

# GOVERNOR’S PANEL ON EXCELLENCE IN LONG-TERM CARE

Meeting Minutes - October 18, 2023, 9:00 a.m.

**Attendance:** BOBBY ROSENTHAL, CHAIR  
KIMBERLY SMOAK  
TERRI CANTRELL  
JUDITH PLAUT  
DR. KELLY SMITH  
KEN KNIPEMANN

**Guests:** LILIANA PATTERSON, Palace at Kendall Nursing and Rehabilitation Center  
ELIZABETH SHOLAR, Vicar’s Landing Nursing Home

**Absent:** TERESA SCOTT  
DULCE CUETARA

**AHCA Staff:** BERNARD HUDSON  
DONAH HEIBERG  
TERESITA VIVO  
JULIA SMITH  
BRIAN SMITH  
JACQUIE WILLIAMS

## Call to Order:

A conference call meeting of the Governor’s Panel on Excellence in Long-Term Care was held on October 18, 2023, at 9:00 a.m. The Chair opened the meeting with a roll call to ensure a quorum.

## Minutes:

Kelly Smith motioned to approve the minutes from the May 17, 2023, meeting. The motion was seconded by Kimberly Smoak. All Panel members agreed.

## Review of Gold Seal Applications:

### Palace at Kendall Nursing and Rehabilitation Center, Miami

Lily Patterson, Administrator, represented the facility. The application was reviewed. Bobby Rosenthal stated the current Nursing Home Guide reflected the facility has five stars in all components and categories of the Guide. Mr. Rosenthal noted the applicant’s consumer satisfaction surveys were very thorough and tracked from all departments. Ms. Patterson noted survey responses/comments are utilized to identify targeted in-service training needs. Judith Plaut motioned to proceed with the application and site visit. Dr. Kelly Smith seconded the motion. A roll call vote was conducted. All Panel members were in favor of the motion.

### Vicar’s Landing Nursing Home, Ponte Vedra Beach

Elizabeth Sholar, Administrator, represented the facility. The application was reviewed. Bobby Rosenthal stated the current Nursing Home Guide reflected the facility has five stars in all components and categories of the Guide. Mr. Rosenthal requested additional information on how targeted in-services trainings are identified. Ms. Sholar stated the facility also has an annual competency fair for five days for nursing staff to focus on and identify their training needs. Kimberly Smoak motioned to proceed with the application and site visit. Ken Kniepmann seconded the motion. A roll call vote was conducted. All Panel members were in favor of the motion.

## Site Visit Assignment:

Facility	Panel Member Assigned
Vicar’s Landing Nursing Home	Terri Cantrell
Palace at Kendall Nursing and Rehabilitation Center	Kim Smoak (tentative)

**Next Meeting – November 17, 2023:**

The Chair reminded the Panel the next meeting is scheduled for November 17, 2023, at 10:00 a.m. in Orlando. The Panel discussed the type of meeting to be held - in-person or via a webinar. The Chair requested the Agency staff to poll all Panel members to determine an in-person quorum.

**Old/New Business:**Subgroup Recommendations Follow-Up

Dr. Kelly Smith provided an overview of the Stability and Staffing /Workforce subgroup recommendations. The Chair requested clarification on the next step in the subgroup's recommendation process. Teresita Vivo explained the Panel should consider the recommendations and make a motion on how to move forward with the recommendations. Once the Panel confirms the recommendations, the Panel should submit the recommendations to the Agency for Health Care Administration for rulemaking consideration. The Chair indicated the Stability and Staffing/Workforce subgroup review their final recommendations and submit them to the Panel for consideration.

Subgroup Update

The Chair requested updates from all subgroups – there were none. The Chair encouraged all subgroups to meet and move forward with updating the Gold Seal award criteria.

The Chair encouraged the members to submit topics for discussion on the agenda.

Public Comments

None.

The Chair thanked all panel members and Agency staff for their participation. The meeting was adjourned.