FOR IMMEDIATE RELEASE   **Contact:** AHCA Communications Office
February 10, 2015   AHCACommunications@ahca.myflorida.com, 850-412-3623

Statement from Agency for Health Care Administration Regarding Data Breach at Anthem Insurance

The Agency is aware of the recent data breach at Anthem Insurance, the parent company of Amerigroup, which is one of Florida's Medicaid managed care providers. The scope of this cyber-attack is uncertain at this time as Anthem continues to investigate the extent of the data breach. We take the security of Medicaid recipients' data very seriously and we will stay in communication with Amerigroup to determine the impact to Florida Medicaid members.

Anthem has announced that they are currently in the process of notifying affected individuals by mail within the coming weeks. Anthem has also set up a dedicated website called Anthem Facts and will offer credit monitoring free of charge to those whose information may have been compromised. While credit monitoring is not a protection against medical identity theft, it will help protect against financial fraud. If you have any concerns relating to the security of your personal information, you can also call their toll free number at 1-877-263-7995. In addition, Florida consumers with questions may contact the Florida Department of Financial Services, Division of Consumer Services, toll free at 1-877-MY-FL-CFO (1-877-693-5236) or online at www.myfloridacfo.com.

Finally, we want to make consumers aware of email scams targeting current and former Anthem members. Designed to appear as if they are from Anthem, these scam emails are an effort to capture personal information and include a "click here" link for credit monitoring. These emails are <u>not</u> from Anthem. Please do not click on any links or attachments in the email or reply to the email. The link below provides additional information on steps members can take, including a link to the FTC guidance on recognizing scams.

http://ir.antheminc.com/phoenix.zhtml?c=130104&p=irol-newsArticle&ID=2014520

The Agency for Health Care Administration is committed to better health care for all Floridians. The Agency administers Florida's Medicaid program, licenses and regulates more than 45,000 health care facilities and 34 health maintenance organizations, and publishes health care data and statistics at www.FloridaHealthFinder.gov. Additional information about Agency initiatives is available via Facebook (AHCAFlorida), Twitter (@AHCA_FL) and YouTube (/AHCAFlorida).

# # #

2727 Mahan Drive ● Mail Stop #2
Tallahassee, FL 32308
AHCA.MyFlorida.com

Facebook.com/AHCAFlorida
Youtube.com/AHCAFlorida
Twitter.com/AHCA_FL
SlideShare.net/AHCAFlorida