SECRETARY



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Event Notification Service Reaches Coverage Milestone by Adding South Florida Community Care Network

- Service now supports improved care coordination for more than 1,000,000 patients -

Tallahassee, Fla. – The Agency for Health Care Administration (AHCA) announced today that more than 1,000,000 Floridians are now covered by the Event Notification Service (ENS) run by the Florida Health Information Exchange (Florida HIE).

ENS allows subscribing health plans and accountable care organizations (ACOs) to receive notifications whenever their members receive inpatient or emergency department services at one of more than 200 participating hospitals around the state. The ENS allows health plans to receive the information obtained through insurance claims in a more actionable timeframe. Health plans and ACOs can then securely share this information with their network of individual healthcare providers to help the member's primary care physician and specialist(s) stay informed about their patient's changing situation. The ENS service provides better health outcomes and improved coordination of care by allowing participants to share hospital encounter data across multiple levels of care.

AHCA Secretary Elizabeth Dudek said, "The Event Notification Service has made great progress in opening up the lines of communication between hospitals, health plans and other treatment facilities. Having additional organizations join the service to provide their members and patients with improved care coordination will lead to better health outcomes for Florida families. We look forward to adding more partners by the end of the year."

With the addition of South Florida Community Care Network, there are now four Florida health plans - Wellcare of Florida, Sunshine State Health Plan, Molina Healthcare, and South Florida Community Care Network – that are currently subscribed to receive hospital encounter notifications for more than 1,000,000 Florida residents via the Event Notification Service. During the month of September, more than 45,000 notifications were securely delivered to participating health plans.

Health plans and ACOs can participate in the ENS program by paying a subscription fee, which also includes two Direct Messaging accounts that can be used to securely deliver patient notifications to participating entities. New participants can begin receiving member notifications within three weeks of their initial subscription.



ENS has been developed and implemented by Harris Corporation and subcontractor Audacious Inquiry, LLC, on behalf of the Florida HIE. For more information on this and other Florida HIE programs, please visit www.florida-hie.net.

The Agency for Health Care Administration is committed to better health care for all Floridians. The Agency administers Florida's Medicaid program, licenses and regulates more than 45,000 health care facilities and 34 health maintenance organizations, and publishes health care data and statistics at FloridaHealthFinder.gov. For more information about the health information exchange, please visit https://www.florida-hie.net/.

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About Harris Corporation

Harris is an international communications and information technology company serving government and commercial markets in more than 125 countries. Headquartered in Melbourne, Florida, the company has approximately \$5 billion of annual revenue and about 14,000 employees — including 6,000 engineers and scientists. Harris is dedicated to developing best-in-class assured communications® products, systems, and services. Additional information about Harris Corporation is available at harris.com.

About Audacious Inquiry

Audacious Inquiry (Ai) leverages domain expertise in health information policy and technology to offer bold technology solutions that are leading the way to smarter delivery of healthcare. Ai's implementation of master data management (MDM) tools to enable health information exchange has set the standard for state HIEs throughout the nation. Ai's Encounter Notification Service (ENS) (Adapted into the Event Notification Service for the Florida HIE), provides reliable, real-time notifications and clinical summaries to primary care providers, payers and other healthcare stakeholders of patient hospitalizations. Ai has deployed ENS for customers in Maryland, the District of Columbia, Delaware, Utah, and Florida. Over 8 million patients are subscribed to via Ai's ENS, with more than 400 thousand alerts delivered monthly. For more information visit www.ainq.com and follow on Twitter @A_INQ. Contact: media@ainq.com.