

GOVERNOR'S PANEL ON EXCELLENCE IN LONG-TERM CARE

Meeting Minutes - November 1, 2022

Attendance: BOBBY ROSENTHAL, CHAIR
KIMBERLY SMOAK
DULCE CUETARA
JUDITH PLAUT
BRIAN MEYER
TERESA SCOTT
DR. KELLY SMITH
TERRI CANTRELL

Guests: MATTHEW MINES, Delaney Park Health and Rehabilitation Center
MELLISSA GALE DA COSTA, Village on the Green
MAURI MIZAH, River Garden Hebrew Home for the Aged
SHERRY SUAREZ, Joseph L. Morse Health Center
BEN ANDERSON, Mayflower Healthcare Center
BRIAN DEVINE, Mayflower Healthcare Center
JAMIE STANDLEY, Pavilion for Health Care

Absent: ROBERT SNYDER

AHCA Staff: BERNARD HUDSON
TRACEY WEATHERSPOON
TERESITA VIVO
BRIAN SMITH
LOGAN HARRISON
JARRETT EVANS
JACQUIE WILLIAMS

Call to Order:

A conference call meeting of the Governor's Panel on Excellence in Long-Term Care (Gold Seal Award Panel) was held on November 1, 2022, at 9:00 a.m.

Welcome New Panel Member:

The Chair, Bobby Rosenthal, welcomed the new panel member, Terri Cantrell, State Long-Term Care Ombudsman.

Minutes:

Kimberly Smoak motioned to approve the minutes from the December 3, 2021, meeting. The motion was seconded by Dulce Cuetara. All Panel members agreed.

Appointment of Gold Seal Panel Vice-Chair:

Kimberly Smoak agreed to serve as Gold Seal Vice-Chair, if needed, for this meeting only.

Review of Gold Seal Applications:

Village on the Green, Longwood

Village on the Green facility representative was not on the conference call. It was motioned by Kimberly Smoak to table the application review and move to the next applicant on the agenda.

Delaney Park Health and Rehabilitation Center, Orlando

Matthew Mines, Administrator, represented the facility. The application was reviewed. Bobby Rosenthal requested information on the facility's resident/family council. Mr. Mines stated the facility does not have a council since Covid-19. The facility discussed recently to resume the Council. The facility noted they identify targeted in-services by conducting audits and feedback from staff on training needs. The facility stated they have not used agency staff since February. Judith Plaut motioned to proceed with the application and site visit. Dr. Kelly Smith seconded the motion. All Panel members agreed.

It was motioned by Teresa Scott and Kimberly Smoak seconded the motion to take Village on the Green off the table for discussion and review of their Gold Seal Award application.

Village on the Green, Longwood

Melissa Gale da Costa, Administrator, represented the facility. The application was reviewed. Teresa Scott requested information related to the facility's Consumer Satisfaction survey low ratings in their food service program. Ms. da Costa stated the facility has a new food services program. Bobby Rosenthal requested information on the facility's new food services program be obtained during the site visit. Ms. da Costa indicated the facility has utilized agency staff on occasions during Covid-19 and 85% - 90% of the nursing staff were facility staff. Ms. da Costa indicated the facility had nurses resigning due to no longer wanting to work during the Covid-19 peak season. The facility provided additional information on how targeted in-services needs are identified. Dr. Kelly Smith motioned to proceed with the application and site visit. Judith Plaut seconded the motion. All Panel members agreed.

River Garden Hebrew Home for the Aged, Jacksonville

Mauri Mizahi, Administrator, represented the facility. The application was reviewed. Jarrett Evans provided information on the citations that affected the facility's three (3) star ranking in the Quality-of-Care inspection component in the Nursing Home Guide. Ms. Mizahi quantified the facility completed a plan of correction for the citation and corrected the deficiencies. Bobby Rosenthal requested a review of the citations affecting the facility's Nursing Home Guide ranking. Ms. Mizahi noted the facility utilized agency staff occasionally due to staff shortages. Teresa Scott motioned to proceed with the application and site visit. Judith Plaut seconded the motion. All Panel members agreed.

Joseph L. Morse Health Center, Inc., West Palm Beach

Sherry Suarez, Administrator, represented the facility. The application was reviewed. Bobby Rosenthal acknowledged the facility has 5-star rankings in all quality components of the Nursing Home Guide. Ms. Suarez noted the facility has not utilized agency staff during Covid-19. Ms. Suarez provided information on the facility's proactive approach in staff during the pandemic. Dulce Cuetara motioned to proceed with the application and site visit. Dr. Kelly Smith seconded the motion. All Panel members agreed.

Mayflower Healthcare Center, Winter Park

Ben Anderson, Administrator and Brian Devine, director of nursing, represented the facility. Mr. Anderson noted the facility has utilized agency nursing staff only. Mr. Anderson explained the facility is working on hiring staff for their night shift. The facility is currently working 12-hour shifts. Judith Plaut inquired about the four (4) stars ranking in the Nursing Home Guide in the Quality-of-Care inspection component. Mr. Anderson explained the facility had issues with hot water temperatures due to certain rooms were out of range to maintain the appropriate temperature. Mr. Anderson stated the residents have been moved into a new building. Judith Plaut motioned to proceed with the application and site visit. Dr. Kelly Smith seconded the motion. All Panel members agreed.

Pavilion for Health Care, Penny Farms

Jamie Standley, Administrator, represented the facility. Dr. Kelly Smith requested consumer satisfaction survey information for the skilled nursing facility, not the entire continuing care retirement community. Ms. Standley stated the consumer satisfaction survey data is for the skilled nursing facility only. Ms. Standley noted the facility does not utilize agency staff. Kimberly Smoak motioned to proceed with the application and site visit. Dulce Cuetara seconded the motion. All Panel members agreed. Teresa Scott abstained from voting and the review of this applicant.

Site Visit Assignment:

Facility	Panel Member Assigned
Delaney Park Health and Rehabilitation Center	Kimberly Smoak
Joseph L. Morse Health Center, Inc.	Bobby Rosenthal
Mayflower Healthcare Center	Ben Anderson
The Pavilion for Health Care	Judith Plant / Back-up – Kimberly Smoak
River Garden Hebrew Home for the Aged	Robert Snyder
Village on the Green	Dr. Kelly Smith

The Panel agreed all site visit reports must be submitted to the Agency by November 22, 2022.

Old/New Business

None.

The Chair thanked all panel members and Agency staff for their participation. The meeting was adjourned.