

Massa, Cody

From: Paul Runk <paul@fahp.net>
Sent: Friday, June 3, 2022 4:51 PM
To: solicitation.questions
Cc: Audrey Brown; Wences Troncoso
Subject: AHCA RFI 014-21/22

On behalf of the Florida Association of Health Plans, we submit the following comments to the Agency for Healthcare Administration for AHCA RFI 014-21/22.

1. Quality measures – We would like to suggest a streamlining of quality metrics, similar to how Medicare measures quality metrics. We would also like to suggest exploring alternatives to liquidated damages for quality metrics.
2. At eligibility we would like to suggest asking members for a preferred method of communication and record that in 834; keep fields in 834 for all contact info, meaning, if member prefers email, still gather both email and phone.
3. Reinforce prepaid dental plans in the SMMC program shall coordinate with the health plans to ensure transportation, care coordination and any need for sedation services for members.

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