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## Agency, Plans Celebrate Managed Medical Assistance Contracts

- Look forward to providing services to recipients via new program starting May 1-

**Tallahassee, Fla.**–Today, Agency for Health Care Administration Secretary Liz Dudek and Medicaid Director Justin Senior provided signed contracts to the leadership from each of the 14 standard and 5 specialty health plans that were selected to provide services through the Managed Medical Assistance (MMA) program. Through a rigorous competitive procurement process, the Agency selected the best health plans to provide services to more than 3 million Floridians who will enroll in the MMA program when implementation is complete in August 2014.

"The Managed Medical Assistance program will provide improved care coordination and will promote a system that focuses on improving the health of recipients, not just paying claims when people are sick," said Secretary Liz Dudek. "We encourage recipients to take an active role in their health care, which starts with choosing the plan they want. Choice counseling will be available starting February 17 for recipients in regions 2, 3 and 4, which are the first regions to go live."

The Agency recognizes the importance of outreach to ensure recipients are well informed about changes to the delivery of their health care. An aggressive schedule has been established to ensure timely notification, which includes mailing three letters in the months leading up to recipient transition to the new program. The letters outline the pending changes, provide clear information and enrollment instructions to MMA recipients, and include a phone number to call if they have questions. The Agency is also providing education about the MMA program to stakeholders, including associations, providers and policymakers.

"We have contracted with the best health plans in the state, possibly in the country, that will in turn allow Medicaid recipients to choose a plan that not only best suits their needs, but that provides additional benefits not currently offered by Medicaid," Justin Senior, Florida Medicaid Director, said. "The Agency negotiated extensive expanded benefits with the plans that we hope will improve the health care experience of those we serve. We were able to do that while still achieving more than a 5 percent savings on the amount currently spent on the population that will be served in MMA."

The Agency for Health Care Administration has been working diligently toward transforming Florida Medicaid since mid-2011 when the legislation that created the Statewide Medicaid Managed Care program became law. An online hub is available at <u>www.ahca.myflorida.com/SMMC</u> so providers, recipients and stakeholders can learn more about the MMA program and the phased-in implementation schedule. Also available at this website, under the Managed Medical Assistance tab, are complete lists of the standard and specialty plans in each region.



The Agency for Health Care Administration is committed to better health care for all Floridians. The Agency administers Florida's Medicaid program, licenses and regulates more than 45,000 health care facilities and 37 health maintenance organizations, and publishes health care data and statistics at <u>www.FloridaHealthFinder.gov</u>. Additional information about Agency initiatives is available via <u>Facebook (AHCAFlorida), Twitter (@AHCA\_FL) and YouTube (</u>/AHCAFlorida).

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