



RICK SCOTT  
GOVERNOR

*Better Health Care for all Floridians*

ELIZABETH DUDEK  
SECRETARY

**FOR IMMEDIATE RELEASE**  
March 7, 2013

**Contact:** AHCA Communications Office  
AHCACommunications@ahca.myflorida.com, 850-412-3623

**Agency Will Conduct Onsite Monitoring Visits of Dental Providers**

*–Visits will occur in the coming two months–*

**Tallahassee, Fla.**— The Agency for Health Care Administration (Agency) this week sent a Provider Alert to notify dentists of upcoming onsite monitoring visits that will occur during the next two months. The visits will begin in areas 1 and 2 (the Panhandle).

“We all have a role to play in preventing fraud and abuse, and the Agency’s role includes monitoring visits,” said Agency Secretary Liz Dudek, “The Agency has always conducted onsite initiatives and we want providers and the public to know they are effective and they will continue.”

The visits will be unscheduled, brief (approximately 30-45 minutes) and focus on the dental practices general compliance with Medicaid policies. Examples include the requirements from the *Florida Medicaid Provider General Handbook* regarding professional licenses as well as any local government licensure requirements (such as an occupational license or business tax receipt), accuracy of the service address on file with Medicaid, and compliance with confidentiality and record storage requirements. The visit may include a limited review of compliance with provisions of the *Florida Medicaid Dental Services Coverage and Limitations Handbook*.

Additional information about Medicaid compliance is also available on the Agency’s [website](#) in several locations, including the [Medicaid e-Library](#) and by clicking on the [Fraud and Abuse](#) quick link from the [Medicaid](#) page.

Tips about suspected fraud can be reported by calling the Attorney General’s Fraud Hotline at 1-866-966-7226 or the Agency’s Consumer Call Center at 1-888-419-3456. Anyone can report fraud online by visiting the Agency’s Web site at [www.ahca.myflorida.com](http://www.ahca.myflorida.com) and clicking the “Report Fraud” button.

*The Agency for Health Care Administration is committed to better health care for all Floridians. The Agency administers Florida’s Medicaid program, licenses and regulates more than 40,000 health care facilities and 37 health maintenance organizations, and publishes health care data and statistics at [www.FloridaHealthFinder.gov](http://www.FloridaHealthFinder.gov).*

###

