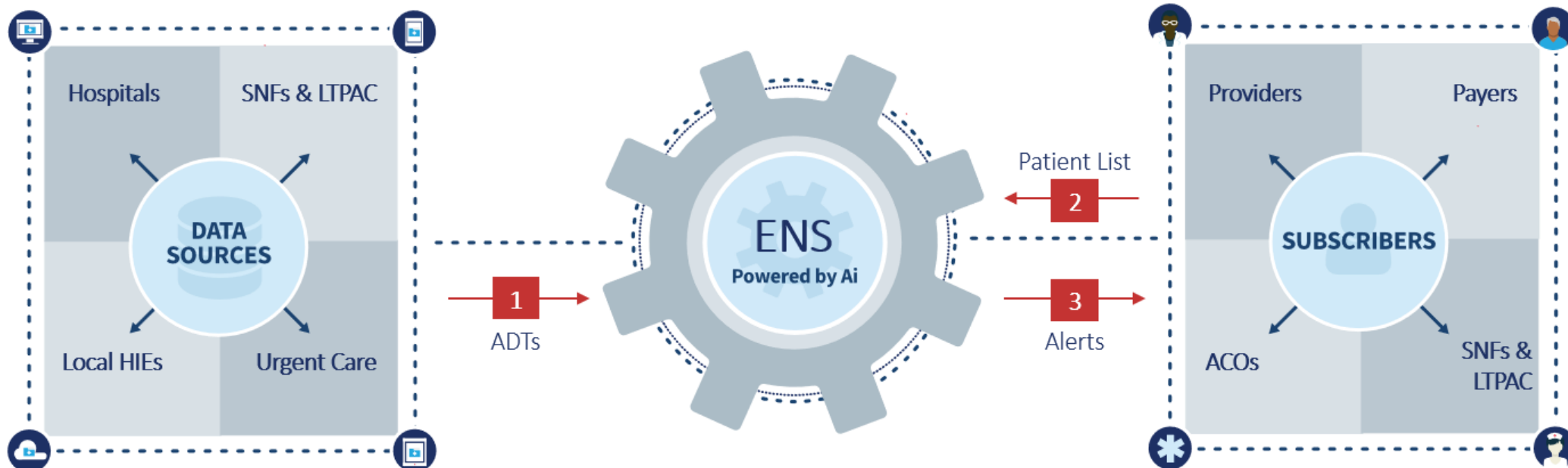
Utilizes registration data from Special Needs Shelters collected by Department of Health

Becomes a data source to the Encounter Notification Service

AHCA-DOH-DEM agreement in place to share shelter registration data



How ENS Works



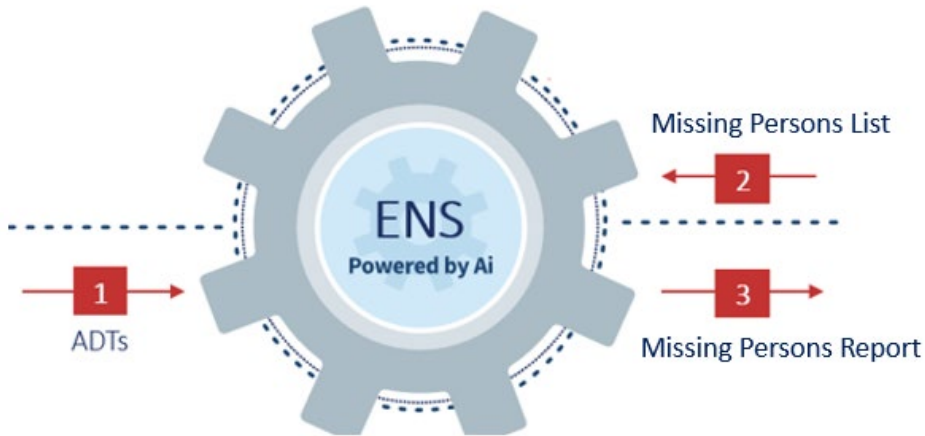
Data Sources (Hospitals, SNFs, and others) send real-time admit and discharge data to ENS.

ENS compares patient info between ADTs and patient lists and, if a match occurs, sends alerts to appropriate subscribers.

