

Medical Care Advisory Committee Meeting

April 18, 2023



MCAC - Meeting Agenda

- Opening Remarks
- Agency Updates
- Family Planning Waiver
- Florida Health Care Connection (FX)
- Public Comments
- Adjourn

Opening Remarks

Kristin Sokoloski, Deputy Chief of Staff Medicaid Operations and Contracts



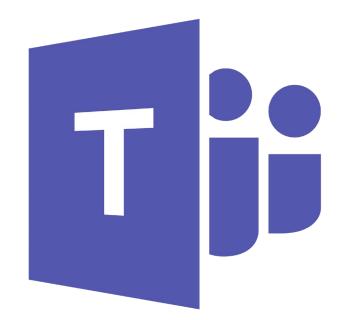
BLACKOUT PERIOD

• On April 11, 2023, the Agency posted the Invitation to Negotiate to re-procure the Statewide Medicaid Managed Care (SMMC) health plan contracts. Therefore, we have officially entered into the statutory blackout period as described in s. 287.057(25), F.S., and we must not have any discussions relating to the scope, evaluation, or negotiation of those procurements.



Meeting Logistics

- MCAC Members can un-mute themselves and are welcome to comment or ask questions throughout the meeting.
- All other Teams attendees will remain **muted** for the duration of the meeting to minimize disruption.
- Attendees who wish to comment or ask questions should use the "Raise your hand" feature. We will recognize you to speak during the specified public comment period.



