



### **EXAMPLE: PROVIDER ENGAGEMENT FOR ORAL HEALTH**

Questions that could be used for a survey or focus group to engage primary care providers about Medicaid dental benefits.

1. Do you see (health plan) enrollees between birth and 21 years of age?
2. What is the youngest age that you think children should begin preventive dental care under a dentist's supervision?
3. Are you aware of the (health plan) benefits available to enrollees between 0–21 years of age? If no, what would be the best way to provide you and your staff with information about dental benefits offered to (health plan) enrollees?
4. Do you or your staff make referrals to a specific dentist or dental provider?
5. Did you know that (Vendor) is the contracted dental provider for (health plan) enrollees?
6. We are working with (Vendor) to improve information to (health plan) PCPs about the (Vendor) provider network. What kind of information would be helpful to you?