Subscribers (with patient consent) provide a list of patients on whom they wish to receive notifications. Lists are regularly refreshed.

How E-PLUS Interacts with ENS

Emergency Census Sends to ENS Encounter Data from Special Needs Shelters



Missing Persons Sends Lists of missing persons to ENS, which reports back the findings of a search for missing persons.

E-PLUS
Emergency Patient Look-Up System



System Demonstration



Welcome

THIS IS A TEST ENVIRONMENT - PLEASE USE YOUR PRODUCTION SITE DURING AN EMERGENCY EVENT.

Login

[Sign in with SSO](#)

[Forgot Password?](#)

Login

Support

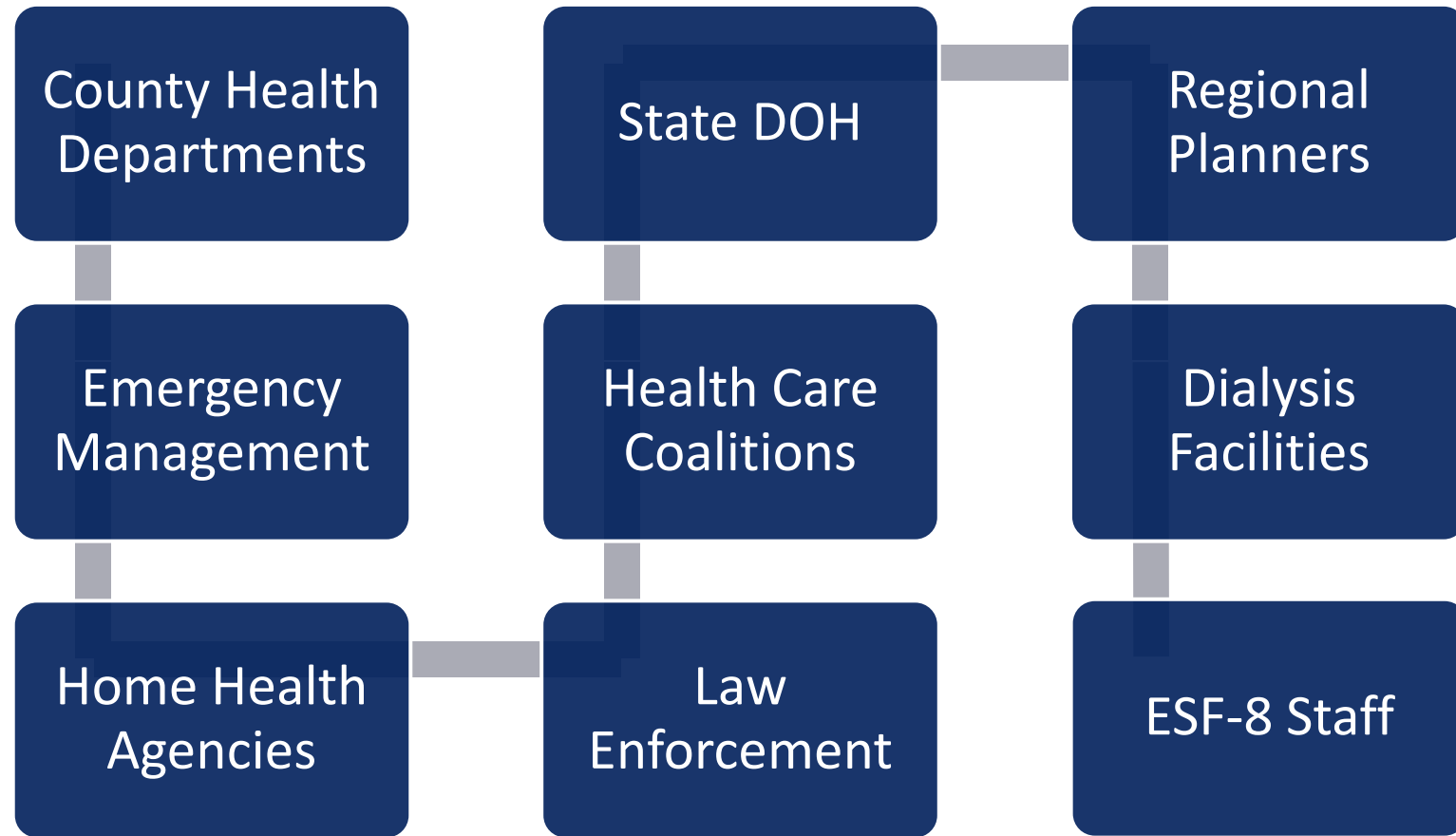
For assistance with PROMPT, please contact FLHIE-ServiceDesk@ainq.com.