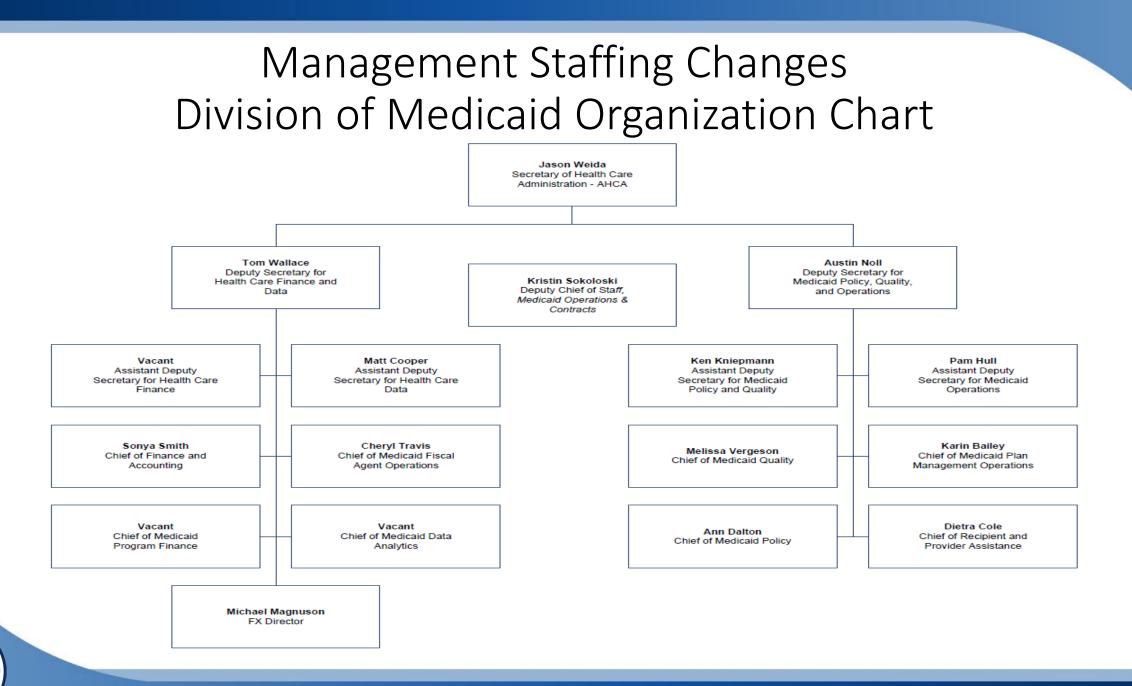


Medicaid Program Updates

Kristin Sokoloski, Deputy Chief of Staff,

Medicaid Operations and Contracts





Roll Call

Member	Role	Representing
Secretary Jason Weida/ Deputy Chief of Staff for Medicaid Operations and Contracts, Kristin Sokoloski		Agency for Health Care Administration
Director Taylor Hatch / Lorena Fulcher	Committee Member	Agency for Persons with Disabilities
Surgeon General Joseph A. Ladapo, MD, PhD / Andrea Gary	Committee Member	Department of Health
Secretary Shevaun Harris / Assistant Secretary Casey Penn	Committee Member	Department of Children and Families
Secretary Michelle Branham / Ashley Apthorp	Committee Member	Department of Elder Affairs
David Mica, Jr.	Committee Member	Florida Hospital Association
Dr. Diane Sanders-Cepeda	Committee Member	Florida Society for Post- Acute and Long- Term Care Medicine
Victoria Zepp	Committee Member	Florida Coalition for Children
Michael Lawton	Committee Member	Florida Association of Health Plans
Dr. William Marchese	Committee Member	Florida Dental Association
Stanley Whittaker, MSN, ARNP	Committee Member	Florida Association of Nurse Practitioners
Michael Lockwood	Committee Member	Beneficiary



FAMILY PLANNING WAIVER ANN DALTON



1115 Research and Demonstration Waivers

- Section 1115 of the Social Security Act gives the Secretary of Health and Human Services authority to approve experimental, pilot, or demonstration projects.
- These demonstrations give states additional flexibility to design and improve their programs.
- States can demonstrate and evaluate policy approaches such as:
 - 1. Expanding eligibility to individuals who are not otherwise Florida Medicaid or CHIP eligible.
 - 2. Providing services not typically covered by Florida Medicaid.
 - 3. Using innovative service delivery systems that improve care, increase efficiency, and reduce costs.
- Demonstrations must also be "budget neutral" to the federal government, which means that during the course of the project, federal Medicaid expenditures will not be more than federal spending without the waiver.



Waiver Overview

- The Family Planning Waiver was initially approved in 1998
- The Centers for Medicare and Medicaid Services (CMS) reauthorized the waiver through June 30, 2023.
- Public Comments Forum
 - The State must hold two public meetings prior to the State's submission to CMS.
 - There are two public meetings scheduled to meet this requirement: April 10 and April 18.



Public Notice and Comment Period

- Prior to submitting an application to the Centers for Medicare and Medicaid Services (CMS) for a new demonstration project or an extension of a previously approved demonstration project, the State must provide at least a 30-day public notice and comment period.
- Florida is required to publish a public notice document for at least 30 days prior to submitting the waiver extension request. The public notice document must include a comprehensive description of the program.
- The public notice document is available at the following link for review and comment from March 28, 2023 through April 26, 2023.
- https://ahca.myflorida.com/medicaid/medicaid-family-planning-waiver-program/family-planning-extension-2023-28
- Written comment with the subject "1115 Family Planning Waive Extension" can be emailed to <u>FLMedicaidWaivers@ahca.myflorida.com</u> or mailed to:

Agency for Health Care Administration

Bureau of Medicaid Policy

2727 Mahan Drive, MS#20

Tallahassee, FL 23208

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Family Planning Waiver Extension Public Meetings

• April 10, 2023/ 3:00pm-4:00pm 2727 Mahan Drive, Tallahassee, FL 32308

• April 18, 2023/ 2:00pm-3:00pm Medical Care Advisory Committee Meeting 2727 Mahan Drive, Tallahassee, FL 32308

