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Better Health Care for all Floridians

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Agency Releases Summary Findings from Assistive Care Services Initiative

Tallahassee, Fla.— The Agency for Health Care Administration (Agency) today released the summary findings from their assistive care services initiative that resulted in numerous licensing and Medicaid violations. The initiative is part of an ongoing effort to ensure providers and facilities are offering services that are safe and appropriate, and abiding by state laws and regulations.

“The Agency is not in the business of shutting down providers,” said Agency Inspector General Eric Miller. “We understand there is a need for additional training and we want to do everything we can to give providers the support and resources they need to improve patient care and reduce violations.”

From March 12-14, representatives from the Agency’s Medicaid Program Integrity (MPI) and Health Quality Assurance (HQA) units, and representatives from the Centers for Medicare and Medicaid Services’ Medicaid Integrity Group visited 29 facilities in the Tampa area and cited providers for compliance issues ranging from background screening to unlicensed activity. A copy of the summary findings can be found on the Agency’s website at

http://ahca.myflorida.com/Executive/Inspector_General/docs/ALF/ACS_Initiative_Summary_of_Findings.pdf.

This initiative, which focused on assistive care service providers, was one of several unannounced compliance initiatives the Agency has planned for this year. Given the number of findings, the Agency will offer additional trainings for Medicaid providers in an effort to increase compliance. Providers are encouraged to visit the [Florida Medicaid Provider Training e-Library](#) for more information on upcoming trainings being offered in their areas and to access previous training information.

In addition to offering trainings, the Agency sent letters to association partners last month informing them of the initiative and requesting their help in raising awareness and assuring program compliance before violations were identified. A copy of the letter can be found on the Agency’s website at <http://ahca.myflorida.com/> under Agency news.

The Agency for Health Care Administration is committed to better health care for all Floridians. The Agency administers Florida’s Medicaid program, licenses and regulates more than 45,000 health care facilities and 37 health maintenance organizations, and publishes health care data and statistics at www.FloridaHealthFinder.gov.

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