For PROMPT training materials, visit <https://florida-hie.net/training-library/>

For assistance with E-PLUS, please contact E-PLUS@AHCA.myflorida.com.



Stakeholders

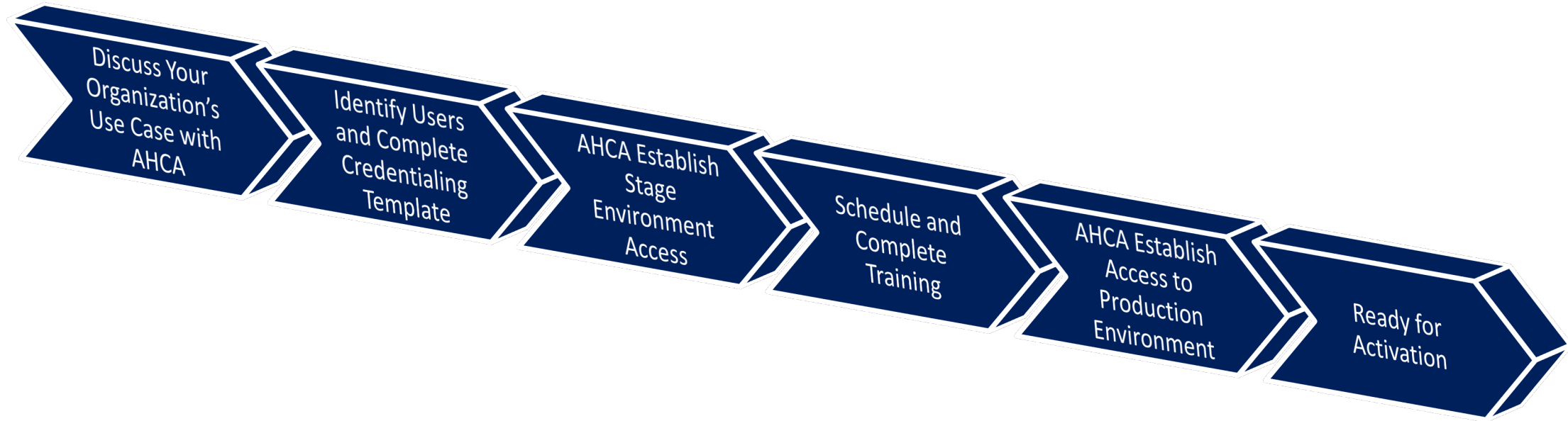


Activations

- Surfside Condo Collapse (2021)
- Tropical Storm Elsa (2021)
- Panhandle Wildfires (2022)
- Hurricane Ian (2022)
- Hurricane Nicole (2022)
- Hurricane Idalia (2023)
- North Florida Tornados (2024)



How to Onboard to E-PLUS



Patient Search Medications

MEDICATIONS DOCUMENTS

Data from Surescripts received on - 2022-11-09 09:39
 Certain medications may be missing from the list below. You should independently verify medication history with the patient.

Q Search... 

Medication	Fill Date	Written Date	Qty	Days	Refills	Prescriber	Pharmacy
LORazepam 2 mg tablet	11/07/2022	11/07/2022	60	30	0	Dolores Waterford-Fielding	Bannockburn Pharmacy
Vimpat 50 mg tablet Take 1 tablet by mouth twice daily	10/23/2022	10/23/2022	100	35	0	Dolores Waterford-Fielding	Bannockburn Pharmacy
Vimpat 50 mg tablet	10/23/2022	10/23/2022	100	35	0	Dolores Waterford-Fielding	Bannockburn Pharmacy
Cotempla XR-ODT 17.3 mg tablet	10/04/2022	10/04/2022	30	30	0	Dolores Waterford-Fielding	Bannockburn Pharmacy
buspirone HCL 10 mg tablet	09/19/2022	09/19/2022	60	30	1	Dolores Waterford-Fielding	Bannockburn Pharmacy
buspirone HCL 10 mg tablet Take 1 tablet by mouth twice daily with food or 1/2 glass of milk	09/19/2022	09/19/2022	60	30	1	Dolores Waterford-Fielding	Bannockburn Pharmacy