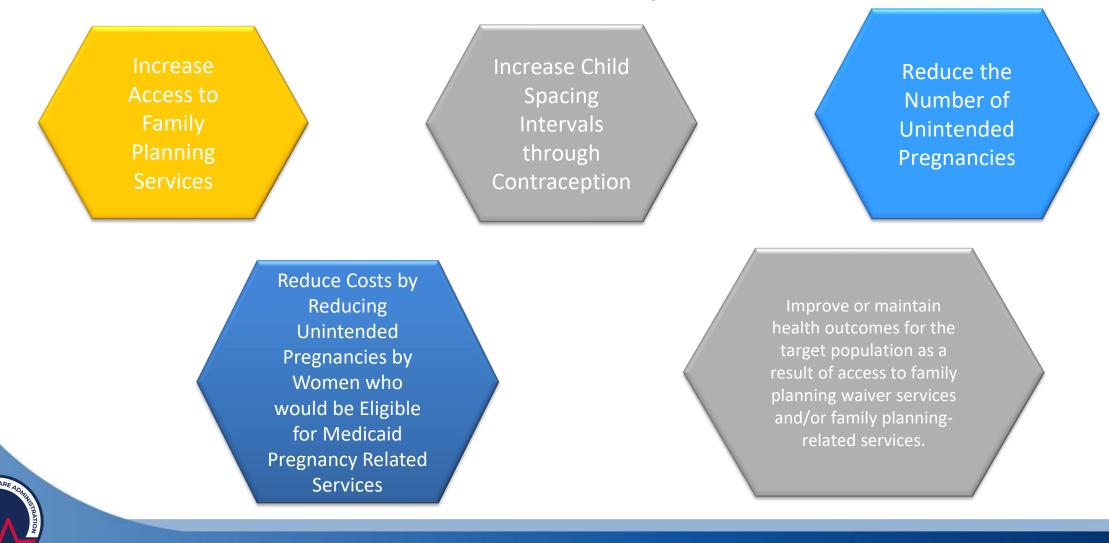


Family Planning Waiver Extension

- The State is seeking federal authority to extend Florida's 1115 Family Planning Waiver for the period July 1, 2023 through June 30, 2028.
- The Family Planning Waiver operates statewide and provides family planning services to non-pregnant women who meet the eligibility requirements for the waiver.
- The extension requests that the waiver program continue in its current form for five more years.



Goals and Objectives





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Family Planning Waiver Eligibility

Women must meet the following eligibility criteria to qualify for the Family Planning Waiver:

- Lost Florida Medicaid eligibility
- Between the ages of 14 and 55 years
- Family income at, or below, 191% of the federal poverty level
- Not otherwise eligible for Florida Medicaid, children's health insurance program, or health insurance coverage that provides family planning services.

Eligibility for the Family Planning Waiver is limited to two years and is subject to an annual eligibility determination.

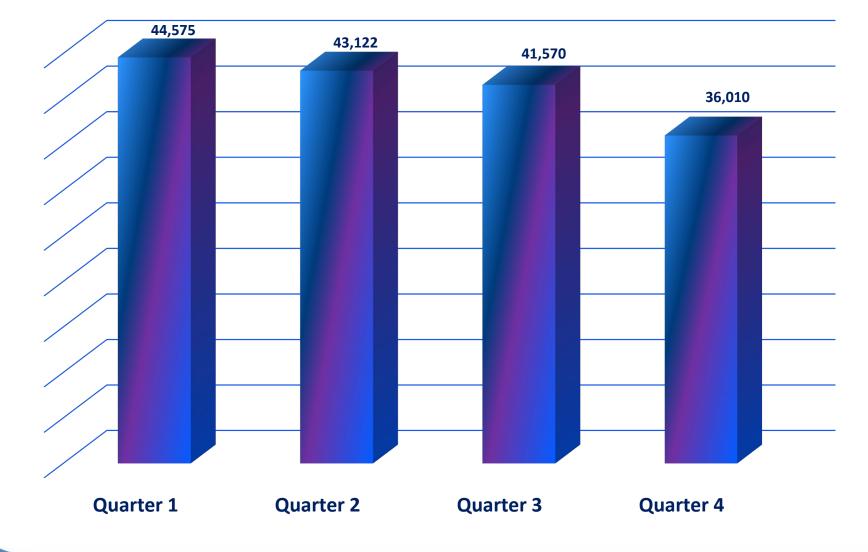


Enrollment Process

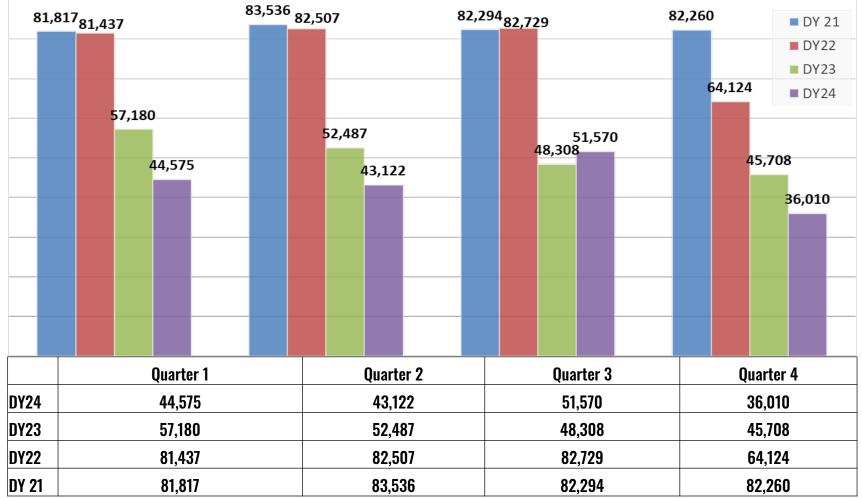
- The Department of Children and Families evaluates eligibility for all applicable full Medicaid groups.
- Women ages 14 through 55 who lose or have lost their Medicaid eligibility must be evaluated for potential coverage under a new Family Planning Waiver category.
- If determined eligible, women will be enrolled for the first year automatically.
- Family Planning Waiver recipients are required to complete an annual review.



