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Winter Park Retirement Community Receives Governor's Gold Seal Award for Excellence
- Mayflower Health Care Center is first Gold Seal recipient of 2014 -

Tallahassee, FL – The Agency for Health Care Administration is pleased to announce that Mayflower Health Care Center, a Florida retirement community based in Winter Park, has been awarded the Governor's Gold Seal Award. This award recognizes long-term care facilities that have exceptionally high standards and display excellence in the quality of care delivered to their residents.

Governor Rick Scott said, "I would like to congratulate Mayflower Health Care Center on their recent Gold Seal Award. Gold Seal Award recipients are leaders in the health care community and serve as an example of the quality care being provided to Florida's elders. Their efforts are instrumental in providing all Florida families with the assurance that their loved ones are getting the care they deserve."

"Nursing facility residents deserve to have access to high quality care," said Agency Secretary Liz Dudek. "Recipients of the Governor's Gold Seal Award have demonstrated a commitment to providing both quality care and outstanding quality of life for their residents."

Nursing homes that wish to be considered for the Gold Seal Award must submit an application with supporting documentation to the Agency, which is reviewed by the Governor's Panel on Excellence in Long Term Care. The Panel considers the criteria below and makes recommendations to the Governor. Gold Seal recipients must be in operation a minimum of 30 months prior to the date of application and the facility must:

- Meet a quality of care scoring and ranking that places them in the top 10 percent in their region or top 15 percent in the state and be a 5-star facility in the Nursing Home Guide
- Have no Class I or II deficiencies within 30 months preceding application
- Provide evidence of financial soundness and stability
- Participate in a consumer satisfaction process involving residents, family members and guardians
- Involve families and members of the community in the facility on a regular basis
- Have a stable workforce
- Have an outstanding record with the State Long Term Care Ombudsman Council within the 30 months preceding application
- Provide targeted in-service training to meet training needs identified.

Established in 2002, the Gold Seal Award program was developed and implemented by the Governor's Panel on Excellence in Long Term Care, which is composed of persons appointed by the Governor's Office, Agency for Health Care Administration, Department of Health,



Department of Elder Affairs, Florida Association of Homes for the Aging (now LeadingAge Florida), Florida Health Care Association, Florida Life Care Residents Association and the State Long Term Care Ombudsman.

For a complete listing of Gold Seal facilities, please visit FloridaHealthFinder.gov, find the *Locate* header, then click on *Facilities or Providers*. From here choose Search by Facility Type/Location and use the Advanced Search option when searching for Nursing Homes to find the list of Gold Seal facilities.

The Agency for Health Care Administration is committed to better health care for all Floridians. The Agency administers Florida's Medicaid program, licenses and regulates more than 45,000 health care facilities and 37 health maintenance organizations, and publishes health care data and statistics at www.FloridaHealthFinder.gov. Additional information about Agency initiatives is available via [Facebook \(AHCAFlorida\)](#), [Twitter \(@AHCA_FL\)](#) and [YouTube \(/AHCAFlorida\)](#).

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