Patient Search Clinical Records

BAXTER DALLESANDRO Generated on May 20, 2022, 10:46:00 -0400

Continuity of Care Document

[Demographics](#) [Care Teams](#) [Health Concerns](#) [Allergies, Adverse Reactions, Alerts](#) [Social History](#) [Problems](#) [Medications](#) [Immunizations](#)
[Medical Equipment](#) [Procedures](#) [Relevant Diagnostic Tests and/or Laboratory Data](#) [Vital Signs](#) [Advance Directives](#) [Insurance Providers](#) [Encounters](#)
[Functional Status](#) [Mental Status](#) [Assessments](#) [Plan of Treatment](#) [Goals](#) [History & Physical Note](#) [Document Information](#)

^ Demographics [Return to top](#) 

^ Care Teams [Return to top](#)

Patient Care Team

Team Status: Active

Member	Role	Status	Dates
PCM Demo , MD	Admitting Physician	Active	Start: September 28th, 2021
PCM Demo , MD	Attending Physician	Active	Start: September 28th, 2021
PCM Demo , MD	Primary Care/Family Physician	Active	Start: September 28th, 2021
MOM DALLESANDRO	Next of Kin	Active	Start: September 28th, 2021

^ Health Concerns [Return to top](#)

Health concerns may be documented in an alternate section



Missing Persons Reports – Key Elements

Search Time	First Name	Middle Na	Last Name	DOB	Gender	Address Line 1	Address Line 2	City	State	Zip Code	Phone	SSN	Insurance
6/16/2023 4:00	Abbie	b	Grant	6/21/2011	O	05278 Callie Way	Tania Drive	Luciennechester	MA	83371	495-436-0135	160-90-8917	R12345
6/16/2023 4:00	Adrian	c	Nolan	4/25/1963	U	5486 Claud Square	Minerva Keys	West Valley City	ND	11928	685-114-8935	328-58-1539	R12346
6/16/2023 4:00	Allene	b	Daniel	6/12/2019	O	008 Omer Burg	Casimer Course	Hudsonhaven	CT	81057	658-712-2309	586-15-9874	R12347
6/16/2023 4:00	Alysson	a	Conroy	6/9/1973	O	78911 Stark Trail	Satterfield Mission	North Mackenzie	MS	44262	270-012-5182	356-34-7068	R12348
6/16/2023 4:00	Bethany	a	Kessler	5/23/1982	F	29050 Olson Garden	Kristian Neck	Joliet	MT	81020	401-564-3064	417-20-8014	R12368
6/16/2023 4:00	Blaze	c	O'Conner	9/28/1961	M	323 Tavares Park	Connelly Pines	Willburgh	NH	30884	979-504-5367	353-74-2851	R12349

Status	Last Seen Facility	Latest Event Type	Latest Event Time	Patient Class	Admit Time	Discharge Time	Discharge Disposition	Discharge to Location	Patient Death
Found	Shelter 1	Discharge	6/15/2023 22:05	F	6/15/2023 22:04	6/15/2023 22:04			
Found	Hospital 3	Change Inpatient to	6/15/2023 22:05	I	6/15/2023 22:04	6/15/2023 22:04		Skilled Nursing Facility	
Not Found									
Found	Hospital 3	Change Outpatient to	6/15/2023 21:52	O	6/15/2023 21:51	6/15/2023 21:51		Home	
Not Found									
Found	Hospital 2	Admission	6/15/2023 22:05	E	6/14/2023 21:51	6/15/2023 21:51			Y



Contact Us



E-PLUS@ahca.myflorida.com



<https://ahca.myflorida.com/e-plus>





Public Comments



Meeting Summary



Next Steps



Adjournment