DY24 Family Planning Waiver Enrollment



Enrollment Comparison: DY21, DY22, DY23, and DY24

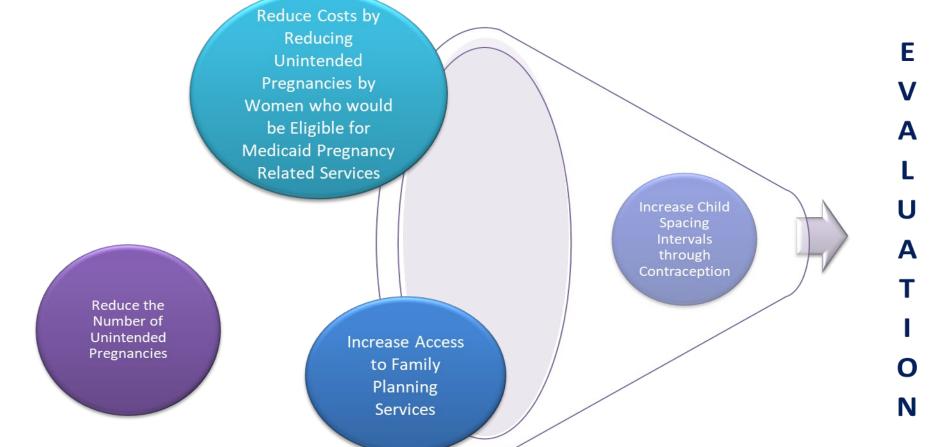


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Family Planning Waiver Evaluation

The Family Planning Waiver's evaluation assesses how well the waiver programs are meeting their assigned objectives:





Evaluation

Florida State University (FSU) is contracted with the Agency to conduct the evaluation for the Family Planning Waiver on an annual basis.

The most recent evaluation completed was for DY 23 (SFY July 1, 2020-June 30, 2021)

Evaluations are available on the Agency's website: <u>http://ahca.myflorida.com/Medicaid/Family_Planning/index.shtml</u>

The Family Planning Waiver is evaluated using Medicaid eligibility and claim files, Florida birth certificate and Healthy Start Pre-Natal Risk Screening data, and a qualitative survey completed by Department of Health Staff.



Evaluation Findings

- Participation rates increased to 17.4% in DY 22 from 10.8% in DY 20. Participation is when women received at least one covered service during the DY.
- Women enrolled in Family Planning Waiver program continue to have longer interbirth intervals resulting in improved health outcomes and lower medical costs.
- In DY 22, the Family Planning Waiver increased the reenrollment of women in the waiver for the second year by 84.4%.

Public Comment Period

Submit your comments by mail to:

Agency for Health Care Administration

Bureau of Medicaid Policy

2727 Mahan Drive, MS #20

Tallahassee, FL 32308

Submit your comments by email to:

FLMedicaidWaivers@ahca.myflorida.com

Comments on the extension request must be submitted to the Agency by April 26, 2023



Family Planning Waiver Extension Request

Thank you for attending today's meeting.

We appreciate your comments and feedback.

