



RICK SCOTT
GOVERNOR

Better Health Care for all Floridians

ELIZABETH DUDEK
SECRETARY

FOR IMMEDIATE RELEASE

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Contact: AHCA Communications Office

AHCACommunications@ahca.myflorida.com, 850-412-3623

Agency Urges Recipients in Regions 8 & 9 to Watch Mail for Long-term Care Rollout Letters

–Letters for recipients in Sarasota, DeSoto, Glades, Charlotte, Lee, Hendry, Collier, Indian River, Okeechobee, St. Lucie, Martin and Palm Beach counties mailed June 24, 2013–

Tallahassee, Fla.— The Agency for Health Care Administration (Agency) continues outreach to recipients about the new Statewide Medicaid Managed Care (SMMC) Long-term Care (LTC) program this week as welcome packets are mailed to residents in 12 South Florida counties. The welcome letters will be delivered to individuals residing in Sarasota, DeSoto, Glades, Charlotte, Lee, Hendry and Collier counties (Region 8) as well as those in Indian River, Okeechobee, St. Lucie, Martin and Palm Beach counties (Region 9). These letters contain important information about the SMMC Long-term Care program and the additional benefits of each LTC plan operating in Regions 8 and 9.

“These are extremely important letters for Medicaid recipients in Regions 8 and 9,” said Justin Senior, Medicaid Director. “They have already received an initial letter informing them of the forthcoming changes to how they will receive long-term care services. This particular letter includes the information they will need to make the most informed decision about which plan they would like to enroll in and how to enroll. This is a very important decision for the recipients and their families.”

The Agency also has been communicating with stakeholders in Regions 8 and 9 including legislators and providers. The Agency hosted more than 200 providers and partners for information sessions in Ft. Myers on Thursday and in West Palm Beach on Friday.

Those interested in learning more about the contracted LTC plans should visit www.FLMedicaidManagedCare.com for county-specific information regarding the Long-term Care program. The full rollout schedule can be found on the Statewide Medicaid Managed Care website at <http://ahca.myflorida.com/SMMC>. This resource has recently been updated with dedicated tabs for recipients, providers and plans.

Medicaid recipients may update their mailing address information via My ACCESS Account at: <http://www.myflorida.com/accessflorida> or by calling the Customer Call Center at (866) 762-2237. Individuals receiving SunCap or SSI who do not receive other benefits through the Department of Children & Families must report address changes by calling the Social Security Administration at 1-800-772-1213.

The Agency for Health Care Administration is committed to better health care for all Floridians. The Agency administers Florida’s Medicaid program, licenses and regulates more than 45,000 health care facilities and 37 health maintenance organizations, and publishes health care data and statistics at www.FloridaHealthFinder.gov. Additional information about Agency initiatives is available via [Facebook \(AHCAFlorida\)](#), [Twitter \(@AHCA_FL\)](#) and [YouTube \(/AHCAFlorida\)](#).

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