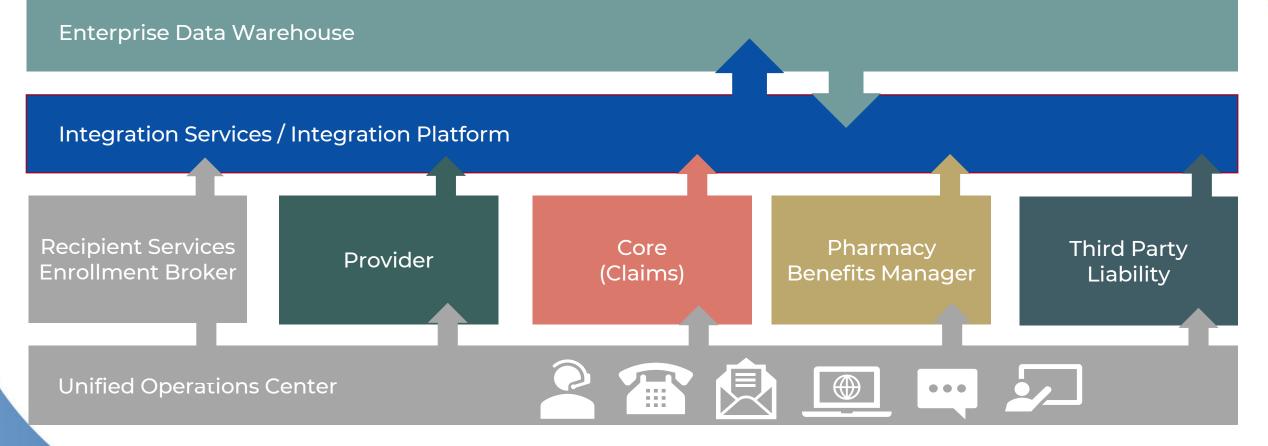


Florida Health Care Connection (FX) LUIS DIAZ





FX MODULES & SERVICE LAYERS





FX UOC TRANSFORMATION

Centralized communications and business operations support solution that consolidates existing customer service operations to enable more efficient and effective service delivery for customers



Fractured Modular Customer Service Environment with Redundant Vendors/Platforms

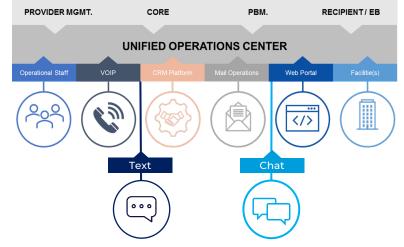
UOC PHASED

TRANSITION

Modular transformation that consolidates vendors / platforms and improves stakeholder experience

FUTURE WITH UOC

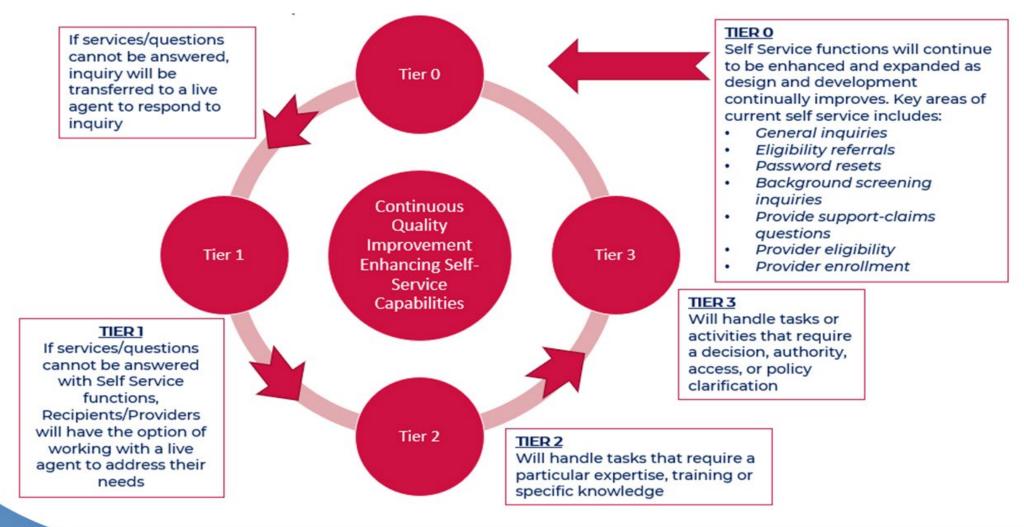
(CENTRALIZED CUSTOMER SERVICE)



Streamlined and Integrated Medicaid Customer Service Environment with Unified Contact and Operations Support



CONTINUOUS QUALITY IMPROVEMENT





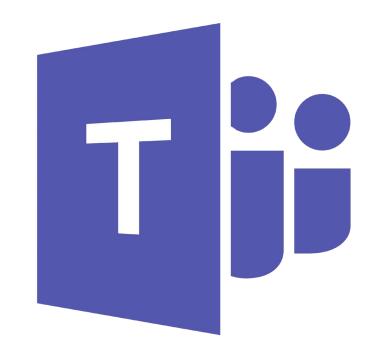
Public Comment

Kristin Sokoloski, Deputy Chief of Staff, Medicaid Operations and Contracts



Public Comment

- MCAC Members and all other attendees who wish to comment or ask questions should use the "Raise your hand" feature now to be recognized.
- Please lower your hand once your question has been addressed.



NEXT

- The next meeting will be held in August.
- Please send your questions or suggested meeting topics to our MCAC liaison Kissa Smith at <u>Kissa.Smith@ahca.myflorida.com</u>.







